

PROFESSIONAL EXPERIENCE

Sr. Quality Analyst

Sep '19 - Present

One Business Consulting Group

Mohali , Punjab

- Very good experience in writing Test Cases, Test Plans, executing Test Scripts, reporting defects and preparing Test Result reports.
- Exposure in testing applications manually as well as using the automated testing tools like Selenium using JAVA.
- Experienced with various databases like Oracle and MYSQL Server and used the various SQL commands and SQL statements to test the application.
- Experienced on successfully implementing Test Automation as part of Regression Testing.
- Performing Accessibility consulting and testing following WCAG 2.0 Level A and Level AA standards
- Hands on Accessibility testing experience using assistive technologies including screen readers, screen magnification, alternative keyboard inputs etc.
- Accessibility testing using different tools such as NVDA, JAWS, Voiceover, Talkback, W3, WAVE, Sort Site
- Provide guide and help team about accessibility standards and guidelines.
- Strong testing Quality Assurance experience within Agile environment
- Work with the leadership team to ensure key objectives and initiatives are reflected in communication plans and activities.
- Ability to work in flexible business hours with a focus to meet target goals
- Good exposure in API testing using Postman and Soap UI.
- Intermediate experience in performance testing using Jmeter.
- Intermediate experience in security testing using OWASP.
- Ability to efficiently lead with a strong passion, to be hands on, and drive to be the subject matter expert
- Assist QA lead in analyzing and interpreting data to maximize opportunities for a zero defect culture
- Able to handle multiple projects simultaneously with a team of 10 members on different projects.

Salesforce Tester

Jun '18 - Aug '19

Manras Technologies

Zirakpur, Punjab

- Good hands on experience as a QA in Salesforce.com CRM application, mainly with Leads, Contacts, Accounts, Cases, Campaigns, Opportunities, Orders and Services entities
- Testing of the applications in both of the Salesforce Lightning and Classic experiences.
- Possess comprehensive understanding of Salesforce CRM business processes like Lead Management, Account Management, Case Management, Order Management, contact Management etc.
- Good knowledge about various terminologies of Salesforce like Report, Dashboard, Validation rules, Record types, Sharing rules & OWD, Sharing settings etc.
- Provided demos to client who is interested in implementing SFDC CRM for their business need.
- Good Knowledge on various Salesforce clouds like Sales cloud, Service Cloud, Marketing cloud.
- Create logs to document testing phases and defects
- Report bugs using Jira and errors to development teams.
- Help troubleshoot issues.
- Conduct post-release/ post-implementation testing.
- Work with cross-functional teams to ensure quality throughout the software development life cycle.

Software Engineer

Jul '16 - Feb '18

NIIT Technologies

Noida, U.P

- Major roles include software developer, tester, business analysis and support.
- Creating detailed, comprehensive and well-structured test plans and test cases.
- Working in a System Integration Testing team (SIT) as a part of British Airways project. acquired plenty of knowledge in TTL (Travel & Transport logistics domain).
- Working on other testing like unit testing, regression testing, integration testing, browser testing, mobile testing, Worked on testing tools: SOAP UI, Junits, JMeter).
- Knowledge of some other IT tools like JIRA, Jenkins, PUTTY, JAMMY etc.

- Helping to UAT testers by giving the Screen shots of the functionalities and Test cases flow.
- Gain user acceptance of test results. Preparing the Traceability Matrix between Requirements & Test cases

EDUCATION

Master of Science in Information Technology	Jan '20 - Jan '21
Lovely Professional University	Distance Education
Bachelors of Technology in Computer Science	Jun '12 - Jun '16
SRMIET, Naraingarh, Haryana: Affiliated to Kurukshetra University (KUK)	Naraingarh, Haryana
Secondary Education	May '11 - May '12
SD Senior Secondary School, Ambala Cantt: Affiliated to HBSE	Ambala Cantt, Haryana
Matric (10th)	Sep '09 - Mar '10
Tender Heart High School, Ambala Cantt	Ambala Cantt, Haryana

KEY SKILLS

Functional and Non Functional Testing

API Testing

Salesforce Testing

Database Testing

Accessibility Testing

User Acceptance Testing

Mobile Testing

Web Testing

Cross Browsers Testing

Performance Testing

Security Testing

Test Cases Creation

Functional Testing

Test Plan Creation

Business Logic Document

Confluence

Test Link

JIRA

Mantis

BugZilla

Agile Methodologies

NVDA

JAWS

VoiceOver

WAVE

W3C

SortSite

Postman

Soap UI

JMeter

test scripts

TTL

SDLC

unit testing

regression testing

integration testing

SOAP UI

Cucumber

Unix shell script

VB script

Jenkins

PUTTY

JAMMY

UAT

Skill

MISCELLANEOUS

Personal Details

DOB :- Feb 3, 1995
Father's Name :- Sanjeev Kumar
Nationality :- Indian
Hometown :- Ambala, Haryana

Languages

English - Fluent
Hindi - Native
Punjabi - Beginner
French - Beginner

Awards and Recognition

Got award from state minister of Haryana by scoring 90% marks in Matric class
Got Kudos from the manager due to outstanding performance
Got A grade during quarterly reviews
Got promotion in an organization within a year.