**SaiPraveen Kakkirala Contact Number:** +91-8886113303

**E-Mail: Saipraveen.ksp10@gmail.com**

**Experience Summary**

* Having 4 years of IT experience with around 2+ years of experience in the Salesforce.com and 2 year of experience in Java/J2EE and unix.
* Experience in **S**alesforce.com **Customization, Configuration** & **Deployment.**
* Experience in :

# Writing Apex classes, Triggers & Visual force pages.

* + Writing **Batch Apex** and **Schedule Apex.**

# Writing Lightening Components to customize the standard objects.

* + Thorough understanding and good experience on Data Loader.

# Unit Testing and Technical Design Documentation.

* + Ability to write complex SOQL, SOSL queries across multiple objects within the SFDC database.
  + Creating **Workflow Rules** and **Validation Rules** and **Formulas** etc.

# Creating OWD, Sharing rules, Queues, Permissionsets, Public groups.

* + Creating **Email templates**, **Assignment Rules** and **Reports**.
  + Experience in **post deployment activities** after the sandbox refresh after release**.**

**Technical Expertise**

|  |  |
| --- | --- |
| Elements | Particulars |
| Primary Skills | Salesforce.com CRM, Apex, and Visual Force, Lightening components |
| Secondary Skills | Java, |
| Languages | Apex. |

|  |  |
| --- | --- |
| CRM tools | Salesforce.com, Eclipse |
| Web Technologies | HTML,CSS |
| Databases | SOQL, Oracle |

**Qualification Details**

* Completed **B.Tech in Electrical and Electronics Engineering** from R.V.R &J.C college of Engineering (2012-2016).

**Certifications**

* Salesforce Certified Administrator
* Salesforce Certified Platform Developer I
* Apttus CPQ 201 Certified Administrator

**Experience Details**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Sl. No. | Name Of The Organization | Worked for | Designation | Joining Date | Relieving Date |
| 1 | Tata Consultancy Services | Moody’s Investor services | System Engineer | 15/09/2016 | Till date |

**Project Details**

1. Project Title : Moody’s Analytics

Client : Moody's Investors Service

Environment : Force.com, Apex, Visual force, Salesforce CRM. Role : Salesforce.com Admin/Developer

# Project Description:

MIS commercials is all about capturing and processing the fee related information of their customers to whom Moody's has provided the rating. They will send the fee notifications to their customers every year through SFDC. Pricing adjustments for frequent customers will be captured and stored in SFDC. RMO teams will process the adjustments followed by the proper approvals through different (standard and custom) approval processes.

# Roles and Responsibilities:

* + Understanding and Analyzing the Business Requirements Document.
  + Implemented Workflow & validation rules.
  + Implemented Public Groups and Sharing rules.
  + Created and managed custom objects, fields and formulas.
  + Used Apex Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects.
  + Implemented Apex classes, Test classes & Triggers.
  + Used SOQL & SOSL to cater to the data manipulation needs of the application.

1. Project Title : Investor Contact Management (ICM) Client : Moody's Investors Service

Environment : Force.com, Apex, Visual force, Salesforce CRM. Role : Salesforce.com Admin/Developer

# Project Description:

Moody’s Analytics is bond credit rating business of Moody’s Corporation. Scope of the

project is maintenance of investor contact details and activities related to investors.

Through this Moody’s will maintain meetings and events conducted to their investors.

Moody’s will suggest new requirements as a CR’s for making improvements to the existing

environment.

# Roles and Responsibilities:

* + Understanding and Analyzing the Business Requirements Document.
  + Developed the lightening components to customize the standard objects .
  + Implemented Workflow & validation rules.
  + Implemented Public Groups and Sharing rules.
  + Created and managed custom objects, fields and formulas.
  + Used Apex Data Loader for insert, update, and bulk import or export of data from Salesforce.com subjects.
  + Implemented Apex classes, Test classes & Triggers.
  + Used SOQL & SOSL to cater to the data manipulation needs of the application.
  + Developed Dynamic approval processes (with necessary templates, page layouts and defined approval actions on them) for automation.

1. Project Title : EDM .

Client : Moody's Investors Service

Environment : Java/J2EE, unix.

Role : Developer

# Project Description:

* + The project deals with the data which Moody’s uses for Credit Ratings.
  + The data will flow from upstreams to the EDM where we filter the data based on the requirements and provide this to downstream applications through web services.

# Roles and Responsibilities:

* + Detailed study on the existing system and the requirement analysis are carried out.
  + Played Key role as a Developer to development, deploy, Unit testing.