

Dustin Sumner

sumnerdu@gmail.com

913-645-8589



FORCE.COM
DEVELOPER

Work Status

I am a US Citizen.

Business Systems / Conceptual Design / Architecture

Cloud, PAAS, SAAS, Telecom, Government, Banking, Collaborative Work Environments, Agile Development, Workflow Tools, Task Management, CRM, Content Management Systems, Portals, Data Mining, Search and Reporting, Database Design and Normalization (3rd Normal form), Automation, Integration, Inventory Control, Information Mapping, Metric Reporting, Scheduled and Stored Procedures, SDLC, Disaster Planning and Recovery, Customer Service, Work Force Management, Document Management Systems

Professional Qualities

Extensive development experience with internet-based business applications.

Excellent analytical and programming skills.

Good communication and interpersonal skills.

Able to work in a team environment and support overall effort.

Education

May 2008	Webster University M.B.A.	Kansas City, MO 64114 Masters of Business Administration
May 2000	Emporia State University B.S.B.	Emporia, KS 66801 Computer Information Systems

Personal and Professional Interests

Learning New Programming Languages
Mobile Application and Web Development
Application Security
Entrepreneurial Projects
Photography

Technical Skills and Experience

Salesforce.com	8 years
Apex	8 years
Visualforce	8 years
Lightning Components	5 years
Lightning Web Components	1 year
HTML	20 years
JavaScript	20 years

Coldfusion	14 years
Oracle	8 years
SQL Server	6 years
Java	1 year
C#	1 year
Perl	1 year

Employment History

Current Employer

Vice President of Technology

7/19/2021-Present

- Responsible for day-to-day maintenance of Office 365.
- Responsible for maintaining customer portal website.
- Responsible for maintaining corporate websites in WordPress.

Creative Planning, Inc

Salesforce Solutions Architect

3/2019-07/16/2021

- Responsible for implementing industry leading technology for the financial services industry. This includes developing a custom lead process for getting leads into Salesforce and getting them routed to the right advisor based on territory and total assets.
- Created a custom onboarding process using Lightning Web Components to help get client information into Salesforce quickly and efficiently, including the generation of onboarding documentation through integrations with DocuSign CLM.
- Responsible for development and support of custom Salesforce applications using Apex, VisualForce, and Lightning Components.
- Provided guidance and oversight to less experienced developers.
- Administration related responsibilities include setting security (Profiles, Roles, Sharing Rules, Permission Sets, etc.), Workflows, Validation Rules, Field Level Security, and Process Builder.

Companion Protect

Senior Salesforce.com Developer

9/2018-3/2019

- Responsible for setup and configuration of new Salesforce environment.
- Designed and implemented a Community based claim filing system for customers and customer service representatives. This included the configuration of Omni-Channel and Live Agent within Service Cloud.
- Responsible for development and support of custom Salesforce applications using Apex, VisualForce, and Lightning Components.
- Provided guidance and oversight to less experienced developers.
- Administration related responsibilities include setting security (Profiles, Roles, Sharing Rules, Permission Sets, etc.), Workflows, Validation Rules, Field Level Security, and Process Builder.

Accenture Federal Services

Senior Salesforce.com Developer

9/2017-9/2018

- Responsible for development and support of custom Salesforce applications using Apex, VisualForce, and Lightning Components.
- Created external website (Salesforce Site) to allow job applicants to submit and update their information related to specific government related job openings. This was developed using Visualforce, Apex and Lightning Components.
- Provided guidance and oversight to less experienced developers.
- Administration related responsibilities include setting security (Profiles, Roles, Sharing Rules, Permission Sets, etc.), Workflows, Validation Rules, Field Level Security, and Process Builder.

Mariner Holdings, LLC

Senior Salesforce.com Developer

8/2015-9/2017

- Responsible for development and support of custom Salesforce applications using Apex, VisualForce, and Lightning Components.
- Provided guidance and oversight to less experienced developers.
- Administration related responsibilities include setting security (Profiles, Roles, Sharing Rules, Permission Sets, etc.), Workflows, Validation Rules, Field Level Security, and Process Builder.
- Created REST APIs within Salesforce to provide partner firms access to client information.

MasterCard

Senior Salesforce.com Developer

6/2014-8/2015

- Responsible for development and support of custom Salesforce applications.
- DevOps engineering for Salesforce deployment activities
- Provide guidance to inexperienced developers.

ProCore Resource Group

Certified Force.com Developer

8/2013-6/2014

- Responsible for developing custom Salesforce applications.
- Responsible for supporting C# and Java integrations with Salesforce.
- Development and support of various Salesforce managed packages.

CenturyLink

4/2012-8/2013

Lead Salesforce.com Developer

- Consolidated two large Salesforce instances (CenturyLink and Qwest)

- Custom APEX and VisualForce Page Development
- Provided development and ongoing maintenance for custom large scale product pricing application.
- Webservices - Constructed SOAP protocol webservices using custom APEX controllers.
- Provided guidance to less experienced developers.
- API familiarity - Enterprise, Partner, and Metadata.
- SOQL
- Data Loader (Insert/Update/Upsert/Delete)
- ANT Migration Tool
- AGILE SCRUM Methodology

ARTECH Info Systems - Virtual Office/Work at Home

7/2011-4/2012 (Full-Time/Part-Time)

Application/SW/Development/Support

- SOAP protocol webservices.
- MVC, OOP and ColdSpring
- Application Security
- Oracle 11g
- JavaScript and JQuery
- Verastream Host Integrator was used for screen scraping and automating tasks via 3270 terminal emulators.
- Used Perl for scripting purposes (ie reading and manipulating large text files)
- Oracle's SQL Loader was used to load data from large flat files into the database
- Began researching Salesforce and CastIron as a side project in order to learn both technologies.

Serco-NA (Contract) – Department of Homeland Security (USCIS)

8/2010-12/2011

Software Engineer II

Lead Coldfusion Programmer

- Replaced the existing immigrant intake and foreign adoption processes with a Coldfusion based web solution.
- Dynamically generated and manipulated PDFs while extending the built-in capabilities of Coldfusion with LiveCycle and iText.
- Used Coldfusion AJAX and JQuery libraries to improve the user experience by limiting page refreshes and clicks; and also for generating dialog boxes, modal windows, and data table filtering, sorting and paging.
- Application Security - Variable scope scanning, image file binary signature checking, file type validation, etc..
- SQL Server 2008
- SOAP Webservices
- MVC and OOP

Jack Henry and Associates (Internet CMS's for Financial Institutions)

3/2010-8/2010

Web Developer Advanced

Coldfusion 9 Programmer

- Application Security - Image validation and binary signature checking for uploads with CMS
- CMS Products (Mura, FarCry, and internally developed)
- URL Rewriter and ISAPI Filters
- DNS Administration (MX and A recs, Zones, etc.)
- MVC and OOP
- Javascript Libraries (jQuery and YUI)
- SQL Server 2005
- 24/7 Application/On-call Support

Polsinelli Shughart (Law Firm)

10/2009-3/2010

Application Support

- Sharepoint Administrator MOSS 2007
- Coldfusion 9
- Vendor Application Support
- SQL Server 2008
- MySQL

AT&T (Contract) - Virtual Office/Work at Home

7/2007- 9/2009)

Application/SW Development/Support

- Creation of new and support of existing Coldfusion web applications. Applications were written in Coldfusion and Javascript, and were supported by Oracle on the backend.
- Responsible for various job functions including Business Analysis and requirements gathering, Project Manager, Lead Developer, and Database Administrator.
- As Lead Developer provided project and programming guidance for less experienced Coldfusion and Oracle developers.
- Programming experience with Coldfusion includes creating .cfc and .cfm templates. Within these templates various CFML tags were used and functions were created, all with the concept of re-using as much code as possible. CFC repositories were used to access functions across multiple applications.
- AJAX was used to bind data to specific form elements or to submit data without refreshing web pages.
- AT&T global application user security and administration concepts were enforced within each application. Users were defined and placed into groups with various permission levels and maintained at single location for all applications.
- Created a Global application Data Admin tool for AT&T that was designed around Oracle metadata and other application defined metadata (such as form field data). This allowed developers to easily add a database admin tool to their applications.
- VHI software application was used to access mainframe information through the client interface and act as a "robot" user to automate manual business processes. A Coldfusion custom tag was used to access mainframe information through VHI via query result.
- Responsible for development and support of relational Oracle databases used to run Coldfusion web applications. Databases created included tables, constraints, indexes, sequences, triggers, functions, packages and setting permissions to each. Database create statements were written free hand in TextPad and also created through Oracle SQL developer.

- Created and scheduled processes for loading and manipulating data. Unix jobs were scheduled through CRON GUI. Each job ran through multiple file types including: .sql, .pl, .ctl, and .sh. Some jobs loaded various flat file types (.csv, .txt, etc.) into Oracle databases using the SQL Loader.
- Created PL/SQL functions and packages. Referred to these functions and packages through the use of SQL files in schedule jobs and also in individual SQL statements to perform semi-complex data manipulations.

Kansas City Power and Light

6/2006 – 07/2007

Technical Professional II

- Creation of new applications and support existing intranet and internet web applications. Applications range from storm and disaster recovery systems to document management systems. New and existing applications were written in Coldfusion with Oracle on the backend. Some existing applications that I supported were written in PL/SQL and ASP.
- Responsible for development and support of relational Oracle databases used to run Coldfusion web applications. Databases created included tables, constraints, indexes, sequences, triggers, functions, packages and setting permissions to each. Database command statements were written free hand in TextPad, through an SQL prompt, or through TOAD or Oracle SQL developer.
- Programming experience with Coldfusion includes creating .cfc and .cfm templates. Within these templates various CFML tags were used and functions were created, all with the concept of re-using as much code as possible.
- As a Sharepoint administrator I backed up the primary administrator. Created portal pages and assigned group and user permissions to some of those pages to restrict access to certain employees. Created document repositories, department specific information pages, and discussion forums.
- Taught two introductory Coldfusion courses to KCPL co-workers. Classes lasted 3 days and consisted of 12 students per class. Class content consisted of an introduction to Coldfusion and a hands-on project for students to complete from beginning to end. The class project was a small application that tracked cars parked in the company parking garage. It showed them how to create a form, insert data, search, and report on data stored.
- Participated in two enterprise system upgrades of PeopleSoft HR and Empower CMS. Performed PeopleSoft customization modification and additions to user interfaces. Received instructor lead PeopleSoft training from Oracle University. Assisted with Project Management and Technical Support during upgrade of both systems.

Sprint/Embarq

2/2005 – 6/2006

System Evolution Planner III

- SPPP Website – Fixed and Maintained reporting website for the Sprint National Service Provisioning Performance Plan (SPPP). Application was written in Coldfusion 5.0 and data loading scripts were written in Visual Basic, Perl and SQL and loaded through scheduled batch processes. Website was repaired 45 days before requested date.
- COTS Software Trial - Organize and facilitate meetings between clients requesting trial, vendor management, SCM, and software vendors. Project managed RFP and RFI process and developed vendor/Sprint questionnaires, and completed POC meetings with each vendor in consideration. Organized working sessions to weight and score vendor responses from RFI and RFP questionnaires with clients. This scoring was used to narrow the list of vendors from seven to four. Each of the four remaining vendors were

brought into Sprint for POC meetings. The POC meetings narrowed the number of vendors from four to two (Siebel and Business Objects). A Sprint IT defined project was submitted through the corporate IT system during this process to acquire hardware for the software trial. Trial did not receive approval due to budget short fall and project was set aside.

5/2001 – 2/2005

Software Engineer IV

- Developed and supported approx. 67 functional web applications built using Coldfusion and Oracle.
- Oracle Database Installation and Administration – table, schema, and user creation, database resource management, create and deploy PL/SQL functions and packages
- Coldfusion Server Installation and Administration v.4.0-5.0
- IIS 5.0 Webserver maintenance. (user accounts, services, security, scheduled tasks, etc.)
- AWARDS – 27 Sprint Values Excellence Awards
- Appreciation letter from Sprint CEO for developing the Sprint Idea Center (written in Coldfusion)

Matcom (Contract) - USDA

5/2000 - 5/2001

Programmer Analyst

- Premium Calculations Web Application

This external application is used world wide to develop crop insurance premiums for consumers and/or their insurance agents. Premium Calculations was developed around the user so that editing, modifying, and storing information about their crops would be convenient. This software also provides the agent with an efficient means of selling RMA crop insurance and allows them to deliver calculations quicker and more efficiently to their clients. Data entry forms and generated reports were developed using HTML and Coldfusion. 99% of the validations performed on the screens were developed using JavaScript.

- Prices Web Application

This internal RMA based price tracking and modification system allows users to select, insert, update, and delete prices and price rules. Extensive HTML (including layering), JavaScript, and Coldfusion were used to design forms and reports. Forms and reports were used to retain information from the user to allow table modifications. Tables were modified using SQL by communicating with an Informix database. This application was organized and developed through the communication of ideas and requirements between three team members and five RMA users.