



# NITIN JAIN

Bangalore, India

Phone: +91 8929563099

E-mail: [nitinjain009@gmail.com](mailto:nitinjain009@gmail.com)

LinkedIn: <https://www.linkedin.com/in/nitin-jain-71083313>

## PROFESSIONAL SUMMARY

- Experienced IT professional with over 15 years of experience in Consulting, Solutioning, project management and Delivery Management.
- Certified SAFe 5 Scrum Master and SAFe 5 Agilist
- Part of delivery management team which won the **2019 ISG Paragon Awards EMEA** in the 'Excellence: Outstanding delivery by a service provider' category
- Consulting experience in Energy, Petrochemical, Pharmaceutical and Automotive industries
- Worked with Fortune 500 company as clients like Pfizer Inc, Volvo group, Schneider electric, Daimler, HESS corporation.
- Experience of working in cross-cultural environments in projects in United States, Europe, and Asia.
- Excellent people management, team building, presentation, facilitation techniques, motivation & leadership skills.
- Played a client-facing role onshore (USA, Germany, Sweden) during implementation and support.
- Efficient communication, client interaction & inter-personal skills.
- Strong experience leading projects in SAP, Microsoft and Oracle products using waterfall, SAFe, AGILE and ASAP methodologies.

## ASSIGNMENTS

### Role- Scrum Master

- Facilitate Agile ceremonies (e.g. sprint planning, daily scrum, sprint reviews and retrospectives) and ensure full team engagement.
- Supported the Product Owner with documentation of User stories, backlog grooming to keep it relevant and prioritized, ensuring acceptance criteria are agreed upon and stories are ready for sizing.
- Responsible for identifying project risks and potential mitigation strategies.
- Identify, own, and remove impediments for the team daily
- Serve as a mentor that transfers agile knowledge and experience to the team.
- Protect development team from outside distractions, impediments, or team conflicts and maintain focus on product backlog timeline.
- Monitor team backlog daily and ensured it accurately reflects the current state of the sprint.
- Supervise metrics of team progress, efficiency, and success through KPI's (Velocity, Burn-down charts)

- Engage with Product Owner and cross functional delivery team to understand business needs and identify appropriate solutions.
- Provide coaching to development team in self organization and cross functionality from project initiation through the delivery of the final product.
- In Agile scale environment, participate and represent teams in quarterly PI Planning sessions and Inspect and Adapt session.
- Participate in Scrum-of-Scrums (SoS) with RTE to provide weekly update on team progress and highlight any program level risks.
- Facilitate sprint demos and release planning.
- Confirm team capacity for internal resources.
- Managed interdependencies between Agile team through proactive collaboration with other Scrum Masters across the organization.

**Capgemini – Bangalore, India**

**Feb 2019 – present**

Manager

**Dorman Products - Colmar, Pennsylvania, US**

**Jan 2016 – October 2018**

IT Project Manager II

| Project Name  | Project Type                 | Business Area                               |
|---|------------------------------|---|
| SAP QM module   | Implementation               | Quality                                     |
| Paperless Warehouse   | Implementation               | Warehouse Operations                        |
| Bartender Upgrade   | Upgrade                      | Warehouse Operations                        |
| ECC, SCM and Biztalk Upgrade                                      | Upgrade                      | All   |
| Azure Implementation  | Implementation (PaaS)        | Sales                                       |
| Hyperion - Financial Close & consolidation Cloud Services (FCCS)  | Implementation (SaaS)        | Finance                                     |
| Hyperion - Enterprise Planning & Budgeting Cloud Services (EPBCS) | Implementation (SaaS)        | Finance                                     |
| MAS Financials  | Acquisition – Implementation | Finance                                     |
| BI Simplification Project   | Implementation               | Supply Chain, Product, Warehouse operations |
| Inventory Excess and Obsolete Calculation Project                 | Implementation               | Finance and Supply Chain                    |
| Ceridian Dayforce HCM   | Implementation               | HR, Benefits, Payroll                       |

**IBM - New Jersey(USA) / Noida (India)****Aug. 2009 – Jan 2016**

| Client           | Project Type                     |
|------------------|----------------------------------|
| Pfizer Inc       | Implementation                   |
| HESS Corporation | Support, Upgrade,<br>Divestiture |
| Volvo Eicher     | Implementation                   |
| Diamler AG       | Upgrade                          |
| Global Foundries | Implementation                   |

**MindTree Ltd – Bangalore, India****Apr 2006 – July 2009**

| Client                   | Project Type   |
|--------------------------|----------------|
| Volvo IT                 | Support        |
| Volvo Bus and Truck      | Support        |
| SCA Hygiene              | Implementation |
| TEC Construction Company | Implementation |
| mPower                   | Implementation |

**EDUCATION**

- Masters in Business Administration (MBA) Indraprastha University, Delhi, India.
- Bachelors in Computer Applications (BCA) Indra Gandhi National University, Delhi, India.
- Completed certification and training on SAP R/3 Net Weaver ABAP 6.2v at Siemens Information Systems Ltd, New Delhi , India.
- SAFe 5 Agilist certification, Certificate id : 31909983-8070
- SAFe 5 Scrum Master certification, Certificate id : 71453133-9818