

RUCHI TIWARI

Lucknow, Uttar Pradesh

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Career Objective:

Seeking an opportunity to utilize my technical and analytical skills in a progressive organization while being resourceful and flexible. I like to work as an efficient team player in challenging & creative environments with excellent capability to adapt to new technologies and skills.

Experience : 1 yr. 3 months

Service IT Development Program Senior Associate
NTT DATA, Gurgaon NCR, Haryana.

1st November 2020 - Present

I am currently working in Enterprise Management System and also undergone several Infrastructure cloud And Security Trainings and worked on Information Technology and Infrastructure Library Tools such as –

- Infrastructure cloud And Support training,
- Compliance Training, Behavioral & Management Training
- Incident and Request Service Management Training.
- RTMS- Remedy Tool Migration System
- SOM (Service Operation Management).

I found keen interest in Salesforce and proceeding with that I am a member of Salesforce Trailhead Playground account where I have completed several modules and earned several Super Badges for developing more skills in Salesforce. I have successfully certified with the following Salesforce Certifications -

Salesforce Certified Administrator

31st December 2020

Credential ID – 21745979

Salesforce Certified Platform Developer-1

29th December 2020

Credential ID – 21754723

Salesforce Admin Edition - Finished Two Super badges for the following topics-

- App Customization Specialist
- Security Specialist
- Process Automation
- Lightning Experience Reports & Dashboards
- Apex Specialist
- Business Administration Specialist

Education & Qualification:

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|--|----------|-------------|
| Bachelor's in technology - Computer Science & Engineering from BBD-NIEC Lucknow | 70 % | 2019 |
| Senior Secondary Certificate from Rani Laxmi Bai Mem School, Lucknow, CBSE Board. | 67% | 2015 |
| Higher Secondary Certificate from Rani Laxmi Bai Mem School, Lucknow, CBSE Board | 9.2 CGPA | 2013 |

Training & Certificate:

| | |
|--|-------------------------|
| Salesforce Certified Administrator | 29/ 12/ 2020 |
| Salesforce Certified Platform Developer-1 | 31/ 12/ 2020 |
| Indian Oil Corporation Ltd. (IOCL), Lucknow, India | 06/2018- 07/2018 |
| Summer Training - Responsibility included adding/connecting IOCL employer PC's in Indian Oil Intranet Domain at Information System Department. | |
| Focus Academy for Career Enhancement, Lucknow, India | 07/2017- 08/2017 |
| Soft Skill Certificate - Enhanced soft skills (Communication, Technical Writing, Teamwork, Problem-Solving) | |
| NIIT Technologies, Lucknow, India | 06/217 - 08/2017 |
| Core Java Certificate - Developed and enhanced core Java programming skills | |

Skills:

Technical Skills:

| | |
|-------------------------------|---|
| <i>Programming Languages</i> | JAVA, HTML, CSS |
| <i>Operating Systems</i> | Windows |
| <i>Data Management System</i> | MySQL |
| <i>Others</i> | Salesforce, MS-Word, MS-PowerPoint, MS Excel, Notepad++ |

Soft-Skills:

- Strong documentation writing
- Possesses Strong Communication, Analytical and Problem-Solving
- Possesses Strong Creative Visualization skills for product design.
- Possesses leadership qualities.

Academic Project:

School Management System

Language: HTML, CSS, JAVA

Database: MY-SQL

School Management System is designed to manage various kinds of resources i.e. information's of Students, Teachers, Classes, and Student Registrations. The purpose of this project is to automate the existing manual system (school administrative system) by the help of computer-software so that their valuable data/information can be stored for a longer period with easy accessing and manipulation of the same.

Area of Interest:

- Salesforce ERP System and Frontend Design & Development
- Database Management System (DBMS)
- Object Oriented-Programming languages (OOPS)
- Networking

Declaration:

I hereby declare that the above written are true to the best of my knowledge and belief.

Date: January 2021

Place: Lucknow, UP