

PROFESSIONAL SUMMARY

Network Engineer with over 5 years of experience in Designing, Implementing, and Managing Network Security and AWS infrastructure. Seeking a challenging position where I can leverage my diverse skill set to contribute to the success of a dynamic organization.

EMPLOYMENT HISTORY

Sr Network Engineer, Head Digital Works Pvt Ltd, Hyderabad

04/2018 - Present

- Configuring and maintaining the FortiGate and Palo Alto firewall.
- Creation of VPC, security groups, load balancers, Gateways, Route53 and Direct Connect in AWS.
- Implemented QOS, DOS , IDS/IPS, SSL Inspection policies.
- Configuring and maintaining SSL & IPSEC VPN.
- Configuring HA, SDWAN, Policy routes, Web filters, DNS Filters, Application filters in Firewall.
- Knowledge on BGP, OSPF and EIGRP Routing protocols.
- Configuring and maintaining the Cisco, Juniper and Ruckus Switches.
- Configuring Stacking, VRRP & LACP in Cisco, Ruckus and Juniper switches.
- Configuring & maintaining Aruba, Cisco and Ruckus cloud access points.
- Maintaining the Sentinel1 EDR and McAfee DLP.
- Monitoring the network with Op Manager tool.
- Monitoring Threats and security violations.
- Configured the proxy solutions like Zscaler and Fortinet ZTNA.
- Familiar with Wireshark and tcpdump tool for troubleshooting.
- Experience in designing and configuring the complete network architecture of the Organization.
- Firmware upgradation of Firewall and Switches.
- Network device configuration backup.

System Engineer, Head Digital Works Pvt Ltd, Hyderabad

02/2016 - 03/2018

- Installation & Maintenance of Active Directory.
- Configuring and maintaining the DNS, DHCP, WSUS and WDS server.
- Managing replication of directory information within the Active Directory.
- Managing Schema modifications and trust relationships between the domain Controllers.
- Patch management using WSUS Server.
- FSMO roles.
- Using PowerShell to automate the domain activities.
- Implementing group policies.
- Taking regular backups of Active Directory and servers.
- Handled Gmail suite.
- Experience in Installing, configuring, maintaining and monitoring the windows Server 2012R2, 2019 and RHEL 7 servers.
- Maintaining ESSL biometric system.
- Managing AV solutions Polycom, Cisco Kit Plus, Zoom, Gmeets, Team meets etc.
- Managing the Ameyo Telephone setup used by the Customer Support team.

Desktop Support Engineer, Choice Solutions, Hyderabad

06/2015 - 01/2016

- Installation of operating system and troubleshooting hardware issues.
- Windows license management.
- Managing the printer.
- Outlook configuration and troubleshooting the issues.
- Asset management.

Quality Associate, Knoah Solutions, Hyderabad

11/2014 - 01/2015

- Establish defined quality standards for all work aspects of the organization. Make decisions to investigate and resolve data quality issues.
- Auditing Technical calls based on set parameters and CTQ's.
- Identify and give feedback on agent shortcomings in soft skills and process knowledge.
- Take corrective measures in case of discrepancies.

Technical Support Associate, Tata Business Support Services, Hyderabad

06/2013 - 11/2014

- Correction and repair of clients' broadband service
- Equipment troubleshooting
- Handling outlook issues
- Software installation
- Handling Hardware issues

EDUCATION

Master of Business Administration, Osmania University, Hyderabad

05/2009 - 11/2011

Electronics And Communication Engineering, Vaagdevi Engineering College, Warangal

04/2003 - 12/2007

SR College, Intermediate, Warangal

03/2001 - 04/2002

Schooling, Tejaswi High School, Warangal

03/1999 - 04/2000

SKILLS

Palo Alto

AWS

Routing

VPN

Linux Administration

Fortigate

Switching

EDR

Windows Administration

LINKS

LinkedIn : [linkedin.com/in/ghouse-mohammed-8a789188](https://www.linkedin.com/in/ghouse-mohammed-8a789188)