**Rohini Janapala**

rohini2810@gmail.com 9014580285

Highly qualified PSM certified **Scrum Master** with experience in leading multiple teams towards successful Agile adoption

* Extensive experience with Scrum framework handling multiple teams in distributed onshore offshore environments
* Contributor and trainer in the ‘Agile Center of Excellence’ to share and discuss best practices with other Scrum masters
* In depth knowledge of Agile frameworks such as Scrum, Kanban, DevOps, Pair programming and Scaled Agile
* Expert in Agile metrics to help create high performance teams; Velocity, Work capacity, Focus factor, Accuracy of forecast, Accuracy of estimation, Targeted value increase, Success at scale, Win/Loss record
* Exposure to DevOps tools such as Acceptance Test Driven Development, Continuous Integration and Delivery
* Proficient in Software Development Lifecycle using Waterfall, Agile/Scrum and Software Testing Life Cycle
* Good at collaboration with Product Owner for sprint planning and with Release Train Engineer for Release planning

Experienced **Web Application Developer** and **Automation Quality Engineer**

* Strong work experience using Selenium for Automation in frameworks of Cucumber, TestNG, Protractor
* Experienced in Cucumber (BDD) framework
* Experience in preparing and documenting the User Acceptance test plan and obtaining Signoffs from business units
* Good knowledge of Test planning, Test preparation, Test execution, Issue resolution and Metric generation
* Focused troubleshooter and a team player with good communication, analytical, interpersonal and presentation skills
* Skilled in understanding Software Requirement Specifications and identifying the required Test Scenarios for Projects
* Experience in executing Test Cases to test the application functionality against the requirements manually
* Worked as WEB Developer in LAMP technologies using PERL and PHP

**CERTIFICATIONS**

|  |  |  |  |
| --- | --- | --- | --- |
| Professional Scrum Master (PSM 1) | **|** | Scrum Master certification from Scrum.org |  |

**COMPETENCIES**

|  |  |  |  |
| --- | --- | --- | --- |
| Agile with Scrum / SAFe / Kanban / DevOps / ATDD | | | Web Development (Perl) /Automation Testing (TestNG) |  |
| Requirement Gathering/ User Acceptance Testing | | | Functional Testing / Regression Testing |  |
| Product Training / Business Subject matter expert | | | Finance / Insurance / Healthcare / Banking |  |

**WORK EXPERIENCE**

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Feb 2010  Chennai, India  Hyderabad, India | Computer Sciences Corporation | | August 2016  Web Developer | August 2016  Hyderabad, India | UnitedHealth Group | | Till Date  Scrum master | |
|  | |  | |  |  |  | |  |

******United Health Group** (UHG) Hyderabad, India

Senior Quality Engineer/Scrum MasterJune 2019 – Current

* Project: Content Delivery

– eCommerce portal and supporting website for reporting dashboards

* Role: Scrum Master
* Coach, conflict management, mediation, training to help the team become a high-performance team
* Provide a single point of contact for projects for status on the health of the backlog/sprints/schedule/releases
* Enforced the Scrum of Scrums to facilitate collaboration between multiple teams working on one product backlog
* Contribute to the Agile Centre of Excellence by building a list of best practices, recommendations and guidelines
* Collaborate with other Scrum Masters to ensure that there is an exchange of best practices across the organization
* Conduct workshops and training sessions across the organization
* Develop an assessment model to evaluate Agile Adoption with a primary focus on the Scrum framework
* Generate metrics to help the team measure, strategize and become self-organizing and self-managing
* Provide needed support to the team using a servant leadership style whenever possible and lead by example
* Coordinated all Scrum events including Daily Scrum, Sprint Planning, Retrospectives, Demos, Story Grooming
* Scheduled/allocated work, provided advice/guidance, resolved problems to meet technical
* Assisted in defining/deploying new product development processes and facilitate continuous improvement
* Updated Definition of Done and tracking systems to provide transparency on product and sprint backlogs
* Built relationship with Product owner and other stake holders to facilitate team's interaction with them
* Generated Burn down charts, Feature cycle time, Defect aging, Scope change, Customer value, Internal growth

Scrum Tool - **Rally**

****

**United Health Group** (UHG)Hyderabad, India

Lead Quality Engineer/Scrum Master Aug 2016 – June 2019

.

* Project: Process Engineering & Reporting
* Executive reporting and definition, implementation, audit and improvement of internal software engineering process
* Generation of reports for leadership on KPIs such as Delivery, Quality, Execution, Maturity and other parameters
* Audit process compliance on adoption of **OSAM** (internal, tailored version of Scaled Agile Framework [SAFe])

Role: Scrum Master:

* Worked continually with members of a cross functional team to make the team self-organizing and self-managing
* Coached team about techniques like swarming, pairing, self-organization, velocity optimization as a servant leader
* Competent at Rally for tracking Iteration/Team status, Sprint/Release planning, Delivery on demand release setup
* Safeguarded the quality of the work products through swarming and enabling seamless interaction between teams
* Planned and conducted demos of the accepted and ready to ship work product as per the Definition of Done
* Helped the team with the Planning of sprints, Prioritization of product backlog, Backlog grooming and Sizing
* Coordinated the development process, identified and eliminated impediments for the team to achieve sprint goal
* Provided clarification for story acceptance and refinement, testing and validation, demo, UAT and release plans

Role: Quality Engineer:

* Worked with team to establish and develop test automation methods and techniques; plan, develop, implement and conduct Story level tests
* Apply established development processes and assist in process improvement
* Working with the Continual Process Improvement framework, suggests and influences process improvements and acts as a change agent for the organization
* Work closely with team members and the product development to develop test automation, frameworks and troubleshoot issues
* Writing Automation scripts for Regression plans

Framework: TestNG, Cucumber (Java + Selenium)



**Computer Science Corporation** (CSC) Hyderabad, India

**Application Developer** Sep 2015 - Aug 2016

* Project: Life Insurance Project – Omni
* This is an insurance project for vehicle possessions and home possessions.
* Scrum Master
* Conducted Scrum ceremonies like daily scrum, retrospective, review, demo as part of Agile adoption
* Coached and guided the team to success with techniques such as swarming, pairing and self-management
* Assisted team to remove impediments by having an understanding of the control and release processes
* Facilitated internal and external communication to improve transparency and radiated information
* Reinforced Scrum framework and train team members, product owner and stakeholders on other frameworks
* Acted as a buffer between the software development teams and any distracting influences
* Motivated the team for completing the sprint work and achieving the sprint goal at the end of the sprint
* Quality Engineer
* Worked on Automating Test Cases for UI ***Functional*** Testing and ***Performance*** measuring using Protractor
* Completed the whole Regression Suite and maintained reports for daily monitoring
* Worked on Development team in the devops structure, on Front end development



**Computer Science Corporation** (CSC) Hyderabad, India

**Application Developer** Oct 2010 - Aug 2015

* Project: NetEISS

- This is an Asset management tool with file systems involved for large sized documents and diagrams to be uploaded and maintained by the tool.

* Application Developer

Technologies Used:

* Server Side Script: Perl, CGI, CGI::Application module, DBI modules
* Server: Apache
* Front End: HTML, CSS, JavaScript, jQuery, Ajax, HTML::Template module
* Database: Oracle.
* Platform: Solaris
* Deployment and Repositories: Mercurial HG
* Automation Testing: Selenium and Perl
* Developed many new features and debugged most complicated bugs: Got accolades and recognition for implementation of many features.
* Followed Agile and Scrum methodologies for the development cycle: Used different tools like **jTrac**, **Kunagi** and **Agilefant** for Sprint creation and tasks assignment within developers and database admins.
* Deployment of newer versions of the tool every quarter with enhancements minimized errors: Successfully deployed around 10 versions of the tool performing all the necessary pre-requisites and post operations of a VERSION RELEASE.
* Automation Testing using Selenium – Got appreciation from onsite for building test scripts for automatic testing of each web page of the website on remote desktop.
* Documentation: Maintenance of Installation guides, Administration guides, Support documents, developer instructions; updating them for every version release.
* Maintenance of Production servers and Development servers by timely clearing the cluttering apache logs and debug logs.
* Core focus on Web development, Database dev, Debugging, Deployment.
* Working on support/maintenance of the tools developed by continuous testing.
* Worked on Oracle and SQL for the huge databases used for projects.



**Computer Science Corporation** (CSC) Hyderabad, India

**Application Developer** Feb 2010 – Oct 2010

* Project: GESM Portal

- The portal was a website for employee’s asset management and leave management system. Employees’ personal profiles and the organizational hierarchy were provided.

* Application Developer

Technologies Used:

* Server Side: Perl, CGI
* Front End: HTML, CSS, JavaScript
* Database: MySQL

Responsibilities:

* Developed many new features and debugged most complicated bugs: Got accolades and recognition for implementation of many features.
* Document contained the description of front-end look and the data requirements.
* Worked as a core DEVELOPER with directions from a team lead for the requirements of senior managers.
* Followed Agile and Scrum methodologies

**EDUCATION**

Mahatma Gandhi Institute of Technology- Hyd Bachelor of Technology(B.Tech.) May 2009

*(Jawaharlal Nehru Technological University)*  **Electronics &Telecommunication Engineering**

Narayana Junior College-Hyd. **11th and 12th** May 2005

St. Anthony’s High School- Hyd. **10th** May 2003