# Professional Summary:

* **Salesforce Consultant** with Around 5 years of **professional** experience into **Development, Configuration, Customization, Testing, Implementation, Data Migration and Integration** with External Systems.
* Extensively worked on various **SFDC standard objects** like **Accounts, Contacts, Opportunities, Leads, Campaigns, Cases, Solutions, Reports and Dashboards**.
* Working with Testing API’s using postman, MuleSoft anypoint Platform and swagger application to generate the scripts to integrate the application with the integrate the architecture.
* Excellent work experience in designing of custom objects and junction objects, custom fields, role-based page layouts, custom Tabs, custom reports, report folders, report extractions to various formats, design of **Visual force Pages, Dashboards, Apex Classes, Controllers & Triggers**, and various other components as per the client and application requirements.
* Work with Organization & User Setup Created User **Roles and Profiles, Security controls** and **sharing Settings, Page Layouts, Role Hierarchy Grant access, Permission sets, OWD Settings for Schema Level Security.**
* Experience in developing **Validation Rules, Workflows and Approval Processes**, **process builder, Flows** for Automated alerts, new Tasks, field updates, and Email generation according to application requirements.
* Developed Lightning components using **Aura Framework** which also included client-side AngularJS.
* Enabled **Aura lightning components**, by adding Aura Attributes and Aura Handlers for Events to focus on logic Developed Lightning Apps using Lightning Design System for Salesforce.
* Technical Knowledge about Salesforce lightning schema builder, process builder, lightning app builder, Components and Lightning connect.
* Working with **Lightning** bundle **Components, Controller, Helper, Renderer, Style, SVG,** Documentation, Design.
* Working on Global actions, Quick actions, **Lightning Tabs**, **Chatter** approvals and post templates.
* Chatter.com standard actions Post, File, Link, Poll, and Question Customize Chatter Actions, Mobile smart actions as per Business Needs.
* Setting up external data integration with Salesforce Connect involves on **Creation external data source, external objects and their fields, Indirect Lookups.**
* Experience in handling events like Component event, System events, and Application events.
* Developed single page Applications using **Lightning Homepage, Lightning record page, lightning Application page** with lightning app builder and developed visual force pages with knowledge on HTML5, CSS and JavaScript.
* Experience working across various SFDC implementations covering **Sales Cloud, Service Cloud, Call center**.
* Maintain our growing Einstein **Analytics Apps, Dashboards, Lenses, and Datasets**.
* Used **SOQL & SOSL** with consideration to Governor Limits for data manipulation needs of the application using platform database objects and different related object.
* Experience in SFDC Development implementing the **APEX** classes, **Triggers, S-Controls, Components, Reports, Visual Force, Force.com IDE, Eclipse** with **SOQL**, **SOSL** and **Force.com** plug-ins.
* Developed complex **SOQL** to integrate and develop the data generation within salesforce.
* Professional experience in Data Extraction, Transformation, Loading ETL, Dimensional data modeling, Star schema modeling, **Snow-Flake** modeling, identification of fact and dimension tables, Normalization and Physical and Logical data modeling.
* Used the **sandbox** for testing and migrated the code to the **deployment** instance after testing.
* Working on **tableau** on making visualizations in own Salesforce data for instant visualization.
* Using **AppExchange**, integrated third party tools to make work easier and done migrations and integrations on salesforce using tools like **Jitterbit, MuleSoft**.
* Using **Git, Bitbucket** for version controlling and for team-based development.
* Generated Custom Reports in various formats with specified fields and timeframes.

**Technical Skills:**

**Salesforce Technologies:** Salesforce CRM, Lightning Components, Standard/Custom Objects, Roles and Profiles, Workflows, Assignments, Validation Rules and Approvals, Triggers, Record Types, Visual Force, Apex, SOQL, SOSL, Web services, Data Loader, Aura Lightning components.

**Web Technologies:** SOAP, REST API’S, WSDL, HTML5, AJAX, JavaScript, XML, PHP, CSS3, jQuery, JSON.

**Languages:** JAVA/J2EE, C++, C, APEX, AngularJS, Python.

**IDE:** Force.com IDE, Eclipse, Visual Studio, Adobe Flash

**ETL/Integration Tools:** Informatica, Force.com, Data loader, Force.com, Workbench, TIBCO, Jitterbit Composite, Scribe, Jenkins, Git-Hub, MuleSoft.

**Database**: PL/SQL, SQL Server, Oracle, My SQL.

**Operating Systems**: Windows XP/Vista/7/8/10, UNIX, Mac OS X.

**Education:**

* Master’s in Computer Sciences, Western Illinois University.
* Bachelor’s in Computer and Science Engineering, Vignan University.

**Certifications:**

* Salesforce.com Certified Administrator.
* Salesforce Platform Developer I
* Salesforce Platform Developer II
* Copado Administrator Certified
* Copado Developer Certified
* Salesforce App Builder.

## Vamana Systems, Vienna, MD (Department of Housing and Urban Development) Sept 2020 – Present

**Role: Salesforce Developer**

**Project: SPEARS**

SPEARS will integrate with other government services and integrate with FDM, this will help in make interface with retrieving data from database tables and system retrieves all the details of agency that generate revenue by follow up with customers on different locations available in USA and improve the service utilization using API specification.

## Responsibilities:

* Designed and developed Apex Programs, works extensively on api specification generation to integrate the services.
* Mostly working on code performance and verify the data flows throughout the organization.
* Involved mostly in code improvements and developing test classes from the code.
* Coordinated with service integration and improvement of service using service hit time and validate the service output from api’s.
* Using Changesets and Git, developed the code into production using Azure to make the data validations.
* Involved in code reviews and enhanced improvements in code
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Schedules the reports, dashboards for management and all the department heads by emails.
* Conducted all data migration using the salesforce.com import tool. Migrated data from MS Excel / CSV
* Files to SFDC using Apex Data Loader and Data import wizard

**Environment:** Salesforce.com, Apex, Visualforce (Pages, Component & Controllers), Custom Objects, Custom Tabs, Data Migration, SOQL, SOSL, Jenkins, ANT, GIT, Process Builders, Custom Reports and Dashboards, Apex Unit Testing, SOAP, REST API, Lightning (components and controllers), Pages, HTML5, CSS, Java Script, Workflow & Approvals, Reports, jQuery, JSON, XML, Apex Unit Testing.

## IPD Analytics, Aventura, FL July 2020 – sept 2020

**Role: Salesforce Developer**

**Project: IPD Internal Analysis of Customers**

IPD Internal Analysis of Customers automates and centralizes the entire process for Login and Search history analysis and can change, and updates across one or more systems that require Customers data. Locate suppliers managed both internally and against other pharma related companies and help to work closely with customers of IPD Analytics. This will help in generate revenue by follow up with customers on different products available in IPD and improve the organization.

## Responsibilities:

* Designed and developed Apex Programs, Apex Triggers for various functional needs in the application.
* Mostly working on code developments using the schedulers, Batch apex and maintaining the code performance
* Involved mostly in code improvements and developing test classes from the code developed.
* Coordinated with service integration and improvement of service using service hit time and validate the service output from api’s.
* Using Changesets and Git, developed the code into production
* Involved in code reviews and enhanced improvements in code
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Schedules the reports, dashboards for management and all the department heads by emails.
* Conducted all data migration using the salesforce.com import tool. Migrated data from MS Excel / CSV
* Files to SFDC using Apex Data Loader and Data import wizard
* Using Analytics Dashboard to reviews the customers data like login timings and most frequent users and what products they were using on daily basis, search history and login history.
* Doing improvements in code to enhance the callout issues and making performance impact analysis on code

**Environment:** Salesforce.com, Apex, Visualforce (Pages, Component & Controllers), Lightning (components and controllers), Pages, HTML5, CSS, Java Script, Workflow & Approvals, Reports, jQuery, Custom Objects, Custom Tabs, Data Migration, SOQL, SOSL, Jenkins, ANT, GIT, Process Builders, Custom Reports and Dashboards, Apex Unit Testing, SOAP, REST API

## CES Technologies, Chicago, IL May 2019 – July 2020

**Role: Salesforce Developer**

**Project: CVM Supplier Central**

CVM Supplier Central product is a revolution in Diversity Management System. Supplier central have been developing using **Cloud Computing** technology. A concept which incorporates combinations of the following:

* Infrastructure as a service (IAAS)
* Platform as a service (PAAS)
* Software as a service (SAAS)

CVM Supplier Central is a complete enterprise supplier management solution and organized into these three “pillars” including technology, data, and managed services.

## Responsibilities:

* Involved in Configuring application using Apex Script to meet the business requirements.
* Created and customized Objects, Fields, Tabs, Profiles and Reports.
* Business logic Implementation as per the product requirements.
* Created and Customized Workflows and Triggers.
* Created Visual Force page with standard and custom controllers.
* Created Customized object definitions, Fields, relationships and record types.

**Environment:** salesforce.com, Apex, Visualforce (Pages, Component & Controllers), Lightning (components and controllers), Communities, Pages, HTML5, CSS, Java Script, Workflow & Approvals, Reports, jQuery, Custom Objects, Custom Tabs, Data Migration, SOQL, SOSL, Jenkins, ANT, GIT, Process Builders, Custom Reports and Dashboards.

## FinacPlus Technologies, India Jan 2017 - Jan 2018

**Clients: Booz Allen Hamilton, Disney, Shaw Group Role: Sr. Salesforce Developer**

**Project: Supplier Enterprise Management**

Enterprise management automates and centralizes the entire supplier management process for supplier add, change, and updates across one or more systems that require supplier data. Locate suppliers managed both internally and against Master Database. Integrate suppliers to back-end systems including Oracle, SAP, Ariba. Streamline the supplier registration process by providing current and potential suppliers with an easily accessible self-service web portal. Suppliers can manage and maintain their information on the portal on an ongoing basis. The registration process prevents duplication of supplier information at the time of registration via unique business identifiers.

## Responsibilities:

* Analyzed requirements, Involved in the development of all modules.
* Interacted with the client and getting requirements.
* Customized different page layouts and assigned them for different profile users
* Customized tabs for among different business user’s groups and centers.
* Creating Workflow Rules, Tasks, Email Alerts, and Components to suit to the needs of the application.
* Schedules the reports, dashboards for management and all the department heads by emails.
* Conducted all data migration using the salesforce.com import tool. Migrated data from MS Excel / CSV
* Files to SFDC using Apex Data Loader.
* Designed and developed Apex Programs, Apex Triggers for various functional needs in the application.
* Designed various Webpages in Visual Force for functional needs within Salesforce.

**Environment:** Salesforce.com CRM Application Platform, Apex Language, Visual Force, S-Controls, HTML, JavaScript, Custom Objects, Tabs, Page Layouts, Workflows, Validation rules, Email, Dashboards, Reports, Eclipse.

## ComTec Information Technologies, India Feb 2016 - Dec 2016 Clients: Mitsubishi, Real Networks, Exxon Mobile

**Role: Salesforce Admin/ Developer Project: Diversity Management**

Diversity Management is a small-business sourcing directory searchable through an internet portal where you can get accurate information on the largest number of diverse and small-business suppliers.

## Responsibilities:

* Involved in Configuring application using Apex Script to meet the business requirements.
* Created and customized Objects, Fields, Tabs, Profiles and Reports.
* Business logic Implementation as per the client requirements.
* Created and Customized Workflows and Triggers.
* Created Visual Force page with standard and custom controllers.
* Using Force.com Sites, incorporated branding using Visualforce for easy accessibility and visibility
* Incorporated 3rd party application to integrate the data to salesforce from other CRM tools
* Working with a high-end tool for migrating data to salesforce
* Using excel performed some VLOOKUP and other action to clean the code.
* Involved in biweekly sprint meetings and daily standup calls on code improvements.

**Environment:** Salesforce.com CRM Application Platform, Apex Language, Visual Force, S-Controls, HTML, JavaScript, CPQ, Custom Objects, Tabs, Page Layouts, Workflows, Validation rules, Email, Dashboards, Reports, Approval Process, Process Builder, Aura Lightning components.

## Tech Mahindra, India May 2015 - Jan 2016

**Client: GE Intelligent Platforms**

**Role: Salesforce Administrator/ Developer Project: Service Cloud IMPL - Phase 3B**

GE intelligent Platforms is Enhancing Case Management feature by enabling Customer Community and extending Partner Communities for Case Management, Entitlements, Service Contracts, Extended functionality of Survey to Support multiple languages. Auto Escalation process, SAP integrations to pull part details & Orders.

## Responsibilities:

* Worked on Apex Classes, Triggers, Scheduled Apex, and Batch Apex for alerts and field updates on time intervals for various business process
* Worked on Apex Classes, Triggers, Dynamic Apex, Dynamic SOQL and SOSL to meet the various functionality
* Enabled Partner Community and the sharing model for the record visibility and accessibility
* Implemented Customer Community Using Force.com Sites, incorporated branding using Visualforce for easy accessibility and visibility
* Extended the Survey Implementation to multilingual and Customized for easy handling and maintenance
* Implemented and extended Service Contracts and Entitlements to case management to provide support on Cases which are entitled for Support
* Worked on the Google chart API to integrate with Visualforce page for various functional needs
* Developed Custom Objects, Custom Reports and configured the Analytic Snapshots to dump the data on weekly/daily basis for the historical data

**Environment:** Salesforce.com platform, Apex, Visualforce (pages, Component and Controllers) pages, Data Loader, HTML, Java Script, CSS, Workflow & Approvals, Reports, Dashboards, Custom Objects, Custom Tabs, Email Services, Security Controls, Sharing rules, Web-to-lead, Workflow automation. Eclipse IDE Plug-in.

## Client: Brocade Communication, India July 2014 - Apr 2015 Role: Jr. Salesforce Developer

Brocade IT is hosted on Salesforce CRM (customer relationship management) and segregated into three modules. The Brocade Sales cloud implementation deals with sales process. It also controls sales collaboration and sales performance management. The Brocade Service cloud implementation deals with capturing the cases that are logged by the customers in case of defects in its products, tracking the cases and integrating with other applications to maintain a knowledge base of the case solutions. The Brocade PRM (Partner Relationship Management) implementation deals with Lead Management, Deal Registration, Partner On-Boarding & Maintenance and Integration and SSO (singly sign on).

## Responsibilities:

* Analyzing System and Environmental requirements from Brocade Business analyst.
* Applying various thought processes and salesforce concepts to find out best approach in terms of performance, time and durability.
* Defining the agreed upon and light weigh solution approach feasible on Salesforce.com
* Creating and managing the Project Documentation such as Functional Design Document, Technical design document, Deployment documents and Unit test cases as part of the Project/Reprocess.
* Providing support for User acceptance test and production implementation.
* Ensure application related production problems and incidents are resolved within agreed SLA (Software level agreement) levels.
* Code commit in versioning system.
* Providing KT (Knowledge Transfer) session of implementation to support team.
* Making pre-cut-over plan, post-cut-over plan and deployment tracker for deployment.
* Deploying from sandbox to production.
* Arranging Show and tell of the functionality for the business user.

**Environment**: SFDC, Apex Data Loader, Force.com, Import Wizard, Eclipse IDE, Controllers, Visual Force Pages, Triggers, SQL, Java Script.