**EXPERIENCE SUMMARY:**

* 9 years of experience in IT with configuration, customization, migration and development as a Salesforce Consultant
* Highly seasoned and accomplished Salesforce Developer with a strong record of client satisfaction
* Strong experience in Salesforce Development on both Sales as well as Service Cloud
* Developed and delivered numerous dashboards for various areas of marketing with Einstein Analytics
* Developed and maintained dashboards in Salesforce Wave (Analytics Cloud – EA) platform for all marketing business units
* Analyzed large volumes of data using tools like Salesforce Einstein Analytics
* Involved in creating new apps/dashboards/lens using JSON/ Analytic cloud dataflow
* Providing high level solutions for team to complete their stories in Analytic cloud
* Handling deployment of Analytic dataflow to production environment
* Exceptional proficiency in Apex Classes, Visualforce Pages, Migration Tools and other programs in Salesforce developer toolkit
* Hands on experience in supporting the implementation of customized salesforce solutions which included field service lightning components
* Worked on JavaScript remoting system along with HTML pages with Lightning Design system
* Used Lightning Design Systems to make Visual Force pages as per the lightning UI
* Created Lightning component for DocuSign for electronic sending of the document
* Worked on Lightning Process Builder flows, Concept API, Chatter and Quick action
* Experience in third party integration with ERP using Salesforce Lightning
* Worked closely with the Vlocity team for AppExchange
* Worked on Vlocity application in addition to sales cloud to satisfy business requirements in an agile fashion
* Proficiency with Vlocity omniscripts, cards, dataraptors, bundles, integration procedures
* Ability to build solution on salesforce.com platform, including development in force.com, VF, Apex, web services and APIs and SQL server
* Superior knowledge in querying Salesforce.com database using SOQL and SOSL
* Excellent understanding of Eclipse and other Integrated Development Environments
* Sound ability to integrate various business processes across different systems
* Ability to troubleshoot and fix defects for planned releases and production issues
* Proficient with system and UAT
* Well experienced in leading the Unit testing sessions by doing the testing and deployment in various environments such as Sandbox, Dev, QA, and Staging
* Experience in performing UAT along with client and end users
* Well versed with Unit and system testing of code, components, and integrations
* Well versed with Agile methodology, scrum calls, JIRA stories, user map stories, and confluence.
* Experience using salesforce version control, continuous integration, build automation, and meta data comparison tools
* Experience in version control using GIT, Bitbucket, Jenkins, GitBash, IntelliJ, SFDX
* Strong communication and interpersonal skills

**EDUCATION:**

* **Bachelors in Computer Science**

BAMU University Aurangabad – 2010

* **Diploma – Computer Engg.-2007**

Jamia Akkalkuwa Polytechnic

Akkalkuwa, MH - IND

**TECHNICAL SKILLS:**

**Languages:**  APEX, C#

**Web Technologies:** Visualforce, HTML, CSS, JavaScript, AJAX, XML, JSON

**Databases:** SOQL, SOSL

**CRM Technologies:** SalesForce.com

**Version Control system:** Git

**Web Services:** REST API, SOAP API, WSDL

**Tools:** Data Loader, Import Wizard, Change sets, Eclipse IDE, Ant, Workbench

**Force.com Tools/Editors:** Apex Data Loader, Force.com IDE, Workbench

**Certifications**

* Salesforce Platform Developer 1
* Salesforce Platform Developer 2

**Experience**

**Salesforce Developer** Nov 2017 – Present (DDWI)

**May 2016 – Present** May 2016 – Nov 2017 (Optum)

IT Wiz Inc. – Chicago, IL

* Functioned as a Salesforce developer responsible for the transformation of requirements into salesforce solutions
* Daily support of Salesforce CRM system including managing user setup roles and security, customization of objects, fields, record types, and page layouts
* Development of triggers, custom objects, workflows, VF pages, and other development using Apex code
* Develop and create customized reports and dashboards within salesforce
* Performed unit and system testing of code, components, and integrations
* Updated programs as per user needs and developed codes that were in accordance to specifications.
* Controlled the adaptability of all the APIs and their integration.
* Hands on experience in supporting the implementation of customized salesforce solutions which included field service lightning components
* Worked on Javascript remoting system along with HTML pages with Lightning Design system
* Used Lightning Design Systems to make VisualForce pages as per the lightning UI
* Created Lightning component for Docusign for electronic sending of the document
* Involved in creating new apps/dashboards/lens using JSON/ Analytic cloud dataflow
* Providing high level solutions for team to complete their stories in Analytic cloud
* Handling deployment of Analytic dataflow to production environment  
  Worked on salesforce managed package releases so that it contain no errors by designing, developing, and implementing test cases
* Worked on vigorous testing to evaluate robustness and functionality of products
* Worked on ensuring that all tickets submitted by the users are responded and resolved in timely fashion
* Continually monitored developed software performance.
* Checked processes and ensured the communications within the CRM systems were working efficiently.
* Provided methodologies for object-oriented software development and efficient database design.
* Consistently met deadlines and requirements for all production work orders.
* Designed strategic plan for component development practices to support future projects.
* Provided documentation on start-up, shut down and first level troubleshooting of processes to help desk staff.
* Collaborated with clients from concept through final delivery of product or service.

**Salesforce Developer Jan 2014 – Mar 2016**

Atlantic Energy – Oyster Bay, NY

* Administered incident response and break-fix systems.
* Interacted with various business/cross-functional team members to gather the requirements and documented the requirements
* Designed and documented relevant system code and configurations.
* Explained system integration topology and related transactions.
* Met broader group responsibilities as needed.
* Customized standard objects and created custom objects and created relationships
* Worked on salesforce managed package releases so that it contain no errors by designing, developing, and implementing test cases
* Worked on vigorous testing to evaluate robustness and functionality of products
* Worked on ensuring that all tickets submitted by the users are responded and resolved in timely fashion

**Salesforce Developer May 2013 – Sep 2013**

The Global Fund – Springfield, IL

* Managed API integrations and web services.
* Developed workflows and triggers.
* Met with customer operations managers to identify issues and areas of potential improvement.
* Supported business needs with technical design documentation.
* Prepared the technical design documents to provide the knowledge to the new team members
* Created test scenarios on sandbox environment, created the patches and moved it between Sandboxes and Production environments to place final implementations

**Salesforce Developer Jun 2012 – May 2013**

Virtusa - SunTrust – San Diego, CA

* Involved in salesforce.com application setup activities and customized the application to match the functional needs of the organization.
* Created workflows, defined related Tasks, Time triggered tasks, email alerts, field updates to implement business logics.
* Customized standard objects and created custom objects and created relationships.
* Worked on record types and page layouts according to the business requirements.
* Created dashboards to present the reports according to the user profiles.
* Maintained processes of CSV import file updates for customer records into accounts, contacts using data loader and import wizard.
* Customized the existing apex classes and visual force pages, batch classes and schedule classes according to the requirement

**Jr. Salesforce Consultant Mar 2011 – Jun 2012**

Alpha Hospital – San Francisco, CA

* Involved with different cross-functional teams to gather the requirements.
* Worked on page layouts, record Types, custom reports anddashboards.
* Created custom objects and defined lookup and master-detail relationships on the objects.
* Maintained user roles, security, profiles, and workflow rules wherever necessary.
* Used SOQL & SOSL to create the data manipulation needs of the application.
* Developed work-flow charts and diagrams to ensure production team compliance with client deadlines