

Neha Varma

Salesforce PD1 Certified

Contact: +91-8692047071

[nehaverma1426@gmail.com](mailto:nehaverma1426@gmail.com)

LinkedIn Profile : [linkedin.com/in/neha-varma-b6618315b](https://www.linkedin.com/in/neha-varma-b6618315b)

## PROFESSIONAL SUMMARY

- Having 2+ years of overall IT experience in Salesforce Customization, Configuration in sales cloud.
- Primary skills Include Salesforce Apex, Visualforce.
- Hands on experience in Software Development Lifecycle (SDLC) of Salesforce development to Deployment.
- Proficiency in SFDC functionalities like creating profiles, roles, users, page layouts, Workflow tasks, Process builder, Email services, approvals, validation rules, profile and permission sets.
- Good knowledge on refresh activities for Sandbox using Data Loader etc.
- Code optimization with governor limits of Salesforce, improving code coverage.
- Having knowledge in querying salesforce database using SOQL and SOSL queries.

## TECHNICAL SUMMARY

- **Applications** : CRM applications like Salesforce.com, Visualforce pages, SOQL, Process builder.
- **Languages** : Apex, HTML, SQL.
- **Operating Systems** : Windows 7, 8, 10.
- **Tools** : Apex, Data Loader
- **Web designing** : Visualforce, HTML.
- **Domain Knowledge** : Healthcare.

## PROJECT DETAILS

<b>Project Name:</b>	HCA – Financial Reporting ATOS   Syntel (Sep 18 – Present)
<b>Client:</b>	Hospital Corporation of America (HCA), USA.
<b>Project Brief:</b>	Hospital Corporation of America (HCA) is an American for-profit operator of health care facilities, the largest in the world. It is based in Nashville, Tennessee. HCA provides different applications to the hospitals of America.
<b>Role and Responsibility:</b>	<p>Responsible for:</p> <ul style="list-style-type: none"><li>• Communication with onsite to discuss the scope of the project.</li><li>• Creation and Modification of Email Template for End Users.</li><li>• Creation and Modification of Batch Apex.</li><li>• Writing test classes for apex classes to meet deployment code coverage.</li><li>• Writing Triggers and Trigger Handler Classes.</li><li>• Creating Visualforce Pages and modifying the existing.</li><li>• Creating custom controller classes for VF pages.</li><li>• Maintaining the code coverage and governor limits.</li><li>• Creation and Modification of Validation rules.</li><li>• Creation and Modification of Duplication and Matching rules.</li><li>• Creation and Modification of Visualforce Pages.</li><li>• Working with SOQL and SOSL queries..</li><li>• Creation and Modification of Reports and Dashboards.</li><li>• Experience in creating Lookup &amp; Master Details Relationship Fields, Picklists, Search Layouts and Page Layouts to meet the client's requirement and functionality.</li><li>• Working with various process automation activities with Workflow Rules, Process Builder and Approval Processes.</li><li>• Experience with sales process for leads, opportunities and cases.</li><li>• Used various standard controller as well as custom controller where customized various methods were needed and used them.</li><li>• Discussion with team for better approach of particular functionality.</li><li>• Monthly and Weekly discussion with Customer.</li><li>• Client handling.</li><li>• Flexible and versatile to adapt to any new environment and work on project.</li></ul>

## EDUCATIONAL SUMMARY

- Bachelors in Computer Science and Engineering from Lokmanya Tilak College Of Engineering Navi Mumbai in 2018 with 70%
- H.S.C. from Maharashtra State Board of Higher Secondary Education with 60%.
- S.S.C. from Maharashtra State Board of Secondary Education with 82%.

## ACHIEVEMENTS

- Salesforce PD1 Certification Completed Successfully.
- Salesforce Syntel Certification.
- Received a Client Appreciation Certificate from HCA for the work done in project.
- Earned 3 SPOT Awards for timely delivery of work done excellently
- Many Onsite appreciation mails for good quality work.
- Acquired multiple soft skill via, Syntel oriented trainings.
- Communication and interpersonal skills.
- Business Email Writing proficiency acquired via attending Syntel Oriented Training.
- Attended HealthCare Domain Training Sessions.
- Attended 'Agile Communication Skills' Training session.
- Attended Situational and Behavioral training oriented by Syntel.
- Attended 'Agile Principles and Methodologies' Training session.
- Attended 'AGILE Level 1' training.

## PERSONAL PROFILE

- **Name** : Neha Varma.
- **Gender** : Female.
- **Date of Birth** : 14<sup>th</sup> February, 1996.
- **Nationality** : Indian.
- **Languages Known** :English, Hindi, Marathi, (French Beginner).

I hereby declare that the information mentioned above is true to the best of my knowledge and I am confident of my ability to work in a team.

**Neha Varma**