

# Chandresh Koyani

**Phone:** +91 9898554990

**Email:** chandreshkoyani@gmail.com

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## OBJECTIVE

Looking to utilize 9+ years of experience as a Salesforce Tech Lead & Architect in order to enhance the success of Company by overseeing the implementation of software engineering initiatives.

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## PROFESSIONAL SUMMARY

9+ years demonstrated experience in Development, designing, application architecting and supporting enterprise-level internet scale services/solutions hosted on Cloud and On-premise technologies. Experience working closely with Software Engineering, especially in the aspects of application development ,functional requirement mapping ,system performance and scalability to ensure sustained service stability.

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## TECHNICAL COMPETENCIES

Extensive experience and a demonstrated record of achievements in design and development of large-scale, low latency, multithreading, and high performance trading, back-office and analytic systems. Advanced skills and expertise in process modeling, leading-edge programming tools complemented by proven ability to assimilate and rapidly utilize emerging technologies. Used agile scrum methodology to ensure high quality software delivery in monthly and quarterly releases.

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## TECHNICAL SKILLS

Salesforce cloud - Force.com platform, Service cloud, lightning, APEX, Visualforce, Trigger, workflow, Process Builder, Data security, sharing Model, Batch Apex, Web Services SFDX, Email Services, continuous development and administration.

Good knowledge of Microsoft technologies which include ASP.NET, C#, WCF, SQL Server, .NET MVC etc.

Strong in Object Oriented Programming and Hand on experience OOP design patterns. Good experience of integrating various third-party APIs.

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## TECHNICAL EXPERIENCE

Total **9** years of rich IT experience in different role (Development, Tech lead, Architect)

**Current:** Working With **GENPACT** as an Assistant Manager position with Salesforce technical lead role having responsibility of Product Development in one of the genpact prestigious PLM product development team.

- Total 7 Years of experience in Salesforce as a (Senior Developer, Tech Lead and Architect)
  - Total 2 years of experience in .Net Technologies (Senior Developer, Developer)
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01/2016 – Current

## WORK EXPERIENCE

**Project:** Process Lifecycle Manager (A generic case management solution)

**Role:** TECH Lead / Assistant Manager, GENPACT, Noida Steller / Sailfin technologies, Ahmedabad

**Description:** PLM workflow application developed by Genpact powered by Force.com cloud. Workflow is system that moves documents & tasks through a business process, according to a set of rules, routes & roles and enables organizations to better define, measure, analyze, improve & control processes.

**Responsibilities:**

- Carefully analyses the project and rectify the errors found in the process
- Developing the detailed design structure after understanding the requirements and the design
- Undergoing the process of analysis to fulfil the requirement of system wide
- Implementing the best practices and coding standards of the project
- Keep on asking for the reviews and feedback from the peers
- Working on identifying the project risk and planning mitigation action with the PM at project level
- Establish meetings with product manager and gather requirement for product development
- Prepare sprint plan and divide requirement into story release plan
- Create design document, data model, architecture diagram before start the development.
- Identify the base approach of working using Salesforce technology.
- Work on POC of the requirement and show case the capability before actual implementation of functionality
- Actively participation in software development activity and assigning story point to self-form JIRA backlog.

**Technology:**

Salesforce, Force.com, APEX, Lightning, Web service Integration and ML module Integration.

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10/2013 – 01/2016

**Project:** Global Reach Partner(Sales Cloud)

**Role:** Senior Developer, TATVASOFT, Ahmedabad

**Description:** Implementations of salesforce Sales cloud and integration with third party API.

**Responsibilities:**

- Developing the detailed design structure after understanding the requirements and the design.
- Undergoing the process of analysis to fulfil the requirement of system wide.
- Implementing the best practices and coding standards of the project
- Working on identifying the project risk and planning mitigation action with the PM at project level.
- Create design document, data model, architecture diagram before start the development.
- Identify the base approach of working using Salesforce technology.

**Technology:**

Visualforce, Salesforce APEX, JQuery, Windows Services, HTML, JavaScript, CSS.

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02/2011 – 10/2013

**Product:** : Peddle Salesforce Offer Pages

**Role:** Developer, Marti Tech, Ahmedabad

**Description:** Customer support team generate offer on behalf of customer. They can submit claim, generate offer and assign claim to towing and Action Company. Track claim status. Manually send offer email to customer.

**Responsibilities:**

- Developing the detailed design structure after understanding the requirements and the design
- Undergoing the process of analysis to fulfil the requirement of system wide
- Implementing the best practices and coding standards of the project
- Working on identifying the project risk and planning mitigation action with the PM at project level
- Create design document, data model, architecture diagram before start the development.
- Identify the base approach of working using Salesforce technology

**Technology:**

Visualforce, Salesforce APEX, JQuery, JavaScript, CSS.

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**EDUCATION**

M.C.A. (Master of Computer Applications), Completed with 70% of marks.  
May 2010, Sardar Patel University, V.V. Nagar, Gujarat

B.Com. (Bachelor of Commerce), Completed with 69% of marks.  
May 2007, Saurashtra University, Rajkot, Gujarat

H.S.C. (Higher Secondary School), Completed with 75% of marks.  
March 2003, Gujarat Higher Secondary Education Board, Gujarat

S.S.C. (Secondary School), Completed with 76% of marks.  
April 2001, Gujarat Secondary Education Board, Gujarat

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**PERSONAL  
DETAILS**

Date of Birth	14th Aug 1986
Marital Status	Married
Phone	+91 9898554990
Address	101 Parijat Flat, South Bopal Road Bopal, Ahmedabad 380058, Gujarat, India
Linked In	<a href="https://www.linkedin.com/in/chandresh-koyani-35052613">https://www.linkedin.com/in/chandresh-koyani-35052613</a>

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**ACHIEVEMENTS &  
CERTIFICATES**

Tech Legends award in GENPACT 2019

Salesforce platform developer 1