

Anitha Kolli

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Professional Summary

- Around 6 years of professional IT experience in requirement gathering, analysis, design, development, implementation & maintenance of applications. Skilled in process improvement, product enhancement and strategized development.
- Detail oriented with strong organizational skills, verbal and written communication skills.
- Expertise in gap analysis and initiating implementation of solutions.
- Proven ability in prioritizing projects, making sound judgments and working towards improving customer experience.
- Experience in working on middleware integrations using SOAP, POP3, REST protocols using TIBCO & ServiceNow.
- Hands on experience in working with database queries, stored procedures and triggers using SQL.
- Strong working knowledge on the SDLC & Agile methodologies, ITIL standards, coding standards & best practices.
- Hardworking and adaptable, as evident from strong work experience and strong academic history.

Skill Set

Key Competencies : Leadership and Management, Strategy, Decision Making, Communication, Organization

Technical skills for Analysis : SQL, MS Excel, R, Basics in Python

Technical skills for Development : **TIBCO** – BW, EMS, Administrator, Hawk; **ServiceNow** – ITSM, Vulnerability Response

Professional Experience

PDXC, Business Analyst – Product Owner

DXC (Jul 2019 – today)

- Analysed the requirements and drafted the functional specifications document (User stories or Use Case format).
- Coordinated with business users and developers in architecture review meetings, solution strategy and design discussions to provide insights on product maturity and delivery. Created architecture & high level data flow diagrams.
- Responsible for project management, business analysis. Reviewed test scripts and performed functional tests.

SecOps, Technical Consultant

DXC (Sep 2018 – Jul 2019)

- Designed a product for Vulnerability Response using ServiceNow integration. Improved processes by identifying gaps.

Taisho, Process Analyst & Developer

DXC (Jun 2018 – Sep 2018)

- Implemented ITSM – Incident, Problem, Change Management. Customized Notifications and Workflows.

Telenor, Business Analyst

DXC (Feb 2017 – Jun 2018)

- Responsible for process and workflow improvement. Identified gaps and improved efficiency using SQL and TIBCO.
- Proactively indicated potential growth area and alerted business on risks based on volume trend. Worked with marketing and revenue management teams by providing insights and analysis on demographics and visitors behavior.
- Improved weekly insights to client on suitable promotions in each category to reduce churn rate of customers.
- Identified the key metrics and designed a reporting framework to track performance using SQL, Excel and Python.

Telenor, Technical Consultant

DXC (May 2016 – Feb 2017)

- Designed and developed code in TIBCO integrating Telenor with third parties using SOAP, POP3, REST protocols.

Oncor, Application Developer

IBM (Sep 2014 – April 2016)

- Handled development & deployments of applications using TIBCO. Automated monitoring of jobs using UNIX scripts.

Awards and Honors

- DXC – SPOT award, accolades | IBM – bluepoints under ‘showing personal interest’; DEEP SKILL ADDER award.
- Deloitte – Runner-up in Junior Achievement-India Business Challenge in 2013.
- UC SLSTSE – State 12th rank. NIIT LEDA IQ test grade – Excellent.
- Awarded merit scholarship for standing 1st in “Test of Potential” & academic distinction award twice for top aggregate.

Educational Qualification

QUALIFICATION	BOARD/UNIVERSITY	YEAR	AGGRAGATE
B.Tech (ECE)	Gokaraju Rangaraju Institute of Engineering and Technology (JNTUH)	2014	82.38%
Intermediate	Board of Intermediate Education	2010	92.80%
Class 10	State Board of Secondary Education	2008	89.67%