

SURENDRA

Contact Information

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PROFILE SUMMARY

- Having **4.2 years** of experience in IT Industry and **3.5 years** of experience in salesforce CRM.
- Experience working across various SFDC implementations covering Sales Cloud, Service Cloud.
- Working experience in Configuration and Customization on the force.com Platform.
- Experienced in Analysis, Design and Development of the SFDC applications according to the business requirement.
- Proficient in APEX framework involving triggers, classes, Visual force pages, Components and Rest API's.
- Experience in creating Custom Objects, Custom fields, Formula Fields, Validation rules, Custom Tabs, Products and Price books, Reports and other components as for the client requirements.
- Have Knowledge in data modeling with SOQL, SOSL, DML statements, and Governor Limits.
- Hands on experience in developing lightning components with LWC and Aura framework.
- Proficient in setting up, customize and deploy apps to Salesforce platform, hands on customization using Apex, Visual Force components, Custom Reports and Dashboards.
- Experience in Apex Web Services using REST API.
- Self-motivated and quick learner. Ready to explore and learn new Technologies.

EDUCATION

- Finished B.Sc. Computers at Adikavi Nannaya University, Rajahmundry.

WORK EXPERIENCE

- **01/2019** Software Engineer,
Proseraa Analytics Pvt Ltd, Pune.

TECHNICAL SKILLS

- Salesforce CRM
- Apex Test Classes
- Triggers
- Integrations
- Aura Components
- Security Models
- Lightning Web Components

PROJECT DETAILS

Project #3

Project Title: EPM

Client: Aecom

Role: Salesforce Developer

Project Description:

Across the globe, our teams push the limits of what's possible and build legacies for generations to come - the world's longest cable - stayed bridge, record - breaking sports events, the largest Greenfield port development mega project, life - sustaining disaster recovery programs, and the tallest tower in the Western.

Roles and Responsibilities:

- Standardized Salesforce solutions, and promote innovative IT solutions, techniques, and standards to meet changing business needs.
- Ensures solutions are consistent with organization objectives.
- Creating Profiles, Roles, Users, Tasks and actions, Dashboards, Reports, and Validation rules.
- Created record types and page layouts and customized the objects.
- Worked on Aura Components.
- Implemented LWC components for the client requirement.
- Work is performed without appreciable direction while maintaining self- motivation and aligning direction with high-level platform goals.

Project #2

Project Title: IT Software Solutions

Client: Starling Technologies

Role: Salesforce Developer

Project Description:

Starling's technologies are a company who takes projects from different business companies to design their websites. Starlings having a set of different groups to work on different technologies. We had marketing executive, sales executive, service executive, project executive, Service engineer and each department have their own managers as their higher officials.

Roles and Responsibilities:

- Creating/adding and managing Users, Roles, and Profiles and setting up sharing rules.
- Involved in Customizing Custom Objects, fields, record types, forms and layouts, Custom tabs, and applications.
- Maintaining Workflow rules and Approvals, Involved in creating relationships between the objects.

- Created Page Layouts to organize Fields, Custom Links, Related Lists, and other components on Record Pages.
- Implemented various advanced fields like Pick list Fields, Master-Detail Fields, Custom Formula Fields and defined Field Dependencies for custom Pick list fields.
- Developed and configured various Custom Reports and Report Folders for different user profiles based on the need of the organization.
- Worked on Data Loader, which helps us to perform CRUD operations with the help of CSV files.

Project #3

Project Title: KMV Spaces

Client: KMV

Role: Salesforce Developer

Project Description:

A KMV space is one of the leading real estate companies. In this project we have built whole tracking process of their properties. We have built app for lead tracking process for SME's and LME's users from lead generation to till milestone payments. Customer service app for real estate.

Roles and Responsibilities:

- Design and develop Visual force pages using apex and controllers.
- Created Users, Roles and Profiles and many page layouts and assigned for the users accordingly to the Role and Profile.
- Creating Custom Reports and Dashboards.
- Add some custom fields in Standard Object and create different types of Custom Profiles and object relationships.
- Created workflow rules and defined related tasks, time triggered tasks, email alerts, field updates
- Involved in writing Apex Triggers, Apex Classes and Visual force Pages.
- Worked on create workflow, Dashboard and process builder
- Worked on data loader and data security.
- Focus on code reusability, Trigger Framework.
- Customizing lightning component, lightning web components as per business requirements.

DECLARATION

- I hereby declare that all the information given above is true and correct to the best of my knowledge

(SURENDRA)