Rajashekhar Burri

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PROFESSIONAL SUMMARY

Results-oriented IT professional with 5+ years of experience in the field of Information Technology. Specialised expertise in Salesforce administration, configuration and customisation with 4+ years of hands-on experience. Proven track record of successfully implementing and optimising Salesforce solutions to drive business growth. Committed to staying updated with industry trends and best practices to deliver innovative solutions. Seeks out opportunities to expand skills and improve designs.

WORK HISTORY

Optum Global Solutions - **Senior Software Engineer**
Hyderabad, India
11/2021 - 06/2023

- Develop data flow diagrams and process diagrams to improve understanding of technical systems.
- Applied web services and REST API design best practices to deliver stable systems.
- Championed best practices to yield 20% increase in quality code.
- Collaborated with team members to create applications' system analysis based on client requirements.

Apexon - **Salesforce Developer**
Hyderabad, India
02/2020 - 10/2021

- Implemented Healthcare Management Interface pulling data from multiple systems and showing it on Salesforce, reducing costs significantly.
- Using SFDX, Lightning and Apex to create customised healthcare management system.
- Increased user experience scores by practising innovative forward-thinking, overcoming challenges creatively.

FRONTLINE TECHNOLOGIES - **Software Engineer**
Hyderabad, Telangana
11/2017 - 01/2020

- Responsible for all activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for correctness of data.
- Performed thorough application performance and function analysis, improving usability in line with client requirements.
- Highly involved in customising Salesforce functionalities like workflows, approval process, setting up roles, creating profiles, security controls, data management.

EDUCATION

04/2013
Kakatiya University
Warangal, Telangana

Bachelor of Technology:
Information Technology

CERTIFICATIONS

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Salesforce Certified Service Cloud Consultant

SKILLS

- LWC, Aura Lightning Components
- Visualforce
- Web Services [REST]
- Apex, Batch Apex, Triggers
- SOSL and SOQL
- Flows, Process builder
- HTML, CSS
- Intellij, Visual Studio Code
- Salesforce CLI
- Agile
- Jira, Rally
- GitHub