

TEJDEEP REDDY MEDA

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OBJECTIVE:

With diligence and deftness of my previous years of experience in Salesforce Platform, I'm passionate and quick learner with proven leadership and organizational skills, seeking an Internship opportunity for December2020/Summer2021.

SUMMARY:

Oct 2016 – Dec 2019

- 3x Salesforce certified and 3+ years of experience in **Administration, Development, Design, Lightning and support** experience with SFDC **Sales Cloud** and **Service Cloud** Implementation.
- Engaged with **Business partners, customers** and IT personnel including, **Scrum Masters, Analysts** and **Quality Assurance** for a productive work relationship.
- Involved in working with **Einstein Analytics and Discovery** and in-depth knowledge of **Health Cloud** Implementation.
- Hands-on experience on Financial cloud, Implemented Payroll services and wealth management.
- Ensured Data Integrity through the appropriate use of **de-duping, loading, exporting, re-assignments** of bulk data as well as Data Migration using tools such as **Informatica, ISIS, Demand Tools** and **Data loader**
- Extensive knowledge in Salesforce development including **Apex Classes, Async Apex, Lightning Web Components (LWC), Aura Components, Apex Triggers, SOQL** and **SOSL**.
- Skilled in developing **Lightning Flows, Process Builders** and other **automation tools**.
- Earned 100+ Trailhead badges, 4 Super badges and 1,52,575 points.
- Implemented and delivered projects under Agile Development Environment and Test Driven Environments with large and small team projects.
- Worked on major implementations like Global Tenders and Contracting Solutions.

TECHNICAL SKILLS:

- SFDC Technology : Apex Classes and Triggers, Batch and Queueable Apex, Platform , Lightning Web Components, Aura Components, App builder, SOQL, SOSL, REST and SOAP callouts/web services, automation tools, Sharing architecture, Data Management and Administration
- Programming Languages: C, C++, Java, Python, Data Structures & Algorithms, Visual Studio, Spark, R, SQL, Data Mining and Machine Learning
- Software: SAS, Tableau, MySQL, Microsoft Office Suite (Excel, Word, Outlook)
- Web Technologies: HTML, CSS, JavaScript, jQuery, Bootstrap
- Visualization Platforms: Tableau, Power BI
- Tools: Copado, AutoRabit, Flosun, Demand Tools, Informatica Cloud, Mavensmate, My SQL,VS Code, SFDX, ANT Migration
- Project Management: Agile, DevOps

WORK EXPERIENCE:

Role: Salesforce Application Support - Graduate Assistant

Feb 2020 to Present

Organization: University of North Texas

Denton, Texas

Responsibilities:

- Manage ongoing projects and provide end-user support on Salesforce and other IT Systems.
- Administer Salesforce (Setting Permissions and roles, Creating Users, Updating Profiles, manipulating data, managing custom objects).
- Ensure assigned projects and tasks are delivered on time, meet the specified requirements and are of high quality.

Role: Salesforce Developer
Organization: Accenture Inc.

Aug 2019 – Jan 2020
Hyderabad, INDIA

Responsibilities:

- Involved daily stand-up call to gather Requirements from clients and assigning with team members in functional and technical and follow-up daily activities
- Gained knowledge on working of Education Data Architecture for Salesforce Model to capture a **360-Degree view** of your students faster than ever before.
- Worked on Sales Processes such as **Lead Management, Opportunity Management**, Course and Course offerings Management.
- Followed Salesforce Best Code Practices when working with **Lightning Web components, Apex triggers** and **Point & Click** Customizations.
- Experience as **Release manager**, Involved in Sprint and Quarterly Deployments through **Copado**.
- Worked on custom Lead Conversion to manage **duplicates Leads/Prospects**.
- Mentored and Trained College graduates in my team on **SFDC CRM** platform.

Role: Jr. Salesforce Developer
Organization: Deloitte Consulting

Apr 2017 – Jul 2019
Hyderabad, INDIA

Responsibilities:

- Experience with Service Cloud including **Service Console, Customer Portal, Case Feed, Knowledge Base** and **Entitlements**.
- Worked on **Live Agent Setup, Omni Channel Setup, Snap-Ins** and **Communities** for Customer Support.
- Created and managed **Lightning Components for Communities**.
- Worked on Creating **Macros, Quick Texts** as the part of **Live Agent Setup**.
- Experience on branching through **Bit Bucket** and Deployments through **Auto Rabbit** and **Gearset**.
- Develop, maintain, create and improve **Validation rules, Workflows, Process builders, Flows, Apex customizations, Custom objects, Fields** and **Formulas**.
- Integrated data from SFDC for field mapping into **Informatica Cloud Services (ICS)** through **Mavensmate** tool.
- Implemented single solution to **archive** data from multiple **SFDC Orgs** and **Objects** with minimal coding effort.
- Expertise on **Veeva Integration Design** with **SFDC** instances.
- Responsible for Unit testing **Veeva Data Replication** Strategy and **Veeva Archive Solution**

Role: Associate Software Engineer
Organization: Tech Mahindra

Oct 2016- Apr 2017
Hyderabad, INDIA

Responsibilities:

- Developed data model includes **user, profiles, objects, fields, permission set, queues, public groups, role hierarchy** and **relationships**.
- Worked on **page layouts, validation rules, formula fields, relationships, security, flows, reports and dashboards**.
- Designed, developed various modules of the application with J2EE design architecture
- Experience in SQL & PL/SQL modules such as packages, procedures, functions and other database objects

EDUCATION:

Master of Science – Data Science

University of North Texas, Denton, TX

Relevant Course Work: Python Programming, Data Visualization, Data Analytics, Data Mining, Machine Learning, Data Modeling

Aug 2021

GPA – 3.86/4.0

Bachelor of Engineering – Electronics and Communication

GITAM University, Hyderabad, Telangana, India

May 2016

GPA – 3.32/4.0

QUALIFICATIONS AND AWARDS:

- Appraised by higher management for Delivery excellence at Deloitte Consulting – USI.
- **3x Salesforce Certified** in Salesforce Developer-I, Salesforce Administration and Salesforce App Builder.
- Best presenter award on Salesforce Basics from Data Integration standpoint during corporate trainings.
- Ranked town 2nd in Secondary School Certificate Examination, 2010 with 95% aggregate.