

Thilak Kumar Devaraj

Senior Associate - Level 2

8 years of exp

9X Salesforce Certified.

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PROFESSIONAL SUMMARY

- ✓ 8 Years of work experience in Salesforce application development.
- ✓ 2+ years of experience in Lightning Web component [LWC] development.
- ✓ Hands on experience in Developing Apex code, LWC, Aura, Java script, HTML, Visualforce Pages, Custom and Standard objects, Flows, Triggers, Schedule classes, SOQL queries, Validation rules, Test classes.
- ✓ Experience on Salesforce administration and configuration part.
- ✓ Expertise in handling Deployment activities, using Change sets, Git and Jenkins.
- ✓ Worked on Sonarqube issues and resolved vulnerabilities and fixed many high priority bugs, to make sure on following all the Salesforce best practices.
- ✓ Implemented more than 4 End to End projects.
- ✓ Communicating with Clients for gathering requirements, distributing work to team members and helping them in technical aspects, also involved in technical solutioning calls.
- ✓ Assisted team in the development of new strategies and procedures according to the Client requirements.
- ✓ Collaborated with team to ensure client satisfaction on requirement and successful product launch..

INDUSTRY EXPERIENCE

Price Waterhouse Coopers - PwC [Bangalore]

Designation: Sr.Associate - Level 2

June '20 – Present

Project 1 Details:

- Project Name : SWA Pilot Application
- Client : South West Airlines
- Team size : 8
- Programming Skills : Apex, LWC, Flows, Aura, Batch Apex, Schedule class, Test classes, Triggers, Java Script, HTML, Email Templates, REST API Integration, Salesforce standard configurations and Service Cloud.

Project 2 Details:

- Project Name : Kite Pharma - Cancer Treatment appointment Management [CTAM]
- Client : Kite Pharma
- Team size : 2
- Programming Skills : Apex, Flows, Aura, Batch Apex, Schedule class, Test classes, Trigger, Salesforce standard configurations and Health Cloud.

ROLES AND RESPONSIBILITIES:

- Worked on effective solutions and UI for Pilots where they can report the incidents during Flight journey [Hazmat, Fatigue, Suspicious, Irregularity Reports].
- Interaction with Client – Understanding the business requirement, analyzing it and providing estimates of the same (Involved in Scrum call, Architecture Review call, Grooming call, Weekly backlog refinement call, Sprint planning).
- Responsible for developing salesforce UI pages for Pilots using Screen flows.
- Design the solution by using Lightning Web Component [LWC], Apex code, Aura, Screen Flow and Triggered Flows and salesforce standard configurations.
- Deployment activity from lower orgs to Higher orgs and production environment.
- AGILE & JIRA - Working in Agile methodology to deliver the requirements in sprints where each and every detail is captured in JIRA.
- Supporting the production hyper care and maintaining overall data in salesforce.

Cognizant Technology Solutions[Bangalore]

Designation: Sr.Developer, EAS Salesforce

June '18 – June'20

Project Details:

- **Project Name** : ONEFORCE EMEA [ONEMD EMEA]
- **Client** : Johnson & Johnson [J&J]
- **Team size** : 6
- **Programming Skills** : Apex, Visualforce Pages, Workflows, Schedule class, Test classes, Lightning, Configurations, Batch apex, Triggers.

ROLES AND RESPONSIBILITIES:

- Interaction with Client – Understanding the business requirement, analyzing it and providing estimates.
- Design the solution by using Lightning, Visualforce, apex code and other aspects of Salesforce.
- Includes developing Triggers, Workflows, validation rules, reports and dashboards etc.
- Test solutions developed on salesforce sandbox and create change sets and push the code into production environment based on versions, also using JENKINS, Bitbucket and Sourcetree deployment.
- Supporting the production environment and maintaining overall data in salesforce

Tredence Analytics Solutions Private Limited [Bangalore]

Designation: Software Engineer

March '17 – May '18

Project Details:

- **Project Name** : UR Application - SFE [Salesforce Effectiveness]
- **Client** : United Rentals [Phoenix]
- **Team size** : 3
- **Programming Skills** : Apex, Visualforce Pages, Workflows, Schedule class, Test classes

RESPONSIBILITIES:

- Design the solution by using Visualforce, Apex, Triggers, Validation rules and other technical aspects.
- Gathering requirements from Clients for solution development.
- Includes developing of reports and dashboards etc [Customized and standard].
- Involved in providing Technical solutions for the Client requirements.

SoftClouds India Pvt Ltd [SoftClouds LLC, Hyderabad]

Designation: Programmer Analyst

Dec'14 – Dec'16

Project Details:

- **Project Name** : MYCLOUDIAN
- **Environment** : Salesforce Sandbox, Eclipse, Sandbox Dev console, MAVENSmate
- **Team size** : 2
- **Programming Skills** : Apex Programming, HTML, Visualforce Pages, Workflows, Schedule class, Test classes

RESPONSIBILITIES:

- Design and Implement the solution by Apex and visualforce coding and also built a custom site for company employee portal.
- Involved in UI development, writing apex controller method, writing test classes and support activities.
- Worked on Triggers, Workflows and validation rules for the application developed.
- Used Changeset for deploying the code to higher level sandboxes.

CERTIFICATIONS

- ◆ Salesforce Certified App Builder.
- ◆ Salesforce Certified Administrator.
- ◆ Salesforce Certified Platform Developer 1.
- ◆ Salesforce Certified Platform Developer 2.
- ◆ Salesforce Certified Omni Studio Developer.
- ◆ Salesforce Certified Sharing and Visibility Architect.
- ◆ Salesforce Certified Service Cloud Consultant.
- ◆ Copado Developer Certification.
- ◆ Copado Admin Certification.

ACADEMIC QUALIFICATION

BE [Computer Science] - June 2009 - August 2013

College - Don Bosco Institute of Technology, Bangalore, Karnataka.

I hereby declare that the information furnished is correct to the best of my knowledge.

Thilak Kumar Devaraj