**Professional Summary**

* QA Project Lead having 8+ years of experience in Testing & played role of scrum master for more than 2+ years handling different agile projects implementing agile Values & principles in our scrum team.
* Actively involved in all scrum activities like Sprint planning, Sprint backlog, daily scrum meetings, Scrum review meetings, Scrum retrospective, PBR(product backlog refinement) activities.
* Preparation of agile scrum metrics like velocity, capacity utilisation,Efforts utilization, commitment reliability, Defect leakage, backlog health, Scope change.
* Preparation of burn down charts
* Good Knowledge on agile estimation techniques.
* Good in justifying the good user stories in backlog using INVEST technique.
* Expertise in Black Box Testing, Regression Testing, Functional testing, User Interface testing, Ad-hoc testing, Embedded Testing, and System Integration Testing, PEN Testing, UAT and SharePoint 2010 testing.
* Manages client relationships with respect to testing matters & adapting any feedback or changes implementing pure agile values in our team.
* Actively managed all test processes, including test plans, resources, costs, timescales, test deliverables and traceability.
* Collaborating with teams & preparing Status Reports (Daily/Weekly status report, Test Summary Report and Productivity sheets).
* Actively involved in project management activities like preparation of SOW (Service of work) for pipeline projects.
* Provided authoritative advice and guidance on any aspect of test planning and execution. Defines and communicates the test strategy for the project.
* Worked closely with Business System Analysts to analyze the feasibility of the System requirements and offered recommendations to redefine Functional Specs.
* Played role of UAT coordinator for most of the projects.
* Proficient in reporting defects and involved in Status and Defect triage Meetings and RCA meetings.
* Ensure tests and results are documented, reported to stakeholders and are available for specification of user instructions.
* Well versed with Software Development (SDLC) and Software Testing Life Cycle (STLC) models.
* Experience in working with open source tools such as (Selenium Web Driver), SoapUI, POSTMAN, and Eclipse
* Knowledge on EM Foundation and Tosca.
* Experience in API Automation Testing using Rest Assured and HTTPClient
* Good experience in version control management using SVN,CVS and VSS.
* Good Experience on like ALM, Jira, TFS, OneNote, Bugzilla, Confluence tool.
* Good experience with relational databases such as Oracle,SQL Server and DB2.
* Open to highlights issues and risks identified during testing to business stakeholders.
* Coordinates and manages planning of the system and/or acceptance tests, including software security testing (PEN Testing), within a development or integration project or programme.
* Actively taken responsibility for integrity of testing and acceptance activities and coordinates the execution of these activities.
* Played role of quality coordinator by actively involved in Plans and resources periodic quality assurance audits. Conducts and/or manages audits of quality requirements, and analyses audit results, to ensure appropriate quality standards and operational definitions are in place. Involved in Preparing and delivering formal audit reports.
* Having Knowledge on AWS concepts & their implementation.
* Actively involved in test case optimization activity using Cognitive QA approach
* Preparation of QA metrics.(Team Utilization, Activity utilization, UAT, Functional)
* Well versed with Build Automation tools like Maven, Jenkins and deployment tools like bamboo.
* Proficient in analyzing the results and reporting defects/bugs with sufficient defect description and Expertise in estimating and deriving schedules for test execution.
* Good communication with offsite and offshore testing partners, excellent problem-solving skills with a strong technical background and good interpersonal skills along with Positive user interaction and team spirit.
* Develops organizational commitment to ongoing quality and environmental improvement by ensuring that the quality assurance process is robust and is based on the best industry practice.
* Suggested & identified many process improvements, and contributes to corporate testing standards and definition of best practices.
* Actively involved in hackathon & many other innovation meetings.

**Education:**

* Completed B. Tech in Information Technology from J.N.T.U. Hyderabad.
* Completed Intermediate from Nalanda junior college.
* Completed my 10th from HAL school.

**Professional summary:**

* Currently working as Senior Consultant for Capgemini from Oct’16 to till date.
* Worked as module lead for valuelabs from Feb’12 to Oct’16.
* Worked as software engineer for IBM from Oct’09 to Feb’12.

**Certifications:**

* Scrum Foundation Professional Certificate(SFPC)
* Certified Scrum Mater
* Kanban Foundation(KIKF)

**Technical Skills:**

**Technologies :** Selenium, REST API, SOAP, EM Foundation and Tosca

Web services, Python, AWS

**Operating System :** Windows

**IDES :** Eclipse, Pycharm

**Configuration Control :** SVN**,** CVS, VSS

**Management Tools :** ALM, TFS, Jira, onenote

**Defect Tracking Tools :** Bugzilla, ALM, TFS

**Professional Experience:**

**Axa XL – the frame, London**

**Senior Consultant, Scrum Master**

**Jan 2020 - Till Date**

**Description:** AXA XL organizes its operations into six 'underwriting hubs': London/UK, Bermuda, United States, Asia-Pacific, Europe and Canada. The Group maintains that these offices serve to diversify Catlin's underwriting portfolio as the offices underwrite regional business that would not normally be written at Lloyd's or in the London market. The offices also allow Catlin to work more closely with clients and their brokers on a local basis.

**Responsibilities:**

* Working closely with Business Analysts, Senior Manager and development team during requirements, analysis and providing estimations.
* Preparation of Test Plan for the project.
* Assigning tasks to individual offshore team members and follow up till test completion.
* Played role of scrum master by implementing agile Values & principles in the scrum team.
* Actively involved in all scrum activities like Sprint planning, Sprint backlog, daily scrum meetings, Scrum review meetings, Scrum retrospective, PBR(product backlog refinement) activities.
* Good Knowledge on agile estimation techniques.
* Good in justifying the good user stories in backlog using INVEST technique.
* Good in preparing different agile metrics like Velocity, Capacity utilization, Backlog Health, Commitment Reliability, Estimation Variance, Scope Change, Defect Leakage.
* Actively involved in Product backlog grooming & refinement meetings.
* Performed Black Box Testing, Regression Testing, Functional testing, User Interface testing, Ad-hoc testing, Embedded Testing, and System Integration Testing, UAT and
* Collaborating with teams & preparing Status Reports (Daily/Weekly status report, Test Summary Report and Productivity sheets).
* Participation in project meetings with other technical staff and business owners and subject matter experts.
* Involved in Test cases reviews activity.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analysing Test Results and preparation of weekly report regarding testing and Bug status.
* Preparation of MOM i.e. minutes of meeting for the client calls & team meetings.
* Involved in preparation of RCA for defects.
* Preparation of QA metrics.(Team Utilization, Activity utilisation, UAT, Functional)
* Actively involved in coordinating with team members during defect triage meetings.
* Active Member of Innovation Board by suggesting & implementing innovations & new ideas to the project.
* Actively involved mentoring team members & providing knowledge transfer for new joiners.

**Axa XL – General Aviation-Scoring Analytics**

**Senior Consultant, Scrum Master**

**Mar 2017 to Dec 2019**

**Description:** GA solution is integrated with XLAPS and Genius (IDW Staging). A policy can have one to many aircraft. Genius is only called for renewals when we have an expiring policy number. The user triggers a renewal from within XLAPS. In addition, the solution includes data from the FAA and Flight Aware. The FAA contains registry data for all airplanes registered in the USA. Flight Aware contains information on flights the airline has taken. Tail number similar to a license plate number is a key field that connects data from FAA and Flight aware. The user enters the tail number along with additional required data in XLAPS and selects a score button. The system will first look into our Tail Number table to see if we already have the flight history for the airplane. If we do not already have the flight history or if the data has not been updated in 14 days, we call out to Flight Aware to obtain the flight history. The score is calculated and the user has the ability to view the scoring results by selecting the view score button which will open up the view score page. When the user binds the account or makes an update that impacts scoring (aka Dirty Flag Logic) the policy will be rescored. GA uses Quintiles (1-5) when reporting a score. We make New Business Quote, New Business Bind, Renewal Quote and renewal Bind.

**Responsibilities:**

* Working closely with Business Analysts, Senior Manager and development team during requirements, analysis and providing estimations.
* Preparation of Test Plan for the project.
* Executed SQL Queries for verifying and validation data.
* Assigning tasks to individual offshore team members and follow up till test completion.
* Played role of scrum master by implementing agile Values & principles in the scrum team.
* Actively involved in all scrum activities like Sprint planning, Sprint backlog, daily scrum meetings, Scrum review meetings, Scrum retrospective, PBR(product backlog refinement) activities.
* Good Knowledge on agile estimation techniques.
* Good in justifying the good user stories in backlog using INVEST technique.
* Good in preparing different agile metrics like Velocity, Capacity utilization, Backlog Health, Commitment Reliability, Estimation Variance, Scope Change, Defect Leakage.
* Actively involved in Product backlog grooming & refinement meetings.
* Performed Black Box Testing, Regression Testing, Functional testing, User Interface testing, Ad-hoc testing, Embedded Testing, and System Integration Testing, UAT and
* Collaborating with teams & preparing Status Reports (Daily/Weekly status report, Test Summary Report and Productivity sheets).
* Participation in project meetings with other technical staff and business owners and subject matter experts.
* Involved in Test cases reviews activity.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analysing Test Results and preparation of weekly report regarding testing and Bug status.
* Preparation of MOM i.e. minutes of meeting for the client calls & team meetings.
* Involved in preparation of RCA for defects.
* Preparation of QA metrics.(Team Utilization, Activity utilisation, UAT, Functional)
* Actively involved in coordinating with team members during defect triage meetings.
* Active Member of Innovation Board by suggesting & implementing innovations & new ideas to the project.
* Actively involved mentoring team members & providing knowledge transfer for new joiners.

**Axa XL – Smart match, London**

**Senior Consultant**

**Nov 2016- Mar 2017**

**Description:** Smart Match project is to reduce the manual matching of posted premiums to received cash that is currently done using Genius Accounts. Although Genius Accounts does do some of the matching automatically, the target to achieve > 40% automated matching has not been satisfied.

This project will use SmartMatch, an AI driven application owned by Citibank to conduct some of this automated matching by matching unallocated transactions from Genius with bank statements generated by Citibank. AXA-XL will also be providing supporting documents to support the automatic allocation such as broker statements,

emails and other unstructured data.

**Responsibilities:**

* Working closely with Business Analysts, Senior Manager and development team during requirements, analysis and providing estimations.
* Preparation of Test Plan for the project.
* Executed SQL Queries for verifying and validation data.
* Assigning tasks to individual offshore team members and follow up till test completion.
* Actively involved in all scrum activities like Sprint planning, Sprint backlog, daily scrum meetings, Scrum review meetings, Scrum retrospective, PBR(product backlog refinement) activities.
* Good Knowledge on agile estimation techniques.
* Good in justifying the good user stories in backlog using INVEST technique.
* Good in preparing different agile metrics like Velocity, Capacity utilization, Backlog Health, Commitment Reliability, Estimation Variance, Scope Change, Defect Leakage.
* Actively involved in Product backlog grooming & refinement meetings.
* Performed Black Box Testing, Regression Testing, Functional testing, User Interface testing, Ad-hoc testing, Embedded Testing, and System Integration Testing, UAT and
* Collaborating with teams & preparing Status Reports (Daily/Weekly status report, Test Summary Report and Productivity sheets).
* Participation in project meetings with other technical staff and business owners and subject matter experts.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analysing Test Results and preparation of weekly report regarding testing and Bug status.
* Preparation of MOM i.e. minutes of meeting for the client calls & team meetings.
* Involved in preparation of RCA for defects.
* Preparation of QA metrics.(Team Utilization, Activity utilisation, UAT, Functional)
* Actively involved in coordinating with team members during defect triage meetings.

**Talent2 Google Sites Migration**

**Dec 2015 –Oct 2016**

**Test Lead**

**Description:** Talent2 project is purely related to testing of Google application which is migrated to cloud. CloudIway tool is used for content & images migration.

The testing includes checking of office 365 features how the data is saved in the backend libraries in the form of lists, document libraries. Testing also include user permission check at site level as well at page level. Its huge migration of 400 google sites which are to be migrated to office 365.

**Responsibilities:**

* Handling Team day-to-day tasks.
* Assigning tasks to individual team members.
* Gathering status on daily basis.
* Involved in team meetings.
* Preparation of Test Plan for the project.
* Involved in Test cases reviews activity.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analyzing Test Results and preparation of weekly report regarding testing and Bug status.
* Actively in client communication during requirement gathering.
* Preparation of MOM i.e. minutes of meeting for the client calls & team meetings.
* Involved in preparation of RCA for defects.
* Preparation of QA metrics.
* Actively involved in coordinating with team members during defect triage mee16tings.

**Inter IKEA System**

**Test Lead**

**February 2012 – Nov 2015**

**Description:** IKEA is the world’s largest furniture retailer, which designs and sells international furniture. With stores in almost 36 countries, IKEA is the primary choice for customers in home and office furniture worldwide.Connect is Inter IKEA Systems' intranet and main internal digital hub, supporting all areas of the business. It aims to be a natural starting place by enabling the sharing of information, news and IT-based common tools that facilitate Inter IKEA Systems co-workers' daily tasks, business activities and decisions in line with the company direction and values.

**Responsibilities:**

* Recently our project is moved to Agile–Kanban process, which includes in gathering requirements into product backlog & assigning WIP (Work in Progress) limit.
* Agile Kanban process Involves in preparation of Lean Kanban board, which represents pictorial representations of work in progress on daily basis.
* Analyze the Service Request, Business Requirements and Functional Specifications
* Preparation of Test Plan for the project.
* Involved in BA Touch point calls.
* Preparation & Execution of test cases.
* Involved in Test cases peer reviews activity.
* Attending review meetings and walkthroughs to better understand the requirements.
* Executing Functional, GUI, and Regression Testing & performance load testing.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analyzing Test Results and preparation of weekly report regarding testing and Bug status.
* Keep track of bugs and performing regression testing.
* Preparation of MOM i.e. minutes of meeting for the client calls & team meetings.
* Involved in preparation of RCA for defects.
* Preparation of QA metrics.
* Preparation QA signoff document as a part of project closure.
* Involved in preparation of quarterly review metrics on account level.
* Initiated preparation of selenium scripts for the regression test cases.

**SunTrust Bank- Atlanta USA QA Engineer**

**Dec 2011 – Feb 2012 Description**: Channel link is a multi-phase program that will change the way we interact with our clients. Design and implement a multi-channel approach to service and sales that delivers on the concepts of Simple, Easy, and Convenient banking by enabling consistent client interactions via e-banking, Contact Center, Branch, Teller, Deliver accurate, comprehensive and current information for clients and employees to enable service and sales activities. Design processes and develop business rules that reduce complexity, minimize errors and enhance problem resolution and service request management for customers and employees

The solution approach for meeting this business objective is to replace the STI Platform with Argo’s TelPro Contact Center Sales & Service application. In simple terms, this approach will employ a Service Network (SNET) that enables the application to be loosely coupled to existing STI Enterprise customer and STI core applications.

**Responsibilities:**

* Analyze the Business Requirements and Functional Specifications.
* Performed static testing.
* Involved in BA Touch point calls.
* Preparation of test cases in QC using concepts like parameterization and modularization.
* Involved in Test cases peer reviews.
* Executed Test cases using Quality Center.
* Involved in GUI Testing.
* Attending review meetings and walkthroughs to better understand the requirement
* Executing Functional, GUI, and Regression Testing.
* Involved in validation of mainframe log files.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analyzing Test Results and preparation of weekly report regarding testing and Bug status.
* Keep track of bugs and perform regression testing of every build.
* Preparation of MOM i.e. minutes of meeting.
* Involved in preparation of RCA for defects.

**Bank of America**

**Dec2010 - Nov 2011**

**Sr. Software Engineer**

**Description:** This project belongs to Bank of America/Merrill Lynch. This is mainly testing the compatibility of Merrill Lynch Applications and Software’s in Bank of America network. The module tBAND is the Transitional Bank of America build, to test various Merrill Lynch applications (executable files) that were installed in Bank of America systems. This is a huge module which has around 65 applications, that has to undergo all the testing phases in the software life cycle.

**Responsibilities:**

* Preparation of understanding document on assigned module.
* Involved in Test cases review
* Executed Test cases using Quality Center.
* Involved in Defect reporting and tracking using Quality Center
* Performed Smoke Test
* Involved in GUI Testing.
* Attending review meetings and walkthroughs to better understand the requirement documents and the application
* Executing Functional, GUI, and Regression Testing

**Verinon, USA**

**Oct 2009 – Nov 2010**

**Software Engineer**

**Description:** The Claims Management System is a web-based application designed to manage the Incidents, Claims and associated litigation arising from hospital incidents. The application architecture is designed to serve as a foundation for expanding the application to handle various lines of business claims – Auto, Workers Compensation. The first release of the application will limit the focus to Medical Malpractice claims.

**Responsibilities:**

* Involved in understanding the application
* Developing and Designing System Test Plan and Test Cases
* Attending review meetings and walkthroughs to better understand the requirement documents and the application
* Executing Functional, GUI, and Regression Testing.
* Performed different types of testing like Positive, Negative, Regression and Integration
* Involved in Modular Testing and Integration Testing
* Updating test cases based on the implementation changes.
* Understanding the customer requirements and tracking the requirement changes in the test cases to make sure that each of the requirements gets mapped to a test case.
* Documentation & Preparation of Test Reports, Defect lists, Test Results.
* Analyzing Test Results and preparation of weekly report regarding testing and Bug status.
* Submitted clearly written bug reports and assigned them to developers for fixes.
* Keep track of bugs and perform regression testing of every build.

**Personal Details:**

Full name: Kalpana Nagireddy

DOB: 09091984

PAN: AHGPN1916M

Contact Number:8008315500

Alrernate number : 9966993093