Clemisha Bogan

Scrum Master

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Certified Scrum Master with over 4 years of experience in agile methodology, focusing on end-user value to improve business objectives. I have a history of leading a team of 15 in the development of an online, self-service tool that enabled customers to manage and maintain their own accounts.

EDUCATION

Texas State University

June 2023

Bachelor's Business Automation

CERTIFICATIONS

Certified Scrum Master

Apr 2022

Scrum Alliance

Certified Product Owner

May 2022

Scrum.org

Prince 2 Agile Project Management

Apr 2022

LinkedIn

SKILLS

Methodologies- Agile-Scrum, Agile-Kanban, Waterfall, Agile Project Management, Software Development Life Cycle (SDLC) Tools- JIRA, Confluence, SharePoint, MS Projects, MS Office, RALLY, Miro, VersionOne, GitLab Technical- DevOps, KPI metrics,

Other (training attended)- Product Owner, SAFe, DevOps, KPI metrics, Software Development Process, Agile Software Development, Quality Assurance

HIGHLIGHTS

Created automation program that saved \$50,000

I have received multiple client accolades for successful project management.

I increased my team's velocity from 60% to 90% over two sprints and delivered the project on time and under budget by 29%. Coached a team of 15 developers working across multiple projects, with an average budget of over \$500,000.

EXPERIENCE

TBA.GroupAug 2020-Apr 2022

Scrum Master

- Assisted in the development of the product backlog for the next release, refining and prioritizing backlog items using Confluence, JIRA Agile, and Microsoft Excel.
- Facilitated the team assessing and planning for risk by thoroughly reviewing a project's scope, resources, and timeline to identify potential issues before they arose.
- Ensure Agile methodology principles and practices are understood and enacted by cross-functional team members.
- Established departmental responsibilities and coordinated functions among sites, decreasing risk by 14%
- Utilized Agile Scrum practices to help the team increase their velocity within the first year of adoption by 60%

Ceclip Oct 2017- Oct 2020

Scrum Master

• Establish and promote core scrum and agile principles through best practices and ceremonies with a focus on collaboration,

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prioritization, and accountability

- Coordinated deliverables for the budget approval process and communicated status reports to superiors
- Provides and demonstrates best in class agile & DevOps methods, practices & behaviors.
- Organized and improved agile practices and values which increased the productivity and overall team satisfaction by an average of 8%
- Improved support response time by 35% by developing intelligent incident and problem tracking systems, and identifying and addressing risks, roadblocks, and conflicts.
- · Facilitated team meetings with the scrum team to update and track team deliverables and overall progress
- · Created roadmaps that incorporated success metrics, resource allocation, and risk management

Cecilip Feb 2014-Oct 2017

Project Coordinator

- Managed multiple projects simultaneously, including external and internal clients, as well as stakeholders. I have a proven track record for working with tight time frames and meeting deadlines.
- Coordinated deliverables for the budget approval process and communicated status reports to superiors
- Reported on KPIs and analyzed current organizational practices to define areas of improvement
- Understanding of project management and the overall software development life cycle, including Agile, Scrum, Waterfall, Kanban, and Software Development Life Cycle (SDLC).
- · Created roadmaps that incorporated success metrics, resource allocation, and risk management