

Siddharth Taneja

Contact

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Key Skills

ServiceNow

Jira • Rally • ClearQuest
R • SQL
Agile Software Development
Microsoft Office Suite
Rational Rose
Balsamiq
Smartsheet
Microsoft Visio
Fortify

Education

UNIVERSITY OF SOUTH CAROLINA

MS, Engineering Management
May 2017 | Columbia
Cum GPA:3.6/4.0

RAJASTHAN TECHNICAL UNIVERSITY

BS, Engineering
May 2010 | Jaipur

Volunteer/Mentor

RON HOWELL FOUNDATION

January 2021- Present

Provide high school and college aged individuals with knowledge to lead more effectively, optimize their IT career path, and inspire them to give back to their community.

<https://www.ronhowellfoundation.org/>

Summary

- **Senior Business Analyst/Solution Consultant** with **8+ years** of experience in **diverse portfolio** of projects across **aerospace, defense, manufacturing, heavy industries and logistics**
- **Creative thinker** with **strong analytical skills** adept at conceptualizing solutions to meet business objectives
- Expertise in **full product life cycle management** including vision, strategy, **roadmap, planning, requirements**, software development, execution, go-to-market, launch, and support
- Expertise in coordinating platform (de)consolidations during **mergers and spin offs (E2E across 3 projects)**

Experience

RAYTHEON TECHNOLOGIES (prior UTC) | BUSINESS/SOLUTION ANALYST

Newington CT | February 2018—Present

- **Lead solution analyst for company-wide migration of UTC from legacy system(BMC Remedy) to ServiceNow** (defined business and functional requirements, testing scenarios and cases, custom functionality for UTC to improve app dev and infra efficiency and coordination)
- Improved **instance health** of Service Now from **69% to 81% in 6 months**
- Implemented **SNOW environment for 3 companies**(UTC, Carrier & Otis) across multiple industries to enable their split off (analyzed & structured data and implemented company specific customizations and support models)Leading planning and business requirements for consolidation of SNOW across Raytheon and UTC post-merger

ECOLAB | BUSINESS ANALYST

Eagan MN | August 2017—January 2018

- **Defined requirements**, guided designers and developers and managed intake and backlog prioritization for the **company wide Service Portal and other customer forms and workflows**
- **Analyzed current state for key ITIL processes**, and identified, documented and implemented improvements
- **Defined and prioritized several major integrations** of the service portal with other applications like Okta, Workday, Azure, Salesforce, Jira to improve IT efficiency and reduce manual handoffs

UNIVERSITY OF SOUTH CAROLINA | GRADUATE TEACHING ASSISTANT

Columbia, SC | August 2015—May 2017

- **Principal Instructor** for 120 students on an advanced **industrial experience course on Design**, for junior and senior undergrad students
- Oversaw **experiments**, conducted **assessments**, supervised **budgets** and engagement with key companies like **Boeing, Nucor, OTIS and Trane**

SAMVARDHANA MOTHERSON LTD| SENIOR ENGINEER (SOLUTION COSULTANT)

Noida, India| September 2013—August 2015

- **Enhanced internal planning & logistic tool (Empro)** to migrate company from excel to Empro for inspections, customer engagement and records (engaged with Business, Customers, Sales and Quality to define requirements and user journeys)
- **Analyzed statistical data** to propose insights on standards and quality reliability expectancy of compressors **increasing daily production from 32 to 39**

MECON INDIA LTD | ASST. PROJECT ENGINEER

New Delhi, India | July 2010—Sept 2013

- **Delivered a software module** on SharePoint that codified best practices and helped future projects implement necessary plans and controls **for Pipeline construction** (worked with IT Partners and defined business requirements, manuals, plans, procedures, inspection forms, QA record)
- **Led a team of 4 experts in planning and construction of 600Km+ natural gas pipeline** across 4 projects **covering 100+ IP/SV stations**