Anil Kumar **Sales force Admin Certified** anildreddi@gmail.com Mobile: 9912940249

**Professional Summary**

* Around 8.7 years of IT experience in **Sales force testing, App base and Web Applications** Software Automation Testing
* Experience in client interactions ,User Trainings and consulting’s
* Worked on Org Setup and Migration from Dev to Production
* Given trainings to fresher’s on Sales force Administration
* Worked on Creating profiles ,Roles, OWDs workflows and Assignment rules
* Worked on Integrations, Reports and dashboards Creation
* Worked on sales cloud and service cloud application
* Well-versed with all stages of Software Development Life Cycle(SDLC) and Software Testing Life Cycle(STLC)
* Experience in Test Environment Setup and Test Infrastructure Development in **Manual and Automation** testing
* Knowledge on Sales force CPQ and Tosca automation tools
* Good Exposure on Requirements Analyzing and Streamlining and Management
* Good Expertise in HR,Real Estate, **Health Care ,Salesforce and NGO** Business Domain
* Well Versed with Various Testing Stages/Levels/Phases, Testing types, Testing Techniques and Quality Work Products
* Experience in Agile Software development
* Expertise in Functional Testing Types
* Expertise of testing both Android and IOS Mobile Apps
* Hands on Experience in preparing **Test Plans, Test cases, Test Data**, and executing the same
* Good expertise in peer reviews (Test Design and Defect Reporting )
* Expertise in analyzing the results and reporting Suggestions and defects
* Good Exposure on **Bug Life Cycle**.
* Working Knowledge on Sales Force ,Java, .net and SQL server Technologies based projects

**Educational Qualifications**

* MBA From University of Wales, Newport, UK
* BE , Anna University, Chennai, Tamil Nadu

**Professional Experience**

* **Working as a Senior QA (Salesforce)with Inn minds from Feb 2019 to Dec 2019**

# Worked as a project Lead (SF)with Lexicon Infotech from Jan 2016 to Jan 2019

* **Worked as a project Lead with Lexicon Infotech from Jan 2015 to Feb 2019**
* **Worked as a Test Engineer with GSS INFOTECH from Apr 2012 to Dec 2014**

**Project # 1**

Title : **USI REFRESH**

Client : Deloitte

Duration : Feb 2019 to till date

Tool : **Sales Force**, ADO

Team size : 14

Environment: **Sales Force**

# Description: USI Refresh is a HR application developed in sales force. Employees who are travelling abroad need to under go approvals, salary fitments , onboardings and Transfers . Travel duration and salary fitments will be tracked in the application. As per roles many users are using the application.

**Responsibilities:**

* Understanding business requirements
* Identifying the Test scenarios and designing the Test cases.
* Prepared and Executed Test Cases as per System Requirements.
* Performed functional, regression testing, and Build acceptance testing.
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting
* Test cases peer reviews
* Involving in conference calls with on-site team using chat and mails.

**Project # 2**

Title : **VFE**

Client : VFE

Duration : Jan 2018 to Jan 2019

Tool : **Sales Force**, Mantis

Team size : 5

Environment: **Sales Force**

# Description: Vasavi Foundation for Empowerment (VFE) is set up to empower individuals. Only an empowered individual can excel in life and earn respect in the Society. Such empowerment comes through first rate education, worthwhile placements in professional and administrative hierarchy or success in enterprise.

**Responsibilities:**

* Involved in software requirements documents Preparation and Requirements Streamlining
* Worked on Admin Activates like profiles ,Roles ,Objects ,Fields creation
* Worked on Assignment rules, Workflows, process builders
* Assigning work to Team members and monitoring their work
* Reviewing the tasks done by team
* Worked on migration from sandbox to Production to go live
* Involving in conference calls with on-site team using chat and mails.
* Worked on Integrations, Reports and dashboards Creation
* Worked on data loader and data import wizard

**Project # 3**

Title : **Manjeera Constructions**

Client : Manjeera

Duration : Jan 2017 to Jan 2018

Tool : **Sales Force**

Team size : 5

Environment: **Sales Force**

# Description: Manjeera is a Construction, Real estate, Hospitality and Infrastructure conglomerate, with focus on quality, innovation, cost-effectiveness, eco-consciousness and customer delight.

# The Intent of the document is to capture & document the requirement given by Manjeera Constructions Limited for Implementation of the Salesforce CRM for their Pre-Sales Activity.

# Requirements Specification documentation is the basis for all subsequent technical activities and provides the requisite guidelines to the project development team.

#

**Responsibilities:**

* Involved in software requirements documents Preparation and Requirements Streamlining
* Worked on creation profiles ,Roles ,Objects ,Fields
* Worked on Assignment rules, Workflows, process builders
* Assigning work to Team members and monitoring their work
* Reviewing the tasks done by team
* Worked on migration from sandbox to Production to go live
* Involving in conference calls with on-site team using chat and mails.
* Worked on Integrations, Reports and dashboards Creation
* Worked on data loader and data import wizard

**Project # 4**

Title : **Breakthrough**

Client : BT International

Duration : Jan2016 to Feb 2017

Tool : **Sales Force**

Team size : 5

Environment: **Sales Force**

# Description: Breakthrough is a US based NGO located in Delhi that addresses global issues including [violence against women](https://en.wikipedia.org/wiki/Violence_against_women), sexuality and HIV/AIDS, and immigrant rights and racial justice. Breakthrough envisions a world in which all people enjoy their human rights and live with dignity, equality, and justice.

**Responsibilities:**

* Involved in software requirements documents Preparation and Requirements Streamlining
* Worked on creation profiles ,Roles ,Objects ,Fields
* Worked on Assignment rules, Workflows, process builders
* Assigning work to Team members and monitoring their work
* Reviewing the tasks done by team
* Worked on migration from sandbox to Production to go live
* Involving in conference calls with on-site team using chat and mails.
* Worked on Integrations, Reports and dashboards Creation
* Worked on data loader and data import wizard

**Project # 5**

Title : **HealthKos**

Client : HealthKos health care systems

Duration : Jan2015 to Jan 2016

Tool : SQL 2012, Mantis

Team size : 5

Environment: **.Net**

**Description:** HealthKos is a web, Android and IOS based application which is used to maintain Patients information like Emergency information, History, Healthscore, Doctors, Insurance, Events, Time line, households, Medications, and files. Monitoring people like doctors and Caretakers will have access to to patients profile by giving Onetime and Full-time access. Healthkos will interact with patients in their emergency and critical conditions and guiding them to raise an Events of Observation/Symptoms.

**Responsibilities:**

* Involved in the system Test Plan Preparation and Requirements Streamlining
* Identifying the Test scenarios for automation and preparing Scripts
* Identifying the Test scenarios and designing the Test cases.
* Assigning work to Team members and monitoring their work
* Executed Test Cases as per System Requirements.
* Performed GUI , and Functional Testing ,using black box Testing Techniques
* Reviewing Test cases and Test scenarios of team
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using bugzilla
* Involving in conference calls with on-site team using chat and mails.

**Project # 6**

Title : **UGA Food Services**

Client : University of Georgia

Duration : July 2014 to Dec 2014

Tool : SQL 2012, bugzilla

Team size : 6

Environment: **Share Point**

**Description:** University of Georgia Athens (UGA) is an Intranet-based application giving internal users the ability to raise IT Help Request, Marketing Request, and Maintenance Request tickets along with Inventory management Report generation. FSIT Group users will fix IT Help Requests, FSMarketingGroup users will fix Marketing Requests and FSMaintenanceGroup users will fix maintenance requests. Internal users have the ability to view all the different type of Request raised by them. FSIT Group users can view all IT Help Requests, FSMarketingGroup users can view all Marketing Requests, and FSMaintenanceGroup can view all Maintenance requests.

**Responsibilities:**

* Involved in the system Test Plan Preparation and Requirements Streamlining
* Identifying the Test scenarios and designing the Test cases.
* Executed Test Cases as per System Requirements.
* Performed GUI , and Functional Testing ,using black box Testing Techniques
* Test cases peer reviews
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using bugzilla
* Involving in conference calls with on-site team using chat and mails.

**Project # 7**

Title : **KKA**

Client : KKF

Duration : Apr 2014 to June

Tool : SQL 2012, bugzilla

Team size : 6

Environment: **Share Point**

**Description:** KKF is web based application developed for KKA awards. There are four types of users in this application like External users, Reviewer, Reviewer Administrators, and Technical Administrators. Here External users registers in application and nominates Nominee. Check list reviewer and reviewers reviews the form. Admin advances the form from in Phases depending on the reviews. There are 3 types of awards NPO,PA, and RCI.

**Responsibilities:**

* Involved in the system Test Plan Preparation and Requirements Streamlining
* Identifying the Test scenarios and designing the Test cases.
* Executed Test Cases as per System Requirements.
* Performed GUI , and Functional Testing ,using black box Testing Techniques
* Test cases peer reviews
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using bugzilla
* Involving in conference calls with on-site team using chat and mails.

**Project # 8**

Title : **BYOD**

Client : ORION

Duration : NOV 2013 to MAR 2014

Tool : SQL 2012,bugzilla

Team size : 5

Environment: Asp.net,

**Description:** Build Your Own Dashboard (BYOD) is an online web-based application giving users the ability to create their own dashboard to view critical information about their practice using the Orion Analytics Portal. Users will be able to save their dashboards making them available the next time they log in. With this application Admin create, edit, and, manages the Dashboards for end user.

**Responsibilities:**

* Involved in the system Test Plan Preparation and Requirements Streamlining
* Identifying the Test scenarios and designing the Test cases.
* Executed Test Cases as per System Requirements.
* Performed GUI , and Functional Testing ,using black box Testing Techniques
* Test cases peer reviews
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using bugzilla
* Involving in conference calls with on-site team using chat and mails.

**Project # 9**

Title : **CES** **Renewal**

Client : AIA (American institutes of Architects USA)

Duration : June 2013 to OCT 2013

Tool : SQL 2012, Bugzilla

Team size : 6

Environment: Asp.net,

CES Renewal is a portal where AIA Subscribers will renew their subscriptions by selecting the Renew membership in AIA web application. Here the subscribers will go through the 4 steps Organization and Contact information, Quality Assurance, Watch provider video and pay invoice to renew the existing subscriptions or new subscriptions

**Responsibilities:**

* Understanding business requirements.
* Prepared Test plan
* Identifying the Test scenarios and designing the Test cases.
* Prepared and Executed Test Cases as per System Requirements.
* Performed functional, regression testing, and Build acceptance testing.
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using bugzilla
* Test cases peer reviews
* Involving in conference calls with on-site team using chat and mails.

**Project # 10**

Title : **Janus**

Client : ECI (Emergency Consulting Incorporation USA)

Duration : Apr 2013 to June 2013

Tool : SQL 2012, Bugzilla,

Team size : 5

Environment: Asp.net,

Janus is an web based intranet application used by Hr&finance team, Janus application is used to find out the How many practioners are there under particular site with their practioners IDs, pay roll methods, pay dates, Payroll batches. By using this application users will know the information about Practioners, which payroll batch they belongs to and their pay dates .Users can add and remove the pay methods for practioners, add and delete practioner batches

**Responsibilities:**

* Understanding business requirements.
* Prepared Test plan
* Identifying the Test scenarios and designing the Test cases.
* Prepared and Executed Test Cases as per System Requirements.
* Performed functional, regression testing, and sanity testing.
* Test cases peer reviews
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect Tracking and Reporting using Bugzilla
* Involving in conference calls with on-site team using chat and mails.

**Project # 11**

Title : **Data Labs, Designer**

Client : Parexel International

Duration : Apr 2012 to Apr 2013

Tool : SQL 2008, Seaphine, Study Archive Tool, VSTS,Rally

Team size : 5

Environment: Asp.net,

Parexel international is multinational research originations providing services for companies in clinical research domain. Data Labs**®** is the application developed by Parexel to store the patient’s data replacing Paper work. Data Labs application is used to save details of patients condition like when the patient is Screened initially to check whether the patient is sutable for that study or not, If the patient is not suitable for that study then he will be Failed and the different stages goes on like enrolling the patient , discontinued, and Completing the patient after enrolling the patient .Admin user role is responsible for managing Data Labs application in different portals like PDE(paper data entry),DME(data manager portal),(SI)Site portal, (MMP) Medical monitor portal and (FMP)Field monitor portal in Data Labs application. Designer is an application used to design a Study according to client requirements which is going to use in Datalabs application

**Responsibilities**:

* Understanding business requirements.
* Identifying the Test scenarios and designing the Test cases.
* Prepared and Executed Test Cases as per System Requirements.
* Performed functional, regression testing, and sanity testing.
* Test cases peer reviews
* Reviewing the Test Reports and Preparing Test Summary Report.
* Defect logging and reporting using Rally.
* Involving in conference calls with on-site team using chat and mails.

 **Anil Kumar**