



**Dishan Kumar**

SALESFORCE DEVELOPER

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### PROFESSIONAL SUMMARY

- 3 years of quality experience in development, configuration, customization, Implementation and deployment in Salesforce.
- Good understanding of the CRM process, Business knowledge of Sales cloud, CPQ cloud.
- Hands on experience in development using lightning components(LWC), Apex Classes, Apex Triggers.
- Hands on experience in async apex like- Batch Classes, Queueable, future methods.
- Hands on experience in Process Automation using flows, Process builder, Workflows.
- Hands on experience in deployment using changesets.
- Hands on experience on Data loader and import wizard.
- Involved in requirement gathering with client and delivering solution based on requirements.
- Good knowledge in creation of several documents like Business requirement, Design templates, User manuals, Test docs etc.
- Excellent team player, ability to perform and deliver under pressure and within deadlines along with keen interest in learning new technologies and methodologies.
- Team player, motivated, helping nature having good analytical and problem-solving skills.

### TECHNICAL SKILLS

**Salesforce Development:** Sales Cloud and CPQ Cloud

**Salesforce Technologies:**

Apex Programming, LWC, Apex Triggers, Lightning Flows(Record triggered, Autolaunch, Screen Flow), Process optimization, Workflows and Process builder migration, org limits optimization, In depth knowledge of Salesforce order of execution, Reports and Dashboards, SOQL.

## PROFESSIONAL EXPERIENCE

Grazitti Interactive	Feb 2021- present
Job Title- Salesforce Developer	

## PROJECT DETAILS

### **Rubrik :-**

**Rubrik** is a cloud data management and data security company based in Palo Alto, California, United States, founded in December 2013

**Role-** Salesforce developer.

### **Responsibilities-**

- Configured and customized components using Apex classes, triggers and Apex test classes.
- Declarative- Worked on flows, workflows and Approval process.
- Worked on async apex- using batch and queueable classes.
- Worked on quick actions, Custom and standard objects, custom Settings, Custom metadata types.
- Worked on Custom objects, Page layouts, Validation rules.
- Worked on Data Update.
- Worked on profiles and field permissions.

## PROJECT DETAILS

### **Kong Inc. :-**

**Kong Inc.** is a software company that provides open-source platforms and cloud services for managing, monitoring, and scaling application programming interfaces (APIs) and microservices. Some of the products offered by Kong Inc. Kong Gateway, Kong Enterprise, Kong Konnect, Kong Mesh, Insomnia.

**Role-** Salesforce CPQ developer.

**Responsibilities-**

- Interacting with the client for requirement gathering.
- Prepared documents like BRD, Design doc, User manual, Test doc etc.
- Complete ownership of individual modules from requirement gathering to delivery.
- Short functional enhancement and bug fixing of released or transitioned process.
- Worked on Custom objects, Page layouts, Validation rules, Tabs.
- Implemented Pick-list, field dependencies, lookups, master-detail relationships, validation and formula fields on the custom objects, email alerts, email templates, Approval processes.
- Involved in Process Automation using Process Builder, workflows, Approval processes.
- Worked on configure products, price rules, product rules and custom script.
- Worked on CPQ Amendment and Renewal processes.
- Taken responsibility of user management - Configured Profiles and Administrative permissions to grant/deny users access to platform features.
- Deployment using Change Sets.
- Performed unit and Integration testing.
- Ensure Smooth delivery of project.

**PROJECT DETAILS****Qualys, Inc. : -**

**Qualys, Inc.** is an American technology firm based in Foster City, California, specializing in cloud security, compliance and related services. Qualys has over 10,300 customers in more than 130 countries, including a majority of the Forbes Global 100. The company has strategic partnerships with major managed services providers and consulting organizations including BT, Dell SecureWorks, Fujitsu, IBM, NTT, Symantec, Verizon, and Wipro.

**Role-** Salesforce CPQ developer.

**Responsibilities-**

- Worked Closely with Team lead and under Senior's guidance.
- Involved in implementation using Apex Language, created Apex Classes, Test Classes, Controllers, Flows and Triggers.
- org limits optimization, In depth knowledge of Salesforce order of execution.
- Involved in querying salesforce.com database using SOQL queries.
- Worked on configure products, price rules, product rules and CPQ plugins.
- Worked on CPQ Amendment and Renewal processes.
- Worked on Approval process and Advance Approval process.
- Customize the standard CPQ Amendment and Renewal processes as per client requirement.
- Involved in data loading into the system using import wizard.
- Performed Unit Testing and test documents.
- Deployment using change sets.

**Achievements:**

1). Grazitti of the month - (Aug 2022)

I hereby declare that the information furnished above is true to the best of my knowledge

Dishan Kumar