****

**Kavya Kalra**

**E-Mail:kavyakalra485@gmail.com Mobile: 09958095806**

**Summary**

* Software Engineer with 2.5+ years of IT experience in design, development and implementation of Salesforce.com Applications and other Web based applications.
* Having good exposure in Configuration, Customization, Data loading and Consulting in Sales force CRM.
* Implemented Security and Sharing rules of object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
* Worked on Validation Rules, Approval Process, Workflows, Process builders, Apex Triggers/Apex Classes/Apex Batch for various functional needs in the applications in Sales cloud and also have basic knowledge of service cloud.
* Having knowledge of Aura Framework, SLDS, Lightning Data Service, etc in Lightning.
* Tried to use more configuration than customization to minimize efforts and to design and deliver an intuitive, positive, and scalable user experience.
* Expertise in working with AutoRabit Migration tool and 2x certified in Copado Migration tool.
* Involved in Unit Testing and Test Coverage for triggers & classes.
* Received multiple appreciations from Offshore, Onshore leads as well as from Business team members for Quality work and Great performance.
* Self-motivated and quick learner of new concepts and technologies.
* Good analytical, problem solving and communication skills.

**Areas of Exposure**

|  |  |
| --- | --- |
| **Key Skills** | SFDC AdministrationSFDC ConfigurationSFDC DevelopmentSFDC DesignCRM Salesforce AutomationSFDC Data Management |
| **Packages/Products** | Salesforce.com, Force.com |
| **Languages** | Apex, SOQL |
| **Tools** | Copado, Auto Rabit, Apex Dataloader, Putty, FileZilla |
| **Web Technologies** | HTML, Javascript, Visualforce Pages |
| **Database** | Oracle, SQL |

***Certifications***

* Salesforce Administrator
* Salesforce Platform Developer 1

**Total Experience: 2.5 Years**

***Work Experience***

**Duration :06th August 2018 to Present**

**Company : NIIT Technologies**

**Designation : Software Engineer**

**Client : Voya Financials**

**Project Description:-**

* Voya Financial is an American financial, retirement, investment and insurance company based in New York.

|  |
| --- |
| **Voya Financials – Retirement** |
| **Duration** | August 2018 – August 2019 | **Role** | Software Engineer |
| **Project Type** | Development | **Technology** | Salesforce Classic  |
| **My Responsibilities** | * Work on new developments and enhancements for this project from offshore, also responsible for interaction with client & business teams
* Sales Force customization viz. Creation of fields, Page Layouts, Profile configuration, VF Pages, Apex Classes.
* Data migration, Release management.
 |

|  |
| --- |
| **Voya Financials – Employee Benefits** |
| **Duration** | September 2019 – Today | **Role** | Software Engineer |
| **Project Type** | Development | **Technology** | Salesforce Classic  |
| **My Responsibilities** | * Worked on creation of new screens and updating existing classes, Apex triggers, Process builder, Email templates.
* Creation of Reports, Custom labels, Validation rules, Custom settings, Custom metadata.
* Validations of translation of data using Informatica.
 |

**Academic Credentials**

|  |  |  |  |
| --- | --- | --- | --- |
| **Course** | **Year** | **Marks** | **Institute** |
| B.Tech.**HSC****SSC** | **2018****2014****2012** |  **76%****79%****88%** | Manav Rachna College of Engineering**Maria Assumpta Convent School (CBSE Board)****Maria Assumpta Convent School (ICSE Board)** |

**Personal Details**

Date of Birth: 25thDecember 1996

Languages: English, Hindi, Punjabi

Nationality: Indian.

Marital status: Unmarried

Permanent Address: 8, Vijay Nagar, Manpur road, Kashipur, Uttarakhand

Temporary Address: Noida

**Strength**

* My quest for knowledge and desire to do something challenging are key drivers which motivate me to do any kind of work assigned.
* Flexible team player who thrives in environments requiring ability to work collaboratively, and balance multiple competing priorities.
* Confident, hard-working employee who is committed to achieving excellence.
* Identify and share best practices and creative solutions to support business needs.

**Place: Date:**

 **(KavyaKalra)**