



Manohar Goduguluri

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SYNOPSIS / OBJECTIVE

Looking to leverage my extensive background on designing and developing e commerce solutions for diverse industry models like Track into a company which provides a thriving work environment and opportunity to apply my skills.

PROFESSIONAL SNAPSHOT

A seasoned IT consultant with 4 years of professional experience in the IT industry mastering the skills of the Sales force domain, extensive Experience in Application development using Sandbox, Apex, JavaScript, SOQL, HTML.

Sales force Developer:

- Experience in **SFDC** Development implementing **APEX Classes, APEX Triggers**.
- Experience in **creating Work flows, validation rules, CSS, HTML, DHTML, and JavaScript**.
- Knowledge in **Sales force Administration** in terms of Customization, Data Validation, Sales, Marketing and Customer Service and Support Development.
- Good experience with **SOQL, Relationships and Look ups using Workbench**.
- Extensive experience in analyzing organization processes, converting business work flows into exact Sales force.com work flows and configuring Sales force.com to meet business requirements.
- Hands on Experience in creating **Apex Classes, Apex Triggers and Visual force Pages, Custom Objects, Custom fields, Custom Tabs**, Reports and various other components as per the client and application requirements.
- Extensive business knowledge and customization experience on various sales force.com standard objects like Accounts, Contacts, Opportunities, Products and Price books, Cases, Leads, Campaigns, Forecasting, Reports and Dashboards.
- Worked in an **Agile** environment.
- Experience in creating detailed process documentation and deployment processes for Future reference.
- Excellent Leadership and Interpersonal skills, Team player with ability to work effectively with all levels of organization and individually as well.
- Ability to meet deadlines and handle pressure in coordinating multiple tasks in a work/project environment. Versatile team player with excellent analytical, presentation and interpersonal skills.
- Strong communication, organizational and interpersonal competencies along with detail oriented and problem-solving skills in the technology arena.



ACADEMIC CREDENTIALS

Bachelor of Computer Applications (BCA) in **Vignan Degree & PG College**, affiliated to **Acharya Nagarjuna University**, Guntur.

PROFESSIONAL EXPERIENCE

Currently working as Sales force Developer at **CUBE 84**, Chennai, Tamil Nadu (From **06 DEC '21** To **JUN '21**).

Previously worked as a Sales force Developer at **Wipro**, Hyderabad, Telangana (From **May '21** To **Nov '21**).

CERTIFICATIONS

Sales force Certified Administrator
(ADM201)

TECHNICAL SKILLS

| | |
|---------------------------------|--|
| Sales force Technologies | Work flow & Approvals, Reports, Dashboards, Custom Objects and Fields. |
| CRM | Sales force |
| Data Modeling | Data Management Tools (Data Loader, Workbench, etc.) |
| Languages | Apex, HTML, Java, Java Script, SOQL, Aura. |
| Operating Systems | MS-Windows XP/ME/98/95/ 2000/NT 4.0, Red Hat Linux and Unix. |

Project V

| Title | Samsung |
|-----------------------------------|--|
| Client | Samsung, US |
| Role | Sales force Developer |
| Language | Email Services, Sandbox data loading, Eclipse IDE Plug-in, and Windows XP. |
| Duration | Dec '21 – JUN '21 |
| Team Size | 21 |
| Roles and Responsibilities | <u>Development</u> <ul style="list-style-type: none">➤ Gathering requirements with clients and developing the applications. Based on requirements, implement custom logic.➤ Using Lightning Components created the logic and design the pages show the details➤ Development is based on requirements for Lightning pages and passing the Controller.➤ Based SOQL Query, created data tables on pages show the values on pages.➤ Validations Rules and Approval Process and all creating based on requirements.➤ Using Lightning components, create the wizards' pages and show the values on the last pages.➤ Connected calls with clients and gathering the requirements develop the applications. Debugging the flow of execution and finding the issues and resolve the production. |



Project IV

| Title | Philips |
|----------------------------|---|
| Client | Philips, US |
| Role | Sales force Developer |
| Language | Email Services, Sandbox data loading, Eclipse IDE Plug-in, and Windows XP. |
| Duration | May '21 – Nov '21 |
| Team Size | 23 |
| Roles and Responsibilities | <u>Development</u> <ul style="list-style-type: none">➔ Experience in building reusable UI components and pages.➔ Gather the requirements by coordinating with the business analysts, developers and project managers and utilize the full functionality of the Sales force.com CRM solution.➔ Worked on the Sales force Community cloud like how to engage with employees, customers and partners.➔ Followed the CI/CD process for deployments using Force.com Migration Tool and git hub. |

Project III

| Title | Glam Labs |
|----------------------------|--|
| Client | Glam Labs |
| Role | Sales force Developer |
| Language | Email Services, Sandbox data loading, Eclipse IDE Plug-in, and Windows XP. |
| Duration | March '20 – March '21 |
| Team Size | 06 |
| Roles and Responsibilities | <u>Development</u> <ul style="list-style-type: none">➔ Worked on Corncob Maintain user roles and profiles, security settings, access settings etc. (User Profiles, Role Hierarchy, Sharing Rules and Security).➔ Hands-on experience in Mass Data Migrations using different data migration tools➔ Experience in production deployment using ANT, Force.com IDE, etc.➔ Experience to respond to production support requests and troubleshoot issues➔ Perform data integrity and manipulation tasks such as merging duplicate records and establishing proper ownership of existing accounts and contacts in accordance with sales territories➔ Establish and implement best practices with regards to system maintenance, configuration, development, testing, data integrity, etc.➔ Design, document, build, test and deploy enhancements to Sales force custom objects, page layouts, work flows, alerts, reports and complex dashboards within Sales force. |



Project II

| Title | UHG |
|-----------------------------------|---|
| Client | UHG, Minnesotan, US |
| Role | Sales force Administrator |
| Language | Sales force.com Platform, Apex Language, Work flow & Approvals, Reports, Custom objects, Custom Tabs. |
| Duration | Feb '19 – Mar '20 |
| Team Size | 09 |
| Roles and Responsibilities | <u>Implementation Specialist.</u> <ul style="list-style-type: none">↳ Build SME level knowledge around the applications used by the support organization and sales force customers.↳ Interact with business and IT partners on a daily basis towards resolution of application Support issues, platform ennoblement and enhancement requests.↳ Understands all aspects of Sales force configuration and technical/functional capabilities, including all changes and potential system implications related to ongoing releases.↳ Maintains updated system documentation and Sales force policies/procedures. |

Project I

| Title | Novartis |
|-----------------------------------|--|
| Client | Novartis, Switzerland |
| Role | Web developer |
| Language | .NET, MS SQL |
| Duration | July '18 – Feb '19 |
| Team Size | 13 |
| Roles and Responsibilities | <u>Jr Implementation Specialist.</u> <ul style="list-style-type: none">↳ Interface directly with business users to gather, track, and prioritize business requirements, and translate them into technical system requirements for the development team.↳ Provide timely and effective communication regarding work status to appropriate Stakeholders.↳ Contribute to team best practice and process improvements.↳ Support the Agile development team's process. |

I declare that the above information furnished is true to the best of my knowledge.

Manohar Goduguluri