



RAMAN

PROJECT MANAGER & CEO

Insightful, results-driven IT professional with notable success directing a broad range of corporate IT projects while participating in planning, analysis, and implementation of solutions in support of business objectives. Excel at providing comprehensive secure mobile and web application development with full life cycle project management.

Exceptional collaborative and interpersonal skills; dynamic team player with well developed written and verbal communication abilities. Highly skilled in relations and negotiations. Talented at building and maintaining "win-win" partnerships.

PROFILE

Name	Raman Ladhani
Date of Birth	19th April 1981
Relationship	Married
Nationality	Indian
Languages	English / Hindi

CONTACT

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Professional Resume

PROFESSIONAL EXPERIENCE

2004 – till date	Computer n Electronics Lab Project Manager & CEO Currently directing 20 member team to develop the most effective web enterprise systems for medium scale businesses. <u>Key Achievements:</u> Achieved 99.9% average positive feedback on all delivered projects till date. Identified and corrected efficiency bottlenecks, which saved 1000 of dollars and resulted in faster and more accurate client communication. Opened new marketing channels and established strategic alliance in US and Europe. Consistently developed strong, sustainable relationship with value partners and executive decision makers of Clients for successful roll out of new technical products.
2003 -2004	EXL Service Technical Support Associate Managed inbound technical calls from home computer owners. Provided technical support while maintaining documentation of transactions. <u>Key Achievements:</u> Established trusting relationships with clients, team and managers. Consistently recognized for fresh and innovative ideas.
2001 -2003	Planet M – The Times Group Customer Support Associate Cultivated effective and credible relationship with clients, maintaining ongoing communication and facilitating solutions for achieving greater sales. <u>Key Achievements:</u> Established efficient client complaint process between customer service and sales. Collaborated with merchandising team to improve workflow process for customer needs.

PROFESSIONAL SKILLS

Competitive Intelligence	<div></div>	Brand Development	<div></div>
Personnel Management	<div></div>	Market Analysis	<div></div>
Web Design	<div></div>	Risk Management	<div></div>
SEO	<div></div>	Digital Marketing	<div></div>

Professional Resume

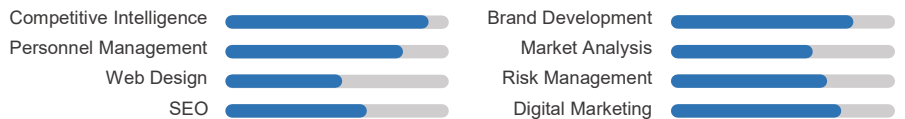
PROFESSIONAL EDUCATION

- 2001 -2003 • **Masters of Business Administration**
[University of Rajasthan](#)
Topper in I Year.
- 2001 -2002 • **DOEACC's A Level**
[Govt of India: National Institute of Electronics & Information Technology](#)
Advanced Diploma in Computer Applications.
- 2000 -2001 • **DOEACC's O Level**
[Govt of India: National Institute of Electronics & Information Technology](#)
Foundation Level Course in Computer Applications.

ACADEMICS

- 1998-2001 • **Bachelors of Science (Computers)**
[University of Rajasthan](#)
3 Years, full time graduate degree.
- 1998 • **Senior Secondary (Computers)**
[Bhavan's Vidyashram, Jaipur affiliated to C.B.S.E.](#)
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- 1996 • **Secondary**
[Bhavan's Vidyashram, Jaipur affiliated to C.B.S.E.](#)
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PROFESSIONAL SKILLS



HOBBIES AND INTERESTS



BOOKS



GOOD MUSIC



GAMES



FOOTBALL



TRAVELS



FITNESS