



ANILKUMAR MITHRA U, SAFe®

Project Management | Business Analyst

S&P Global

PROFESSIONAL SUMMARY

SAFe® Certified Business Professional Serving Technology Industry for **8 Years** in Project Management, Team Management, Solution scoping, Risk Management and Mitigation, Stakeholder Engagement with a Product Owner mindset.

Working as **Project Manager** and **Business Analyst, ScrumMaster** with Content Systems Development. Responsible for delivering SME and Linking related solutions to the client. Having experience of Project Management and delivery in Agile Methodology and practical knowledge of Scrum. Certified Professional in **CSM** and **CSTA**.

A **quick learner** and an enthusiast willing to take initiatives. Working towards continuous improvement in process and creating a conducive environment. Excellent written & oral communication, inter-personal, and problem-solving skills.

- **Core Member of IFP** – Indian Focused Project (Go to Market Strategy Team)
- Spot Award winner for showing **strong commitment** of delivery on a major release.
- Worked under fast pace agile methodology and delivered a zero-defect build during critical releases.
- **Appreciations** from customers across different regions for handling issues and providing support over different projects.
- **Promoted** from team member to team lead **within 3 months** of intake into an application, outpacing 4 people who were already present in the team.
- **Special Appreciation Award** from customer for playing a crucial role during a major change over in the project PREMIUM.
- Won certificate of appreciation for successfully conducting, implementing and showing improvements in new processes that were implemented by **Ericsson** on incident handling that saved **1.2 Million** per year for the company.
- Certificate of Diploma from **Ericsson**.
- Promoted as best contributor towards Ericsson's efforts in **ITIL** process.
- Published an article on Ericsson's internal news portal on the ways of improving processes.
- Won award for most **compassionate employee** and being the fittest/active person in the entire account.
- Appreciation and spot award for proactive preparation of User Guide for an application.

Add-On Responsibilities-

On-boarding new hires, Trainings, Windows 10 Migration, Managing Events.

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Certifications:

AWS – CCP®, SAFe®, CSM®, CSTA®, ISTQB®, Oracle 11g®

Domains:

Telecom, Banking, Audit, Insurance, Finance, Manufacturing.

EXPERIENCE

2019 - Present

○ S&P GLOBAL

Working as a Business Analyst for Technology & ScrumMaster. Delivered SME, Linking, Transactions, Workflow and Pricing related solutions. Managing team of 7 members. Managing Events Committee All are Core .NET Applications

2017 - 2019

○ DELLOITE

Worked as ScrumMaster, Business Analyst in Audit domain. Responsible for verifying audit applications that are used to protect high profile files and company related information, SLA. Worked for .NET Applications

2013 - 2017

○ TATA CONSULTANCY SERVICES

Worked as a Systems Engineer in Banking & Telecom domains for a Fortune 500 client. Responsible for ITIL Process, and delivering standard internal, external support applications.

PROJECTS

S&P Global

○ SME

- Ingestion of 80 million Small and Medium scale Enterprises
- PMBA for the Project
- Responsible for Delivery of the Project, including:
 - Understanding the scalability and volume of data as a part of Project Requirement
 - Scheduling the backfills to make sure that the volume does not affect the existing workflow (As we deal with huge volumes of data)
 - Preparing data mapping sheets for the Development team for smooth proc development
 - Handling team of 7 including Dev and QA.
 - Responsible for team's delivery as a scrum master

○ LINKING & SYMBOLOGY

- Delivering Client Critical Linking Solutions from vendors S&P Ratings, ICE Apex, CUSIP, ANNA, Moody, Fitch, Bloomberg, D&B, CrunchBase
- BA for the Project
- Responsible for Delivery of the Project, including:
 - Release Planning from Start to End
 - Collaboration with stakeholders including multiple SCRUM teams
 - Creating a Combined Project Plan and Management
 - Risk Identification, Mitigation and Stakeholder Communication
 - Identifying Functional and Non-Functional Specifications
 - Writing Functional Document and Data Flow Document
 - Handling team of 7 and Responsible for Scrum's Quality Delivery a ScrumMaster

○ TRANSACTIONS

- Delivered a new functionality of Data Click-through which is used across transactions. This data is used by the clients to make sure that data is trusted across from its source.
- Responsible for Delivery of the Project, including:
 - Release Planning
 - Team coordination across multiple scrum teams for continuous deliver.



RECORDMANAGEMENT SYSTEM

- Delivering a company profile record management system where company would store high profile records to make sure that they are correctly handled across the organization.
- BA for the Project
- Responsible for Delivery of the Project, including:
 - Understanding business requirements
 - Articulating to the scrum team
 - Preparing mock-up screens to make sure that the team is on the same line with the business expectation
 - Functional testing and business sign-off
 - UAT with clients across the globe
 - Collaboration with stakeholders including multiple SCRUM teams

CONTENTDOCUMENT REPOSITORY

- An internal application of the company to maintain profiles and history data of the individuals working for the organization. The application handles all kinds of files coming and going to different offices across the globe both online and offline
- BA and Test Lead for the Project
- Responsible for Delivery of the Project, including:
 - Writing Business Documents
 - Preparing the Test Plan
 - Reviewing the UAT Test cases for the business
 - Handling Regression testing across the release
 - Client Collaboration and Risk assessment
 - Handling a team of 11 which includes 8 Dev and 3 QA



OPPORTUNITY CASHFLOW MANAGEMENT

- A tool that calculates the incoming and outgoing cash from the company there by calculating the actual cashflow which would lead to net profit calculation and maintenance This is a typical java Application
- Responsibilities:
 - Understanding of the business requirements
 - Preparing functional flow diagrams and presenting to the team
 - Identifying different modules within the tool
 - Conducting review meetings with the client

PREMIUM

- To develop a system/tool that can calculate the profitability of a deal towards a client like AT&T, Airtel, Vodafone etc by adjusting the margins across all the sections in a company by comparing multiple permutations and combinations for every deal that flows into the company. This is a .NET Application
- Responsibilities:
 - Articulation of business requirements
 - Preparing formulas for profit calculations
 - Functional flow diagrams and presenting to the team
 - Conducting Demo sessions across global clients

EDUCATION

2011 - 2013

M.TECH (SOFTWARE ENGINEERING)

GITAM UNIVERSITY

2007 - 2011

B. TECH (ELECTRONICS & COMMUNICATION)

JNTU-KAKINADA

2004 - 2005

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SAINT FRANSIS

TOOLS

- Microsoft Tools : Excel, Powerpoint, Word
- Reporting Tool : iRise, QAComplete
- Defect Tracking Tools : MTM, TFS, JIRA, VSTS
- Methodologies : Waterfall, Agile, Scrum.
- UML Diagrams, Concepts of SQL
- Kafka Message Broker, Postman
- Worked for both .NET, JAVA applications

I hereby state that the information stated above is correct to the best of my knowledge and belief.

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