

*Result-driven and data oriented individual, targeting assignments and opportunities as a Salesforce Consultant with an organization of high repute.*

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- Metric driven Consultant with close to 5 years of total experience and 3.5 years in Core Salesforce Development.
- Gained a diverse skill set by working on projects across a myriad of industries, delivering projects for organizations undergoing technical restructuring.
- Possess good knowledge of all-round development across Salesforce and its associated technologies.
- Adept at maintaining effective communication and relationship through collaboration with Clients and other stakeholders.
- Currently associated with Lirik in the capacity of a Consultant in the SFDC Team.

### **Lirik**(March 2021 - Present)

#### **Consultant**

- Have been a part of 4 fixed-cost projects.
- Have been a buddy to few lateral hires during their training, helping them adapt to Salesforce and to the firm.
- Own the complete training and induction of new joiners in the Salesforce team.

#### **Project #1 :- Kyocera Documents (Client Region:- Japan and APAC)**

- Responsible for dealing and managing the project in the capacity of a Dev-Lead.
- Responsible for receiving story information, and managing expectations and timelines through collaboration with the on-site team and client.
- Responsible for ahead of time completion of the development process(scheduled:- Dec 2021, delivered:- Oct 2021)
- Developed flows and mobile app extensions for the FSL mobile app.
- Responsible for creation of forms using tool named SVF editor.

Technology Used : Lightning, LWC, JavaScript, Html, CSS, Apex, Visualforce Pages, Field Service Lightning, FSL Mobile flows, Flows, SVF Editor.

#### **Project #2 :- Automation Anywhere (Client Region:- USA and Global)**

- Part of a Global-Tech transformation at Automation Anywhere.
- Responsible for org clean up(removal of obsolete components of all types from a 13 year old Salesforce org while maintaining the existing functions and without hampering multiple ongoing projects).
- Responsible for collaboration with multiple vendors and stakeholders from client side for seamless delivery.
- Responsible for managing a team of 3 resources.

#### **Project #3 :- Rippling (Client Region:- USA and India)**

- Owned and implemented SSO using SAML2.0
- Implemented custom LWC mimicking the Salesforce's standard "Omni-supervisor" with customization as per client's business logic.
- Implemented custom logic for JIT user provisioning for SSO.

Technology Used : Lightning, LWC, JavaScript, Html, CSS, Apex, Visualforce Pages, PushTopics, Saml 2.0, JIT user provisioning.

Project #4 :- Hitachi Global (Client Region:- Japan)

- Responsible for successful delivery of 15 tickets in 3 months.
  - Responsible for creation of forms using tool named SVF editor.
- Technology Used : Lightning, LWC, JavaScript, Html, CSS, Apex, SVF Editor.

**Atrium Insights LLP(September 2020 - March 2021)**

**Consultant**

- Had been a part of a fixed-cost project for US Foods and garnered appreciation for successful delivery.
- Had been a key stakeholder for the training of interns.
- As a senior resource of the team, have held the responsibility of guiding fresh resources and owning accountability for their productivity.

Project #1 :- US Foods (Client Region:- USA)

- As a solo Salesforce developer on the project and the project being fixed-cost; highest quality of work has to be delivered in constrained timelines.
- Took ownership of educating the Client regarding the possibilities with Salesforce through regular POCs and Demonstrations in regular stand-ups and connects.
- Held responsibility of migrating functionality of an installed package to Lightning and integrating it with old functionality.

Technology Used : Lightning, Aura, Apex.

**Indian Army(OTA Chennai)(March 2019 - September 2020)**

**Officer Cadet**

- Had been a part of SSC-Tech(54)(SSC-109) regular course at OTA Chennai.
- Underwent pre-commissioning training, to be inducted in the Indian Army in the capacity of an officer.
- Managed SSC-110 junior course of 42 trainees as a course senior, responsible for every action of the junior course.

**Appirio India Cloud Solutions Private Limited(March 2017 - March 2019)**

**Associate Consultant**

- Had been a part of 5 fixed-cost projects on 2 Japanese Accounts.
- Gained an experience of 1000+ hours of challenging Salesforce development.
- Undertook training and guidance of freshly recruited laterals and interns.
- Apart from technical role had also served in client facing roles, creating positive customer experiences during offsite visits of Japanese clients.

Project #1 :- Hitachi Group (Client Region:- Japan)

- Acted as the most deep-seated resource on the project team for Hitachi Group of companies working across 3 projects, all projects being fixed-cost projects; highest quality work was delivered in constrained timelines.
- Had been a part of project lifecycles, starting from requirement gathering, solution designing, and implementation.
- Fulfilled responsibilities of a Development Lead interacting directly with the onshore team while coordinating the development with business analysts both onshore and offshore.
- Projects included integration, web-services, interface design, Apex and Visualforce.
- Technology Used : Apex, Visualforce Pages.

### Project #2 :- Rakuten Securities Hong Kong(Client Region:- Hong Kong and APAC)

- Direct interaction with the client teams across US, Hong Kong and Japan offices.
- Data modeling and cleansing with inbuilt Salesforce functionality and custom triggers.
- Accommodating the new functionality with old functionality with Custom Lead and Email-to-Case management use case.

Technology Used : Lightning, Apex.

### Associate Consultant Trainee

- Was inducted as a full-time employee into the organization as an Associate Consultant Trainee.
- Cleared Japanese Language Proficiency Test N5, N4 and N3 level certifications.
- Served my training period working on several projects of clients like 7-ELEVEN and Stryker.

### Ascend Intern

- Trained with a specific motto to serve in the Japanese - Centre of Excellence.
- Was inducted in the JCoE Team, meant to be trained to deliver Salesforce and Japanese centric work.
- Worked on projects to make lightning components that could be refactored and put to use across various use-cases. These were then later used in the firm across projects as "Assets".

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- Proficient in Lightning web components, Apex Programming, Visualforce Pages, Triggers, Controllers, Custom Objects, Standard Objects, Apex Classes, Triggers, JIT User provisioning.
  - Proficient in SFDC Administration tasks like creating Custom fields, Field Level Security, Record Types, Profiles, Roles, Users, Page-layouts, SAML2.0, Email services, Approvals, Workflows, Validation rules, Reports, Process builders.
  - Experienced in data management using Import Wizard, Apex Data Loader IO.
  - Code optimization in accordance with best practices and Governor limits of Sales force.
  - Working knowledge of JavaScript, CSS.
  - Working knowledge of Mismo 3.4 and Mortgage Industry and associated appraisal vendor's Mercury API.
  - Working knowledge of SVF Editor.
  - Proficient in Asynchronous Apex- Schedule Apex, Batch, Apex Future Methods.
  - Proficient in SOQL and SOSL Queries.
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- JLPT N5(146/180) passed with a percentile of 97.3.
  - JLPT N4(145/180) passed with a percentile of 97.3.
  - JLPT N3(116/180) passed with a percentile of 84.3.
  - Eklavya Award:- Best learner award in Q4 2017 at Appirio India.
  - State CAT Topper
  - Have been a part of an exchange program as a Scholar of a German government run program.
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Seedling Modern High School	CBSE(10th)	89.3%	MAY 2010	Jaipur, India
Step By Step High School	CBSE(12th)	83.2%	MAY 2012	Jaipur, India
SRM Institute Of Science & Tech.	SRM University	74.5%	MAY 2016	Chennai, India

### Languages

- Hindi(Native)
- English(Fluent)
- Japanese(Intermediate)
- German(Basic)
- Spanish(Basic)

Date of Birth:- 12 August 1994

Marital Status - Married

Willingness to relocate - Yes

Address: AB-601 Nirman Nagar, Jaipur - 302019

## Technical Skills

## Accolades

## Education

## Other Info