****

**Hanuman S Bandikallu**

**Salesforce Administrator, Developer**

 ****  

**Professional Summary:**

* Accomplished technical professional with 16+ years of experience guiding teams through all IT development life cycle, from requirements gathering and analysis to design, development, Architecture Guidance, Testing, implementation, and support. Leverages passion, Masters Degree in computer Engineering.
* Analyze Each Business specific request and determine the underlying problem and recommend proper solutions. Be able to work hands on in creating deliverables which could include strategy, design, development, testing application and delivering training. Providing Release Deployments on non-Production Management controlled environments.
* Proficient technology with expertise in delivery and execution across wide range of technologies, product, and business lines.Committed to improving organizational performance through simplifying and modernizing processes and technology resulting in savings costs, performance improvements in a sustainable mode.
* Results driven Lead and successfully managed medium to large and complex full life cycle technology implementations, by transforming strategic plans into workable solutions, Digital transformation - aligning business processes, culture, and customer experiences to meet changing business requirements.
* Tenacious problem-solving capabilities to development innovative database, web application solutions, Development achievements include **SAFe Agile methodology** to strengthen test-driven development.
* Train level oversight on multiple scrum teams. Software Development Lifecycle (SDLC) Project Planning, CRM, BPM, Pega Development, Vendor Management/Oversight, **Salesforce Certified**, System Analysis and Architecture, Change and Release Management, Development Practice, Problem resolution, Requirement Analysis Work effort estimates and review.
* Risk Management, Application-level design, J2EE Application Development \* BPM Development using PEGA/PRPC \* Health Care, Financial, Insurance Domain expertise. Salesforce Development/Administration/Architecture.
* **Certified Salesforce Administrator, Developer, App Builder and Service Cloud**.
* More than 7 years of experience in**Salesforce** in the areas of Service cloud, Health Cloud, Strong experience in latest Salesforce Development and Administration, Configuration.
* Extensive Experience in Salesforce deployment, APIC integrations, Rest API, Composite Graph API, ODIC/JWTAuthentication, Lightning development, AURA, LWC APEX, VF Pages, Reports, Flows, OpenID Connect, Continuation Pattern, performance monitoring Etc. End to End Configuration on Salesforce.com Application Good Development experience in Customization implementation of SFDC application using Apex, VF Page, Triggers, Business Automation using Workflows, Process Builder, Deployments using changesets, ANT Tools, Sandbox Environment maintenance, Salesforce release maintenance, Force.com IDE, Experience in converting Classic Features to Lightning, Code Reviews, Test Class coverage more than 95%.
* Extensive work experience in designing of custom objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats.
* Extensive experience in designing of Visualforce Pages, Snapshots, Dashboards, Apex Classes, Controllers & Triggers, Validation Rules, Workflow Alerts & Actions, Pick Lists, Record Types, Process builder and various other components as per the client and application requirement.
* Created modern Enterprise **Lightning Apps** combining Lightning Design System, Lightning App Builder, and Lightning Component features, Aura, Lightning Web Component
* Strong integration development experience System like Salesforce Console with external applications like MedCompass, ATV with single Sign-on
* Certified **SAFe Agile Devops** and Strong experience in Waterfall methodology aswell
* Extensive Experience PEGA, PRPC, Web Development using JAVA/J2EE, Application servers, **Certified IBM WebSphere Developer**, Strong knowledge on cloud computing, Data Base like Oracle, DB2 etc
* Good leadership, communication (written and oral) and interpersonal skills. Successfully Completed Aetna Diversity Programs Leadership skills
* Proven ability to work creatively and analytically in a problem-solving environment, Strong interpersonal, team building, organizational and motivational skills, Excellent communication skills, both written and verbal to build client engagement.

**EXPERIENCE Summary**

* **Sr. Manager, Application Development**

 **Aetna/CVS Health, hartford, CT,** 07/2007 to Present

* Salesforce Development, Architecture, Deployment, Delivery
* SAFe Agile Methodology with 15 scrum teams and Waterfall methodology
* Salesforce Lightning, APIC integration, Continuation pattern, SOAP integration, Single Sign On using OpenID/OAuth Connect, User Token, Application Token authentication, Utility classes, Shared Service Components, APEX, Lightning components, Visual force Pages, ANT Migrations, Change sets, Sandbox management, Salesforce version release support, Production deployment with 95% test classes code coverage, Knowledge articles, Secure messaging, UX/UI Design, IDE, Complex Lightning workflows, Custom Objects, Metadata, Bulk uploader, Lightning remediation, Process Automation
* Providing Release Deployments on non-Production Management controlled environments.
* Conducting design reviews and identifying opportunities to re-use components contributing to the definition of development standards. Providing Level 3 support for technical components and contributing to problem and root cause analysis.
* 30000+ Salesforce user licenses, performance monitoring, alerts, application logs, service logs
* CRM and BPM Web applications using Salesforce, Pega Works, Pega PRPC, Pega Development
* Implement and project-manage Desk.com and Service Cloud configuration projects
* Guide other agile team members on Salesforce product to ensure knowledge is distributed among the team
* Software Development Lifecycle (SDLC), Project Planning, Team Leadership, Vendor Management/Oversight
* System Analysis and Architecture, Application Specification Development, Development Best Practice
* Work effort estimates and review, Risk mitigation
* J2EE Application Development, IIB, Data Power, DB2, RBAC, MQ, API
* **Sr. Software engineer.**

**satyam computer services/Tech Mahindra HARTFORD, CT**

04/2003 – 07/2007

* Pega Professional consulting, Oversight, Design, Development, testing and Implementation of several onsite assignment includes Aetna, Citi Bank, AIG, Care First, World bank, IFC.
* IBM Certified WebSphere Developer.
* Worked extensively in Pega WorksJ2EE1.4, Core Java, Collections, Design Patterns, Exception Handling Adobe Flex3.0, Weblogic10.3, Java Swing, Action Script, Spring2.1, XML, XSLT, Oracle 10g/RDBMS, Windows XP/UNIX. Good experience in data processing and Interfacing (Back-end Front-end connectivity) skills using Oracle 8i/9i/10g (SQL, PL/SQL, Stored procedures). Extensively worked on web deployment on UNIX platform through shell scripts. IBM WebSphere ESB and JM based systems such as IBM MQ Series. Experience in migrating code using versioning tools Clear case, Subversion
* **SOFTWARE ENGINEER SQL \* International, HYDERBAD, INDIA**

02/2001 to 05/2003

* Oracle developer, Developed User Interface using ASP.Net Web Form controls. Designed and developed custom .NET components and user controls using ASP.NET Implemented Object-Oriented Programming concepts of interfaces, inheritance, abstraction and polymorphism. Designed web pages using a combination of HTML and JavaScript/DHTML, and developed Web Forms in ASP.NET

**Technical Skills:**

|  |  |
| --- | --- |
| **Salesforce Technologies** | Apex, Visual Force, s-controls, SOQL, SOSL, Triggers, custom Objects, Data migration, Record Types,Salesforce Administration (SFA), Profiles, Creating Roles, Page Layouts, Org-Wide default Sharing rules, Approval Workflow, Reports/Graphs Dashboards, web service Integration, force.com IDE, sandbox management and Testing. Service Cloud, Health Cloud, FSL, API integration Continuation Framework |
| **Sales force Tools, Lightning Experience Development** | Force.com Eclipse IDE, Apex Data Loader, Force.com, Migration Tool, Force.com Excel connector and AJAX toolkit. Lightning Framework Salesforce Lightning Design System and Lightning Components, LWC, Aura Framework, JavaScript Controllers, Server-side Controllers |
| **Integration Tools** | Workflows and Approvals, Custom Objects, Custom Settings, Custom Labels and Tabs, Dashboards, Roles, Security, Field updates, reports |
| **Programming****languages** **Force.com** | Apex, Java, HTML, XML, CSS, JavaScript.Visualforce Pages and Controllers, Triggers, SOQL, SOSL,Batch Apex, Web Service methods, Schedule Apex, Sandbox Management, Deployment Management, Eclipse-managed development, Ant-managed metadata retrieval and deployment  |
| **BPM Tools** | Pega PRPC, Pega Works |
| **Web Technologies****LanguagesWeb Services** | HTML XML, CSS, Java Script, AJAX, query, SOAPC, C++ Java, Apex, SQL, REST API, SOAP, Postmaster Tool API, Graph and Composite Graph API |
| **Databases** | MySQL, Oracle,DB2 |

**EDUCATION**

**MASTER DEGREE IN COMPUTER APPLICATION(MCA)**

**ANdhra UniversityT, Vishakapatnam, india 1997-2000**

**Graduated in scince**

nagarjuna university, india 1993-1996