

CLOUD ENGINEER PROFESSIONAL

PROFILE SUMMARY

- Working as **Technical Associate Engineer in IBM India Pvt. Ltd** & having close to **6 years of experience**.
- I've been posted to **UK** as short term employee for official work.
- Expertise in new technology like **AWS, Linux, GitHub, S3, EC2, VPC, ASG, ELB, Cloud Watch**.
- Having working knowledge of build tools & monitoring tools **Servicenow (CMDB), Cloud Watch**.
- Experience using **S3** bucket service from AWS for various user cases.
- Configured and Maintained various AWS service like **EC2, S3, EBS, ELB, Auto scaling, Cloud Watch, IAM**.
- Experience in designing cloud security **VPC, VPC peering**.
- Involved in designing and deploying a multitude application utilizing almost all the AWS stack (**Including EC2, S3, SNS, IAM**) focusing on high-availability, fault tolerance and auto-scaling.
- Configure & Maintain Backups of AWS resources like **EC2 & EBS** for DR.
- Elementary knowledge of **Linux commands**.
- **CMDB (Service NOW)** ticketing tool, managing servers in organization using **HPSA**.
- Knowledge on **boot process, file systems and Change Management**
- Create Yum repository, **Install RHEL Kernel & Packages (Patch the server using CMDB (Service NOW) tool)**.
- Experience on **Backup issues & Experience on LVM**.
- Escalating the issues to customer **via E-mail & voice mail**.
- Remediating the Customers Servers / Workstations on **SLA** base.

ORGANIZATIONAL EXPERIENCE

IBM India Private Limited, Pune, India

Growth Path:

May'19 – Till date	Technical Associate Engineer
May'17 – Apr'19	Sr. System Engineer
May'15 – Apr'17	System Engineer

IT SKILLS

- Skills : SQL, Unix/Linux
- Cloud Services : Amazon Web Services (AWS)
- AWS: EC2, S3, VPC, Auto Scaling, ELB, Cloud front, Cloud watch.
- Monitoring Tools: Servicenow (CMDB), Cloud Watch.
- Version Control Tools: Git
- Desktop Operating Systems : Windows 98/XP/7, Unix/Linux
- Browsers: Mozilla Firefox, Chrome.
- MS Office (Word, Excel & PowerPoint) and Internet Applications
- Efficient in working as a team and team building.
- Equipped with good managerial skills.
- Effective in presentation and task completion.
- Positive attitude and Problem solving capabilities.
- Proficient with client interactions.

EXTRA CURRICULAR ACTIVITIES & ACHIEVEMENTS

- Participated in IBM Conclave.
- Participated in IBM Blue Run.
- Training on RedHat Performance with completion certificate.
- Manager Choice Award for Excellent Work.
- Appreciations from Client side.

EDUCATION

- BE from Sagar Institute Of Research Technology & Science (MP) with 71.10% in 2014
- 12th from D.P.S Public School MP State Board with 74.60% in 2010
- 10th from D.P.S Public School MP State Board with 73.60% in 2008

PERSONAL DETAILS

Date of Birth: 11th July 1992
Languages Known: English, Hindi and Sindhi
Passport: M31672176

PROJECTS HANDLED

IBM India Pvt. Ltd. , Pune, India

Title: Cards & Payments
Role: Cloud Admin
Domain: Banking
Period: Jan'18-Till date
Team Size: 5

Title: Accounts
Role: Linux Admin
Domain: Banking
Period: May'15-Jan'18
Team Size: 4

Key Result Areas:

- AWS infra creation manually and through automation using cloud formation template.
- Monitoring & auditing system architecture with Cloud Watch.
- Conducting various demo's with customers to showcase capability of Cloud Solution.
- Used and worked on S3 bucket and glacier for storage purpose.
- Working experience on Windows/Linux live and non-live servers to provide and remove the access for privilege users as per the part of IAM team.
- Worked on SLA based requests and Working experience on problems and providing effective solutions to clients.
- Handling delivery as per the agreed plan and quality.
- Interacting, coordinating and collaborating with different groups within the organization as appropriate for project & people support
- Responsible for communicating with team and other teams for further clarifications on defects, resolving issues.