|  |  |  |
| --- | --- | --- |
| **NAVANEETHA DUNDIGAL**  +91 9985 549 926 |  | CTFL |
| [dnvaneetha62@gmail.com](file:///C:\Users\u552063\AppData\Local\Microsoft\Windows\INetCache\Content.Outlook\PG6OCAJS\dnvaneetha62@gmail.com)  Hyderabad – INDIA |

**CAREER OBJECTIVE:**

Looking to be a part of an Innovative and Challenging Software Development and Testing environment, which provides me job Satisfaction and Self-development and help me achieve personal as well as organization goals. Presently looking for a suitable Software Tester position with an ambitious company.

Currently working as part of Wells Fargo India Private Limited.

**PROFESSIONAL SUMMARY**

* Have an overall 9 years of Manual testing which includes 2 years of automation testing in selenium, 1 year of Database testing, 1 year of ADA testing experience in Cognizant Technology solutions and Wells Fargo India Private Limited.
* Have a very good knowledge in all phases of Testing life cycle which includes Requirement Analysis, Test Estimation, Test Planning, Test Design, Test Execution, Defect Tracking, Test Closure and Gathering/Reporting Metrics
* Experience in Automating Web Application using **Selenium** WebDriver with **TestNG** framework.
* Experience in Accessibility (ADA) testing using JAWS, NVDA screen readers.
* Have good Domain Knowledge on Health Care and Banking.
* Extensive 2.5 years’ experience in Claims creation.
* Extensive experience in Facets, AS400, IDX and Web Application testing.
* Have good knowledge on Testing Open source tool SoapUI-3.6.1.
* Extensive experience in Functional, Database and Regression testing.
* Experience in Agile Testing Process.
* Experience in Defect Reporting and Tracking using tools like HP QC, ALM and JIRA
* Driving the regular Daily project status meetings to discuss on the issues/risks involved in ongoing project.
* Involved in knowledge transfer sessions on product and domain to new joiners.

**EXPERIENCE SUMMARY**

Working with Wells Fargo India Private Limited from November 21st to till Date as Systems QA SR Analyst

Worked with Cognizant Technology Solutions from September **29th 2011 November 15th 2016** as Associate.

**EDUCATIONAL QUALIFICATION**

* Bachelor of Sciences in Electronics in 2011.
* Master of Business Administration in Project Management (Distance Education) in 2014.

**CERTIFICATIONS AND ACHEIVEMENTS:**

* Cognizant Certified Professional (CCP) in AHM(Academy for health care management)
* External Certification in ISTQB
* Recognized as “Best Performer” in the year 2013 – Q3 at Cognizant
* Recognized as “Champion Award” in the year 2019- Q2 at WellsFargo
* Have received 24 “Shared Success” for the best work.

**TECHNICAL SKILLS**

Testing Skills : Manual Testing, Database Testing,

Database Systems : SQL

Languages : C, C++, JAVA

Other Technologies : AS400 (IBM iSeries), IDX, Facets

Test Management Tools : HP Quality Center 9.2, ALM, JIRA

Domain Knowledge : Healthcare, Banking

**PROJECT PROFILE**

Title : Enrolments

Client : Wells Fargo

Technology : JAVA

Test Management Tools : ALM, RALLY

Role : Senior QA Analyst

Period : Nov 2016 to till date

**Project Description:**

Enrolments is enrolling a Wholesale customer into Wells Fargo system through five applications namely WICE, AES, UAM, TMLW and TLC. Enrolling a customer and providing the benefits in the form products. Enrolling, providing training, documentation, providing the services to the customer will be taken care by Enrolments process.

**PROJECT PROFILE**

Title : Fresh Start – OptumRx QA

Client : UHG

Technology : AS400

Test Management Tools : HP Quality Center 9.2, ALM

Role : IT Quality analyst

Period : February 2012 to March 2013

**Project Description**

Fresh Start is an OptumRx Group that provides solutions in the Pharmacy services in US Healthcare.

As part of OptumRx, I worked with the below applications:

* **RxCCR:** RxCCR is a new application, which will be known as Central Client Repository (RxCCR). This application will be developed to support new and existing client data and benefits to ensure all data is available for all departments and to provide highest levels of service to the clients.
* **RXCCR Data Migration:** RxCCR data migration will be achieved using PegaRULES Process Commander (PRPC). The existing data from source systems will be dumped into a new database from different sources. A migration tool will use this new database as both source and destination for the data. A user interface will be provided to the business where they can review, modify or delete data.

**PROJECT PROFILE**

Title : Core-apps

Client : Coventry

Technology : IDX

Test Management Tools : HP Quality Center 9.2, ALM

Role : IT Quality analyst

Period : April 2013 to April 2014

**Project Description:**

Coventry Health Care, Inc. (Coventry) is a managed health care company in the United States. Coventry provides a full range of risk and fee-based managed care products and services to a broad cross section of individuals, employer and government-funded groups, government agencies, and other insurance carriers and administrators.

As part of Coventry, I worked with the below modules:

**A716 is a part of the Health Insurance Exchange - HIX - Program introduced by Obama.**

* A health insurance exchange is a set of government-regulated and standardized health care plans in the United States, from which individuals may purchase health insurance eligible for federal subsidies. All exchanges must be fully certified and operational by January 1, 2014, under federal law.
* Exchanges are not themselves insurers, so they do not bear risk themselves, but determine the insurance companies that are allowed to participate in them.

**A806-MSI Radiation/Oncology Program:**

MSI (Med Solutions Inc.) was selected as the vendor of choice for the delegated vendor processing of authorizations and claims for the Radiation/Oncology procedures code set. The business is changing semi-automatic to fully automatic process.

**PROJECT PROFILE**

Title : Shield Advance Acceleration (Pay MY Claims)

Client : Blue shield of California

Technology : Facets

Test Management Tools : ALM, JIRA

Role : IT Quality analyst

Period : April 2014 to till date

**Project Description:**

Blue Shield of California, an independent member of the Blue Shield Association, is a not-for-profit health plan dedicated to providing Californians with access to high-quality health care at an affordable price.

**Shield Advance Acceleration:**

* This project has the impact of the new LOBs addition to the existing business and deals with how the data would be flowing between BSC and other vendor communications or data transitions. It includes overall business validation of the existing and new functionalities for the new LOBs.

**Medicare Advantage Claims Processing and MAPD EOB:**

* This module deals about the processing of Medicare claims. Processed Claims for the Medicare Advantage LOB with the few conditions to pend the claims, so that the pended claims will be routed to the respective workflow, queue and role. Then the assigned respective persons will process the claim based on the condition and finalizes the claims. After processing of the Medicare claims will send the Explanation of the benefits to the members

**Argus DCEF and Preload Outbound files:**

* This module deals with the synchronization of Argus system and BSC system for all the pharmacy benefits and the accumulator values. Argus is the third party vendor for BSC for all the pharmacy benefits. Argus will send the all Pharmacy benefit information with all the accumulator values (Deductibles and Maximum out of pocket amounts) to BSC through Agrus DCEF file. And Argus preload outbound files will be sending from BSC to Argus. This will have the 3 types of files i.e., Daily, Monthly and Yearly

**FEP and SA Send and Return file**: FEP (Federal Employment Program) and SA (Shared Advantage) are vendors for the BSC and BSC will process their claims and sends a file to them in return they will send another file with the corrections, updations and deletions to the corresponding send file. And BSC will load the file again to Facets to update their information.

**Role and Responsibilities:**

* Requirement Gathering and Analysis: Working with Onshore and the client to analyze project requirements, knowledge gathering and test plan from the inception of a module.
* Involved in Test Scenario preparation, Test design, RTM preparation, Test data preparation, Test execution and Test Strategy preparation.
* Performing functional testing using IBM AS 400 iSeries Navigator.
* Performing ad-hoc and Regression testing of system components under aggressive release schedules
* Maintaining Defect Log: Defect Logging, Re-testing, Tracking & Analysis using Quality Center.
* Coordinating with onshore and the client for Defect Resolving, defect follow up, queries, document updating and RTM.
* Preparing the Test status or Test Report daily, attending Daily Status Meetings with onshore and the client.
* Involved in knowledge transfer sessions on product and domain to new joiners.

**PERSONAL PROFILE:**

* Good interpersonal skills, commitment and hard working with a quest and Zeal to learn new technologies and undertake challenges.
* Excellent verbal communication skills with good interpersonal and interacting skills.
* Possess strong ability towards striving for the best & achieving the best in tasks undertaken.
* Possess the ability to work collaboratively with positive team spirit by ensuring teamwork & coordination.

Name : Navaneetha Dundigal

Father’s Name : D.Venkatesham

Mother’s Name : D. Prameela

Nationality : Indian

Date of Birth : 16th August 1991

Marrital Status Married

Hobbies : Reading novels, listening to music

Languages Known : English, Hindi and Telugu

Address : H.No-48-450/10,

Ganesh Nagar, Chintal,

Hyderabad

**DECLARATION**

I hereby declare that the above-mentioned information is correct to the best of my knowledge and I bear the responsibility for the correctness of the above-mentioned details.

Date: 09/06/2021

Place: Hyderabad

(D.Navaneetha)