Rajan Saha

**4X SALESFORCE CERTIFIED.**

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**CAREER OBJECTIVE**

To contour a career with leading corporate environment with committed and dedicated people as a team where I can combine my creativity and interpersonal skills to explore myself and realize my potential for better work culture.

**SALESFORCE CERTIFICATIONS:**

1. Salesforce Certified Platform Developer I
2. Salesforce Certified Advance Administrator
3. Salesforce Certified Platform App Builder
4. Salesforce Certified Administrator

**WORK EXPERIENCES**

Company: Accenture Solution Pvt Ltd

Designation: Associate Software Engineer

Total Experience : 1 years 1 months

Having more than 1 year of experience as a salesforce developer/ administrator, Hands on experience working with SFDC sales, and service cloud. Worked with Creation of Einstein Dashboards, Data Flows, Data Sets. Good skills on SFDC standard automation tools like workflows, process builders, validation rule, Reports and Dashboards. Knowledge on Apex Classes, Async apex (Batch Apex, Scheduled Apex etc). Hands on experience on solving issues related to service cloud of salesforce. Good Knowledge on Service cloud functionalities like (Queue, Email-to-case, Web-to-case). Good knowledge on salesforce sharing and visibilities and about Permission sets and sharing rules.

**Roles and Responsibilities in last organization includes:**

Design, build and configure applications to meet business process and application requirements.

My responsibility was to analyse the requirements coming from the business and suggest best and defect free solution for the requirement by using salesforce standard functionalities (if possible) and SFDC customizations. After approval from the business for the solution, developing the requirement and push it to production org as soon as possible.

**Achievements:**

Automated the Batch Monitoring Process:

Batch Apex monitoring is a important and vital step to be taken everyday for a instance. Through this process we generally keep an eye on our batch classes which are getting failed which may cause some defects and malfunctioning of our CRM application.

Traditional Way of Batch Monitoring:

Salesforce provides a traditional way through which we can monitor our batch classes by going through apex jobs in the org, which will add extra efforts and on an average a resource end up spending 10 to 15 min monitoring the batch classes of a instance.

Overview and Approach of the Automation:

Salesforce stores the data and status of all the batch apex executed in our org in a standard object called “AsyncApexJob” , In my automation I have implemented a SOQL on to a schedulable apex class and getting data of all batch apex executed in my org in last 24 hrs and sending a email to all the recipients which will show the status of all the batch apex executed in last 24 hours.

Benefits of this Automation:

This automation saves time of traditional batch monitoring and the recipients will be getting the email with status of all batch apex with the error description if there is any failures. The failures will be immediately actionable as in the email we are also having a error description.

Implemented this automation in around 12 orgs for my current organization.

**ACADEMIC PROFILE**

* Completed B.Tech in **Mechanical Engineering** at Seemanta Engineering College Jharpokharia, Orissa Affiliated to Biju PattnaikUniversity of Technology in 2018 having CGPA of 8.29.
* Completed 12th from Sri Satya Sai Vidya Vihar Baripada, Mayurbhanj,Orissa

Affiliated to **CBSE** in 2014 having 57% marks.

* Completed 10th class from Sri Sathya Sai Vidya Vihar , BaripadaAffiliated to **CBSE** in March 2012 having 76% marks.

**SOFTWARE EXPOSURE**

* Programming Languages : APEX, SOQL.
* Good knowledge of Android Applications,
* Equipped with
* Software: Visualstudio , Git hub.
* Operating System:XP,Windows7,8,10,

**ACHIEVEMENTS**

* Participated in seminar and workshop on“Dead Lock”organised in our college campus.
* Successfully completed Oracle&Core Java from sathya institute,Hyderabad.

**CO-CURRICULAR ACTIVITIES**

* Organized and coordinated welcome ceremony for our juniors of Mechanical Engineering Department in the college campus.
* Act as a Host and coordinator in “Techfest” organized by our batch.
* Participted in Swachh Bharat Abhiyan campaign organised by NSS society of SEC,Mayurbhanj.
* Participated in EUPHORIA(State level Inter college cultural festiva)l and stood first in the compettion of singing.

**STRENGTH**

* Proactive and self learner.
* Quick Learner.
* Positive attitude and Good communication Skills.
* Optimistic Person.
* Good Team Member.
* Good Interpersonal Skills.

**PERSONAL DETAILS**

Date of Birth : 22.10.1996

Gender : Male

Father’s name : Ashok Kumar Saha

Nationality : Indian

Languages : English, Oriya, Hindi and Bihari

Permanent address : W.no-8,Badabazar,Baripada,Orissa,Pin-757001

Preffered location : Hyderabad, Pune

**DECLARATION**

I hereby declare that all the above furnished details are true to thebest of my knowledge and belief.

Date:

Place: **(Rajan Saha)**