**SACHITH**

***Salesforce Developer/Admin***

**Sachithreddy111@gmail.com**

**571-296-9926**

**PROFESSIONAL SUMMARY:**

* Over **6+ Years** of IT experience in **Salesforce CRM** Platform both as **Administrator** and **Developer**, and Over 2 years of experience with Java/SQL technologies and expertise in development, administration and implementation technology solutions.
* Experienced working with Salesforce.com **service cloud** as well as **Sales cloud**
* **Three** years of Working Experience on **Apex** development in creating Objects, Triggers, **Apex Classes**, **S-controls**, **Standard Controllers, Custom Controllers and Controller Extensions**.
* Automated Business Process by using **Workflow Rules**, **Approval Processes** and **Apex Triggers**.
* Integrated Salesforce Application with other Enterprise Application by using Salesforce provided **Standard API** for standard objects or by creating custom API by exposing Apex Classes as service.
* Exported and imported data from and into Salesforce by using **Data Loader** and **CLIQ.**
* Worked on Salesforce **SOQL** and **SOSL** query language, **AJAX, JSON** to analyze data and getting record set in to Apex Class.
* Experienced in **Jenkins**, SVN, **Eclipse**, **Data loader**, **SQLD** Developer.
* Software Development Tools, Methodologies & Environments: Rapid Application Design (RAD), Toad for **Oracle SQL, PL/SQL., Stored Procedures, Serena Dimensions, GitHub, Business Objects, Captiva, Documentum, Docusign, Rightfax, Exstream, Jenkins, Vlocity, Salesforce.**
* Integrated Salesforce with Microsoft Outlook to see Salesforce Data in user's outlook application.
* Managed Different **Chatter Groups** to collaborate among different group of users.
* Worked with Salesforce to resolve any production issue and work with Salesforce Lead engineer to implement.
* Sound knowledge on Salesforce setup menu, Configuration, custom Application Development, Administration**, Data Migration** and **Deployment of applications** to Force.com platform.
* Developed **Visual force pages** and **Custom Objects** using Apex Programming on Force.com Platform
* Experienced in building Custom Applications that includes administration, configuration, implementing and support experience with Salesforce.com platform.
* Implemented security and sharing rules at object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the **organizational hierarchy**.
* Worked on Vlocity, for 360-degree customer views, customer history feed, and complete policy information in simple, card-based formats, driving new business and renewals, and tracking producer credentials. Coordinated and transferred knowledge to the offshore team.
* Design and Develop customer solutions in Vlocity, Visualforce, Apex, CSS, Javascript and other technologies.
* Had two years of experience with report customizations.
* Good knowledge of Salesforce.com Governor limits Lightning UI, Apex, Data Model skills
* Experienced working with salesforce.com **sandbox** and **production environments**, also with Eclipse IDE Force.com Plug-in environments.
* Experience in web technologies like HTML, XML, CSS, JSP, JavaScript, **WSDL**, Jquery, Tooltip & AutoComplete widget**, SOAP**, **REST**, BULK & METADATA API.
* Detail-oriented energetic team player, motivated with multi-tasking capabilities, problem solver, and hands-on leader with exceptional presentation and client/customer relation skills
* Experienced in Documenting the Software Requirements Specifications including Functional Requirements, Data Requirements and Performance Requirements.
* Highly result oriented and proactive, proven abilities to learn new technologies quickly and implementing them successfully in production.
* Excellent organizational and interpersonal skills with a strong technical background.
* Possess strong logical, analytical and **problem-solving** skills with positive attitude.
* Sequence, class and database diagrams are made using the **UML** design tool.
* Worked and managed teams in varied work culture environments. Good International exposure.
* Diligent and highly enthusiastic professional with strong **technical, analytical** and **communication skills**.

**TECHNICAL SKILLS:**

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| **Operating Systems** | MS Windows, Linux, Unix. |
| **Salesforce.com** | Salesforce.com, Selenium using Java with Eclipse/RSA IDE, J2EE, Unified Functional Testing (UFT), Application Lifecycle Management (ALM), Quality Center Connection, SOAP UI, Maven, Jenkins, JIRA, RTC, ServiceNow, WebSphere. |
| **Programming Languages** | Java, Apex, VB,J2EE, SQL, HTML, C, C++, HTML5, CSS3, jQuery, JavaScript, XML |
| **Force.com Tools** | **Apex API, Apex Data Loader, ETL Data Extraction, Force.com Apex Explorer, Force.com Migration Tool, Force.com Excel Connector, Workbench and Eclipse IDE with plug-in, Migration tool, Lightning Component Framework, Lightning App Builder.** |
| **Databases** | Oracle SQL, Squirrel, MS SQL Server 2000/2005, PL/SQL, Oracle 8i/9i/10g, MS Access, and DB2. |
| **Webservices** | SOAP Webservice, RESTful service, JSON, WebSphere |

**CERTIFICATIONS:**

* **SALESFORCE Certified Platform Developer I :** **Certification Number: 21399445**
* **SALESFORCE Certified Administrator :** **Certification Number: 21401825**

**PROFESSIONAL EXPERIENCE:**

**Comcast - Pennsylvania, PA Sep 2019-Till Now
Role: Salesforce Lightning Developer**

**Responsibilities:**

* Created Custom objects to build new application functionality in theSalesforce.com.
* Configured Products, Catalog, Catalog Hierarchies, Bundles, Bundles within Bundle, Price Lists across all products.
* Supported the Project End to End Implementation.
* Testing the CPQ Integration with ERP.
* Developed Lightning components using Lightning app builder by incorporating Lightning design system styles in the components of Salesforce1 and Lightning.
* Reviewing and correcting project direction, approach and key artifacts.
* Worked in provider management/ on-boarding process/ credentialing and licensing.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC).
* Developed UI using HTML, JavaScript, and SOAP/REST API’s.
* Involved in data mapping and migration of data from legacy systems to Saleforce.com Objects and fields.

**Environment:** Salesforce.com, JavaScript, Import Wizard, Apex, JQuery, Controllers, Sharing Rules, Workflows, Email Updates, Eclipse IDE, Email Templates, Reports, Dashboards, Custom Objects, Custom Tabs, HTML, CSS.

**Optum - Eden Prairie, MN March 2018 –Aug 2019**

**Role: Salesforce Lightning Developer/Admin**

**Responsibilities:**

* Developed workflow management tool to automate reporting of non-tracked work streams
* Building Complex and Reusable Componentsin Vlocity.
* Optimize and improve the overall runtime of Omniscripts, DataRaptors and Vlocity Integration Procedures using best practices.
* Developed web forms using Force.com sites for internal and external users to be able to submit multiple work items
* Extensively worked with visual force pages and java scripts for rendering various sections and validations based on work item type entered.
* Integrated the web services by generating the necessary stubs from the WSDL files for extracting the data from the home-grown applications by using the home-grown web services.
* Upgraded from salesforce classic to Salesforce Classic to Salesforce Lightning.
* Developed Lightning components using Lightning app builder by incorporating Lightning design system styles in the components of Salesforce1 and Lightning.
* Created and Debugged Lightning Components, building with Lightning App Builder and Visualforce with the new Lightning Design System.
* Designed and deployed the Custom objects, Custom tabs, Entity-Relationship data model, Validation rules, Workflow Rules, Email Alerts, Auto-Response Rules, Page layouts, Components, Visual Force Pages to suit to the needs of the application.
* Used SOQL & SOSL with consideration to Governor Limits for data manipulation needs of the application using platform database objects.
* Developed UI using JQuery and JavaScript
* Managed the Sandbox Environment and refresh the sandboxes and created the new Sandboxes for business needs.
* Used data loader to load the records on to the force.com platform.
* Maintain field level, record level and object level security on custom fields and objects.
* Develop Visual Force Pages, Visual-force Custom Controllers Components, Advanced Search Functionality, Custom Objects, Reports, Analytic Snapshots, Dashboards, Tabs, Tags and Components.
* Created Apex classes, triggers to enforce constraints in accordance with the business rules on the custom objects.
* Experience usingForce.com technologies, including Apex, Visual Force and Lightning Components
* Scheduling Apex jobs for processing large records
* Involved in documentation review cycles for the project and assign review tasks to the project team. Follow-up with reviews to see them through to completion.

**Environment:** Salesforce.com, JQuery, JavaScript, Import Wizard, Apex, Controllers, Sharing Rules, Workflows, Email Updates, Eclipse IDE, Email Templates, Reports, Dashboards, Custom Objects, Custom Tabs, Email Services, Security Controls, Approval process, Orchestra CMS.

**Verizon - warren, NJ Jan 2016 – Feb 2018**

**Role: Salesforce Developer**

**Responsibilities:**

* Responsible for creating reports on the Global History object.
* Created the Dashboards, Reporting Tabs and Pages based on the available data.
* Worked on Creating Visualforce pages on Force.com IDE platform and Eclipse.
* Performed the testing operations on the Visualforce pages, Custom Objects and Reports.
* Responsible for creating the Test Methods to provide maximum coverage to the triggers and other Controller classes.
* Implemented field level security, profiles and audit trail setup.
* Created the workflows for automated lead routing, lead escalation, alerts and custom coaching plans.
* Created various reports (summary reports, matrix reports, pie charts, dashboards) and setup report folders to authenticate users based on their profiles (permissions).
* Extensively uploaded data using APEX data loader.
* Used SOSL and SOQL queries during the data migration and custom development.
* Performed data cleanup and/or data migration to/from Salesforce.com.
* Development and Enhancement of PL/SQL procedures and integration with Relational Junction ETL tool as per the business requirements.

**Environment:** APEX, Visual Force, S-Control, Eclipse IDE, Apex Explorer, Apex Data Loader, HTML, CSS, Force.com

**NTT DATA – Hyderabad, India** **Jan 2014 – Oct 2015
Role: Jr. Salesforce Developer**

**Responsibilities:**

* Implemented the requirements onSalesforce.com platform and Force.com IDE Plug-in using Eclipse.
* Implemented web-based case management automation - Web to Case (on Case Object) to track and solve customer's issues.
* Created Custom objects to build new application functionality in theSalesforce.com.
* Designed various tasks such as navigation wizard at the frontend using JQuery.
* Developed visual force pages, Component, created tabbed view and designed these pages using style sheets.
* Responsible for understanding the data migrating requirements and analyze data to be loaded from legacy systems toSalesforce.com.
* Integrated Salesforce CRM with legacy Quote Management and Order Management.
* Interacted with various business user groups for gathering the requirements forSalesforce implementation and documented the Business and Software Requirements.
* Worked closely with sales team and business analysts and performed detailed analysis of business and technical requirements and designed the solution by customizing various standard objects of Salesforce.com (SFDC).
* Created new user accounts and configureSalesforce.com to fit security needs at the user and organization levels.
* Developed Apex Classes & Triggers to implement the business logic as per the requirements.
* Involved in data mapping and migration of data from legacy systems to Saleforce.com Objects and fields.
* Worked on various Saleforce.com standard objects like Accounts, Contacts, Cases, Opportunities, Products, Opportunity Line Items, Leads, Campaigns, Reports and dashboards
* Responsible for all the activities related to configuring Data Loader, uploading data in CSV files into salesforce.com, checking for integrity of the data.
* Developed UI using HTML, JavaScript, and SOAP/REST API’s.
* Performed Unit, Integration and Regression Testing.

**Environment:** Saleforce.com platform, Apex, Visual Force, Data Loader, Workflow & Approvals, Reports, Custom Objects, Custom Tabs, Security Controls, Sandbox data loading, Data Loader, SF Explorer and Eclipse IDE Plug-in.

**Educational Details**

Bachelor’s in Computer science: JNTUH