

Sampson Chuku

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Plano, Texas

PERSONAL STATEMENT

A resourceful Agile business analyst that constantly innovates with processes to meet enterprise strategic and tactical objectives. A fast learner with an entrepreneurship mindset engineered towards developing and implementing high value products, while ensuring all stakeholders expectations are met.

Skills include: Requirement Management, Change management, Product Roadmap Development, Vendor Evaluations, Data Analytics and modeling, Stakeholder Management, Business Case Development, Scrum and Kanban Framework, Product Lifecycle Management, Proposal/RFP Development

TECHNICAL PROFICIENCY

SDLC Methodologies	Waterfall, Agile
Framework	Scrum, Kanban & SAFE
Modeling Tools	MS Visio, Rational Rose, Balsamic
Business Analysis	Requirement engineering, Product life cycle and SDLC
Testing Applications	HP ALM QC 11.0
Project Management	PMBOK methodology
Cloud	AWS and GCP
Core Banking	Finstra, Fiserv, Finacle
Requirement Management	JIRA, Rally M.S Project, Confluence and MSOffice
Databases	SQL Server Management Studio, Oracle, MS SQL Server 2012, SQL Dev
BI tools	Informatica 7, MSBI, Tableau
Web Technologies	API Product Management, XML, HTML, SOAP, Web Services

MAJOR ACCOMPLISHMENTS

- Built an extremely healthy working relationship with the Business and Development team
- Led both onsite and remote teams to build products utilizing the full SDLC approach in a multi-cloud (AWS, Google Cloud - GCP) platform
- Coached the team with Agile practices for effective transformation

EXPERIENCE

08-2018 to 07-2020	<p>Business Analyst Cognizant Corporation</p> <p><i>Cognizant is a multinational corporation that provides IT services, including digital, technology, consulting, and operations services.</i></p> <p>Key Responsibilities:</p> <ul style="list-style-type: none">➤ Conducted JAD sessions, interviews, and requirement workshops to gather business and functional requirements from the sponsors, users, and other stakeholders.➤ Assisted the product owner with prioritization, risk management, estimation meetings and the creation and maintenance of dashboards and backlog items using Jira➤ Participated in all scrum ceremonies, including sprint planning, daily scrum meetings, sprint reviews, and sprint retrospectives➤ Helped my scrum team to maintain the highest team velocity across the release train➤ Generated wireframes, mockups, and prototypes to get consensus and approval of stakeholders on the look and feel of the application➤ Conducted User Acceptance Tests with select stakeholders➤ Maintained product road map document and updates based on changes to requirement.➤ Continually work with team to refine, understand, and confirm task during development.➤ Conducted backlog refinement and prioritization on Jira➤ Coordinated and reviewed test cases created to validate each user story➤ Worked with devops team to initiate software release/deployment➤ Created Data Flow Diagrams, Activity diagrams and Use cases for the audit planning process➤ Closely communicate with the client (product owner and CIO) and fully manage client's expectations from a programming perspective through all SDLC stages (in both speed & quality)➤ Performed cost benefit analysis & Risk analysis➤ Manage team collaborative processes through JIRA➤ Work with QA resources to develop and execute test plans, test scripts and all other deliverables and activities related to quality assurance of the products➤ Partner with Product Owner to define the business need and vision/business value by acting as a liaison between development team, vendors, support team, and business units to analyze, document, review, and secure agreement on business requirements➤ Conduct User Acceptance Testing (UAT), Integration Testing, and Regression Testing.
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	<p>Environment: MS Office, MySQL, JIRA, Confluence, Aha, ALM, AWS, GCP, Java, php, react, Terradata, WebApp, Webservices, Apigee</p>
02-2017 to 02-2018	<p>Business Analyst JMR Infotech</p> <p><i>JMR Infotech is a Technology Services company focused on Digital-led transformation for Financial Services and select other verticals. It has in its portfolio a plethora of custom-built applications that cater to varying business, analytical and reporting needs.</i></p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> ➤ Conducted market and user research to understand problem areas and validate solutions ➤ Actively communicated and engaged with the Agile development team and stakeholders to make sure requirements are clearly defined ➤ Produced use cases and user stories and have them ready a couple of sprints ahead of when we plan to develop them ➤ Helped prioritize stories within and across sprints to ensure timely delivery of the overall feature ➤ Generated wireframes, mockups and prototypes to get consensus and approval of sponsors and business owners on the look and feel of the application ➤ Bridged the gap between engineers and the end user to make sure development output hits the mark ➤ Actively participated in mitigating impediments impacting successful team completion of Sprint goals ➤ Served as the voice of the customer, with a focus on the user experience. <p>Environment: MSOffice, SOA, Web services, MySQL, PHP</p>
04-2010 to 12-2016	<p>Application Sales Manager - Core Banking Application Computer Warehouse Group</p> <p><i>Computer Warehouse Group holds an exclusive global partnership with Infosys Consulting to customize, deploy and support their Core Banking Application - Finacle. The product maintained market leadership in the assigned geography with an average annual turnover of \$60m.</i></p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> ➤ Constantly monitor policies and regulations to ensure timely customizations to meet with changing needs ➤ Continuous collaboration with leaders within the financial industry to understand their evolving business strategies ➤ Maintain strong stakeholder relations across the client organization and internal teams ➤ Decomposed business requirements to the development teams

	<ul style="list-style-type: none"> ➤ Monitor the competitive landscape to always stay ahead by improving features and functionalities ➤ Negotiating with all stakeholders to set the right expectations on delivery and timelines ➤ Facilitating JAD sessions ➤ Facilitating UAT and SIT
08-2006 to 03-2010	<p>Banking Officer Ecobank</p> <p><i>Ecobank is a financial group providing banking solutions to businesses and consumers across the 33 African countries in which they are present.</i></p> <p>Key Responsibilities:</p> <ul style="list-style-type: none"> ➤ Actively prospect, recruit and pre-qualify new clients for our financial services. ➤ Help expand our business by targeting new growth opportunities, improving portfolio credit quality, and maximizing profitability and efficiency of our products. ➤ Be a primary point of contact for new and existing customers. ➤ Make certain all applications meet Ecobank standards and help ensure regulatory compliance. ➤ Foster a collaborative work environment by working with colleagues to develop better products and solutions. ➤ Provide periodic forecasts, analysis and reports.

EDUCATION

ABSU	Bachelors in Accounting
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CERTIFICATIONS

Scrum Alliance:	Certified Scrum Product Owner
International Scrum Institute	Certified Scrum Master