Ko 

 MONU SAMRAT

***Salesforce Platform Developer***

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## Experience: 3.1 Years Salesforce relevant: 3.1Years

**Objective**

Seeking for a Salesforce administrator/Developer position in a fast growing organization to utilize application development expertise on force.com platform and testing, as well as deployment and support using agile development methodologies.

**Experience**

## Organization: Tata Consultancy Services (Current company) Jan 2018 - Till date

A **Salesforce Certified Professional** with **3+ Years of experience** in Software Development, Configuration, Implementation and Maintenance of applications using various tools and technologies including **Salesforce.com**.

Worked with versatile profiles such as requirement gathering, system administrator, configuration, coding and customization, development, data migration, data loading, testing, deployment, enhancement and support.

**Key Skills**

# Salesforce Classic and lightning experience:

* Administrative setup, objects, fields, apps, access setups
* Automation tools Workflows, flow builder, Process builder and Approval process
* Reports and Dashboards, Page Layout and Record types.
* Deployment using Change set, GitHub, Jenkins.
* Security and sharing settings
* SOQL and SOSL
* Visualforce UI
* **Apex** Development and customization (Apex Classes, Triggers, Batch, testing, Rest/SOAP API integration)
* **Lightning** app builder
* **Aura** lightning components
* **(LWC)** Lightning Web Components basics

# Tools/Software:

* Salesforce CRM
* Salesforce Data loader and workbench
* GitHub, Jenkins
* Service Now
* Postman

# STRENGTHS

* Ability to work as a team and lead the team through various stages
* An analytical mind with the ability to think clearly and logically.
* Capable at grasping new technical concepts quickly and utilizing it in a productive manner.

**Projects**

1. **Airtel Symphony in Salesforce Classic:** Sales cloud, Orchestration Process.
	* **Role**: Order processing, bill generation, line item creation, application support, defect fixing.
2. **Tata Pravesh Salesforce Lightning:** It is TATA Steel product based application in which customer can order the home products such as doors, windows etc with customized size.
	* **Role :** UI configuration, Data modelling, workflows and processes, apex Development and coding, Testing, deployment, job scheduling, data loading, user management, Support and enhancement
3. **MVRR-JOV in Salesforce Lightning:**. The MVRR-JOV system is an application that hosts the creation of Monitoring Visit Report Review (MVRR) forms and Joint Oversight Visit (JOV) forms and workflow of approvals. [Pharmaceutical USA based client ELI LILLY ]
* **Role :** UI configuration, Data modelling, workflows and processes, apex Development and coding ,pdf, component, Testing, deployment, job scheduling, data loading, user management, Support and enhancement
1. **Trialforce in Salesforce Classic:** Application to trial based questions to vendors and record their response. [Pharmaceutical USA based client ELI LILLY ]
* **Role :** UI configuration, Data modelling, workflows and processes, App builder, job scheduling, data loading, user management, Support and enhancement
1. **TRMS** **in lightning**: Trial Risk Management Syste . This is a protocol based risk assessment application.
* **Role**: PDF creation, Export to excel functionality, Support and enhancement
1. **TIMS in lightning:** Trial Issue Management System. This is an issue management application based on the protocols.
* **Role**: PDF creation, Export to excel functionality, Support and enhancement , data import from other application

**Educational Qualification**

## B.Tech Electronics and Instrumentation Engineering (2013-2017), Heritage Institute of technology, Kolkata

**Certifications**

* **Certified Administrator.**
* **Certified Platform Developer 1**
* **Certified Copado administrato .**

**Personal Information**

Name : Monu Samrat

Gender : Male

Languages : Hindi, English (Read/Write)

Marital Status : Unmarried

## Declaration:

I hereby declare that all the details given above by me are up to the best of my knowledge.

## Date: 20-May-2021 (Monu Samrat)