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| **Narotham Krishna K**  **Associate**  Bachelor of Engineering  (B.E)  +917702663302  [narothamkodelasfdc@gmail.com](mailto:narothamkodelasfdc@gmail.com)    C:\Users\un013245\Downloads\CPQ_Exam\certifications\sf_cert_app_bld\Platform App Builder Badge\SFU_CRT_BDG_Pltfrm_App_Blder_RGB.jpg C:\Users\un013245\OneDrive - Arjo\Desktop\SFU_CRT_BDG_Sls_Cld_Consltnt_RGB.jpg  C:\Users\un013245\AppData\Local\Microsoft\Windows\INetCache\Content.Word\SFU_CRT_BDG_Admin_RGB.png  Credential link:  <https://trailhead.salesforce.com/credentials/certification-detail-print?searchString=5Uf6qZScBcMJQopipQm0otWD7pG5JjxBo39uWR7nd2OYhn5eUgRnNcMlylo/m7y/>    **Key Technical Skills & Experience**   * Salesforce.com(Configuration ,Customization) * Out-of-Box (OOB) features Vs. Custom Development Vs. 3rd Party (AppExchange) products * Define Application Development Lifecycle * Enforce Governance & Best Practices   **Industry Experience**   * Healthcare, Pharma and Insurance   **Awards**   * Received Quarterly Award for Q2 2019 in Cognizant. Award is given for playing a key role of the project and giving ideas for its execution. * Received “Pillar of the Month” awards multiple times in Cognizant. |  | Profile Summary   * Having 6+years of IT experience with 4 years of working experience in the Salesforce.com CRM Platform as a Developer and 2 years as QA on Automation Development (Selenium). * Having good experience in Salesforce from Requirement Analysis to Development, Testing and Deployment. * Proficient knowledge in understanding business requirement to design the required entities like custom objects, creating the Relationships- (Look Up and Master-Details) and Junction Objects [Data Modeling]. * Experience in using declarative features like Validation rules, Duplicate rules, Formula Fields, Path Celebration. * Good Knowledge & implementation of salesforce automations like Workflows, Approval process, Process Builder, Flows for satisfying complex business process. * Experience & implementation knowledge on Force.com Platform- VisualForce Page, Apex, Asynchronous Apex, Triggers, Trigger Events, Context Variables for classifying the business requirements. * Experience in LEX - Lightning App Builder, Component Bundle, Lightning Data Service, SLDS, Lightning Interfaces- Standard & Custom, Events. * Experience in using Data Loader for insert, update and bulk import or export of data from Salesforce.com Standard and Custom Objects and considering the changes before importing the data through data loader to the Production Environment. * Good Knowledge on implementing callouts using Rest API and writing mock test methods for covering the code coverage for the callouts. * Experience in retrieving the data form salesforce database using SOQL and SOSL and performing DML Operations according to the business requirement. * Experience in implementing Security and Sharing rules at object, field, and record level for different users at different levels of organization, also created various profiles and configured the permission sets based on the organizational hierarchy. * Proficient knowledge of Governor Limits and using Limit Class for taking care of governor limits as per one apex transaction. * Experience in using Deploying tools like Force.com Ant Tool and Change set for migrating code changes from lower environment to higher environment. * Experience in Designing User Interface using HTML, CSS, and JavaScript. * Having good Conceptual knowledge on Object Oriented Principles. * Knowledge on Agile Methodology like SCRUM. * Worked in all stages of Software Development Life Cycle (SDLC). * Proficiency in SFDC Administrative tasks like creating Profiles, Permission Sets, Roles, Users, Page Layouts, Email Services, Approval process, Workflows and Validation rules. * Provided technical oversight for multiple projects at a time, including sharing expertise on standards, guidelines, and design patterns for salesforce.com Applications based on industry best practices. * In-depth knowledge of Salesforce products and their functionalities. * Extensive background of delivering results in complex and challenging environments and a proven track record of providing quality solutions to complex business problems within the defined scope.   Technical Skills   * **Programming Language**: C,JAVA,Javascript * **Database**: Oracle10g. * **Scripting Language**: HTML, JavaScript. * **Force.com**: Apex, Visualforce, Salesforce Configuration and Customizations. * **Operating System**: Windows * **Tools**: Force.com IDE, GIT, Eclipse, VS Code, Data Loader, Selenium.   Certifications   * **Salesforce Certified Platform App Builder.** * **Salesforce Certified Administrator** * **Salesforce Certified Sales Cloud consultant.**   Education Details   |  |  |  | | --- | --- | --- | |  | **College/University** | **Year Pass** | | **Bachelor of Engineering in Mechanical (B.E)** | **OU Hyderabad** | **2014** | | **Intermediate(12th)** | **Intermediate board, Andhra Pradesh** | **2010** | | **SSC(10th)** | **SSC board, Andhra Pradesh** | **2008** |   Work Experience   |  |  |  | | --- | --- | --- | | **Duration** | **Organization** | **Designation** | | **Feb 2015 to till date** | **Cognizant Technology Solutions India Pvt. Ltd. Hyderabad** | **Associate** |   Project Experience  **PROJECT**: AETNA.  **ROLE**: Developer  SOFTWARE: Salesforce.com.  **Description**:  AETNA is an American managed health care company, which sells traditional and consumer directed health care insurance plans and related services, such as medical, pharmaceutical, dental, behavioral health, long-term care, and disability plans. Aetna is a member of the Fortune 100.  **Responsibilities:** -   * Working on the new requirements from the Business. * Involved in client meetings to get requirements and involved in the development of all modules. * Implementing Lightning aura bundles, VF pages, apex classes, Triggers, Test classes to meet the business requirement. * Implementing declarative features like Validation Rules, Field Dependency, and duplicate rule according to the business requirement. * Implementation using Flows, Process builders and Workflow rules. * Creating users, sharing rules, Profiles and permission sets. * Update the status in scrum calls. * Fixing issues related to old business process implementations. * Participation in trainings to the end users on the product developed.   **PROJECT**: Bswift  **ROLE**: Developer  SOFTWARE: Salesforce.com.  **Description:**  Bswift is a company developing cloud-based benefits, HR, and payroll administration solutions. It offers online enrollment, interactive decision support, ACA (Affordable Care Act) compliance reporting, and employee engagement products and services. The company also provides access to consumerism, product, and consulting solutions needed to build a benefits program specialized for employers and employees.  **Responsibilities**: - I was involved in the project right from the requirement gathering, analysis of the requirement to development and support. Worked on the function of the application. Worked on the development of complex functionalities of the project. Also did deployments of the various releases of the project using change set and ANT.   * Implementation of the new requirements as per the Agile Sprint plans. * Analyzing the functional requirements. * Implementing VF pages, apex classes, Triggers, Test classes to meet the business requirement. * Implementing declarative features like Validation Rules, Field Dependency, and duplicate rule according to the business requirement. * Created Custom Objects, Object Relationships, Page Layouts, * Data migration of 2+ million records using Apex Data Loader. * Implementation of all the requirements given by the client. * Participate in scrum meetings. * Create Validations, Workflow and approval process and other configurations as per client requirement.   **PROJECT**: Office DEPOT.  **ROLE**: Developer  SOFTWARE: Salesforce.com  **Description:**  Office DEPOT is an office supply retailing company. The company has combined annual sales of approximately $11.2 billion.  SFA implementation for Global supplier of office products and services. Covers automated Lead Management, Email templates, Contract and Quote Management along with business specific customizations for 10 different regions. Data loader and Jitter bit are used for as Data Migration Tools.  **Responsibilities: -**   * Implementation of the new requirements as per the Agile Sprint plans. * Analyzing the functional requirements. * Created Custom Objects, Object Relationships, Page Layouts, * Data migration of 2+ million records using Apex Data Loader. * Implementation of all the requirements given by the client. * Participate in scrum meetings. * Create Validations, Workflow and approval process and other configurations as per client requirement. |
|  |  | **PROJECT**: Coventry Health care Inc.  **ROLE**: QE& A Automation  TECHNOLOGY: Selenium-Automation  **Description:**  Coventry Health Care, Inc. (Coventry) is a managed health care company in the United States. Coventry provides a full range of risk and fee-based managed care products and services to a broad cross section of individuals, employer and government-funded groups, government agencies, and other insurance carriers and administrators.  **Responsibilities**: - I was involved in the project right from the requirement gathering, analysis of the requirement to Test Execution and Test Closure Activities. Worked on Automation scripts development for multiple applications using Selenium Java, TestNG and Maven.   * Understanding and Analyzing the Requirements. * Time efforts management and Test Plan * Preparing & Running test scripts as per use cases if automation applicable and Debugging the scripts if any issues occurs * Summarizing the automation percentage day to day basis and sharing across the internal DL * Validating the automation reports and screenshots for better assurance * Creating SOP’s for future usage |