VIKASH JAIN

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Mobile No.: 9557711274

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| **CAREER OBJECTIVE** |

To contribute effectively organization through my technical, innovative skill, learning capabilities and by being committed towards mutual growth and fulfillment.

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| **PROFESSIONAL SUMMARY** |

* Having 2 years of professional experience in Salesforce configurations and customization.
* Total experience of 5 years in the IT industry. Currently employed by Icreon Communications Pvt. Ltd, Noida as Software Engineer since December 2015.

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| **TECHNICAL SKILLS** |

**Salesforce CRM:**

* Have hands on experience of working on the Salesforce CRM.
* Involved in creation of Roles, Profiles, Permission Sets and Sharing settings according to the organizational needs.
* Involved in creation of Validation Rules, Formula, Approval Process, Workflows for automating the processes like Field Updates, Email Alerts and Task assignments.
* Involved in creation of Standard and Custom Salesforce Objects. Creating Object’s Fields and managing their relationships (Lookup and Master Detail Relationships).
* Involved in creation of Reports and Dashboards. Creating reports in all formats, also using filters and using the report in Dashboards as a source.
* Knowledge of Data Import Wizard and Data Loader to import data in Bulk.
* Knowledge of migration from sandbox to production.
* Knowledge of Creation of Visual force pages.
* Knowledge of coding Using Apex classes, controllers and Triggers, Web Services to enhance application functionality.
* Have Experience in Lightning Mode.

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| **WORK EXPERIENCE** |

1. **Project: Smile Train**

**Smile Train** is a US based organization that helps children in getting treatment free of cost who are born with a cleft. The organization raises funds through various campaigns and marathons for these noble cause around the globe. The company manages the records and status of the client’s project and services via Salesforce CRM.

Worked on Salesforce lightning console. Data synced to and from Salesforce and MySQL Database.

**Designation:** Software Engineer

**Duration:** Working since October 2018 to Present.

1. **Project: Freight Center**

Worked on Laravel framework, designed API. Developed middleware API in NodeJs.

Roles and Responsibilities include:

* Development as per the requirements received from client
* Unit Testing as well as System testing of the work done
* Analyses of Production Issues
* Backend and Middleware API developed.
* Bug Fixes of production
* Monitoring Jobs

**Designation:** Software Engineer

**Duration:** June 2018 - April 2019

1. **Project: Shorts TV**

Roles and Responsibilities include:

* Development as per the requirements received from client
* Bug Fixes of production
* Analyses of Production Issues

Modules developed and UI part was unit tested before handing over to the QA.

**Designation:** AssociateSoftware Engineer

**Duration:** July 2017 - October 2017

1. **Project: Accident & Emergency (A&E)**

Medical app for UK based hospitals. Managing hospital queues, patient's details, past medical history, current ailments and preventive cures are all the part of the two component based system. It helps the patient to fill in their details during emergency before checking in to any nearby hospitals through the app, giving the patient a unique check-in code which will be used at the hospital. The application works on geo locations and adds the user to the queue without hassle.

**Designation:** AssociateSoftware Engineer

**Duration:** March 2016 - July 2018

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| **ACADEMIC QUALIFICATION** |

* B.Tech - Computer Science from Graphic Era University, Dehradun (2015)
* Senior Secondary Education from Kendriya Vidyalaya Santragachi Howrah (W.B) (2011)
* Higher Secondary Education from Kendriya Vidyalaya Santragachi, Howrah (W.B) (2008)

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| **STRENGTHS** |

* Punctual
* Self-motivated
* Hard working
* Finding new ways of working
* Co-operative
* Willing to adapt new challenges & new technologies

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| **PERSONAL** **DOSSIER** |

Date of Birth 01 January, 1993

Father's Name Mr. Yash Pal Jain

Present address TF 11, Palm Aashiyana, Tower B, Greater Noida West Sector 1

Gautam Buddh Nagar, UP-201306

Passport number L5160497

Language Known English, Hindi

Date:

Place: Noida (Vikash Jain)