**Professional**

8+ years of experience in implementing Health cloud, vlocity, Sales cloud, Service cloud, designing, and developing Force.com based Apps/Products using Apex, Lightning component, Visual force, Force.com IDE

**Summary**

* I am a Salesforce developer and a subject matter expert in building applications using Force.com platform.
* Strong 2 years of commendable hands-on experience in Implementing Health cloud
* Having 1 year of experience in vlocity development
* Proficient in Agile methodology of Software Development using JIRA, Service Now
* Extensive experience in activities related to Salesforce setup for new orgs, configurations, experience in designing and developing Force.com based Apps/Products using Apex, lightning component, Visual force, and Force.com IDE and Salesforce.com sandbox environments, API tools like Eclipse, Visual Studio
* Experience in the complete life cycle of project Development including testing and well versed with deployment processes and activities.
* I have commendable hands-on experience in Implementing Health cloud, Sales Cloud, Service cloud and migration from external application to Salesforce
* Proficiency in SFDC Administrative tasks such as creating Profiles, Roles, Users, Page Layouts, Email Services, Approvals, Workflows, Reports, Dashboards, Tasks and Events.
* Hands on experience with Apex Language, Apex Trigger, Apex Class, Apex Test Methods, Visual force Pages, Visual force Components, Controllers, SOQL, SOSL, Reports, Analytic Snapshots and Dashboards.
* Implemented Security and Sharing Rules at object, field and record level for different users at different levels of organization.
* Self-motivated to lead and deliver projects/assignments to meet business demands.

## CORE COMPETENCIES

* Requirement Analysis Solution Design
* Program Logic & Optimization
* Project Management
* Technical Development
* Custom Software Development

## TECHNICAL SKILLS

##

## Cloud Computing Technologies: Salesforce-CRM (SFDC), Force.com

## Programming Languages: Apex

## Web Technologies: Visual force, HTML, CSS, JavaScript

## Database Technologies: SOQL, SOSL

## Editor Tools: Eclipse IDE with Force.com, Visual Studio Code

## KEY PROJECTS

**Accent Care Jun 19 – Present**

**Client:** Accent Care

**Environment:** Salesforce

**Client Location:** USA, TX

**Description:** Accent Care is a national leader in personal care, medical and non-medical home health, hospice and palliative care, and care management.

* Integrated TU and Salesforce for insurance verification
* Developed Lightning component for both desktop and Phone to track the referral status metrics based on defined SLA and show the milestones based on their severity
* Implemented deletion framework for configured objects to create the deletion history
* Developed lightning component to create Integration with TU to run the eligibility based on the Insurance eligibility setting for the respective payer and create the data based on the response parsed
* Enhanced the insurance eligibility lightning component to run Insurance verification business rules for before and after verifications
* Automated the insurance eligibility to run business rules before sending request to TU
* Automated the insurance eligibility to run business rules after getting the response from TU and after coverage benefit is created
* Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application.
* Developed and configured various Reports, Dashboards, and Report Folders based on the need in the organization.
* Wrote test classes for all created apex classes
* Day to day interaction with client to obtain necessary information and clarification from the client as and when required.

**GCI Sep17 – Apr 19**

**Client:** GCI

**Client Location:** USA

**Environment:** Salesforce

**Description:** GCI is known for its pioneering efforts in cable telephone and commercial services, being the first to offer product bundles in the state of Alaska and outstanding customer services.

* Requirement gathering throughout the planning and implementation
* Worked on Vlocity EPC to configure products, attributes etc.
* Developed guided screens with OmniScript DataRaptors, Cards, Remote methods and Integration Procedures, custom formulas
* Customized Page layouts for Standard/Custom objects and assigned Record Types
* Created Data Validation rules and Formulas as per business requirement
* Implemented Service cloud in Lightning Experience
* Designed, and developed Apex Classes, Controller Classes, extensions, and Apex Triggers for various functional needs in the application
* Created and used Email templates in HTML and Visual Force
* Worked on Vlocity to give the Guided Screens for better user experience for service technicians
* Responsible for the migration of object structure and its functionalities from Auto Task to Salesforce
* Developed and configured various Reports, Dashboards and Report Folders based on the need in the organization.
* Deployments to sandbox and production using Change sets
* Provided support ongoing salesforce.com maintenance and administration services including periodic data cleansing
* Wrote test classes for all created apex classes
* Day to day interaction with client to obtain necessary information and clarification from the client as and when required

**Cloud Nerd May 17 – Aug 17**

**Client**: Cloud Nerd

**Client Location:** USA

**Environment**: Salesforce, Apex Classes, Batch Classes, Triggers

**Description:** Cloud Nerd is a cloud application managed services provider. They are specialized in acquiring; customizing, integrating and maintaining over 200 SAAS based software solutions across small to mid-sized companies. The goal was migration of their legacy system to a new Salesforce instance in financial cloud.

* Responsible for the migration of data, components from legacy Salesforce instance to new Salesforce instance which includes (Accounts, Contacts, Leads, Cases, Contracts, Activities, Users, Opportunities and 3 custom objects.)
* Prepared data mapping between legacy and new Salesforce instances and created data sets to move data to the new Salesforce instance

**Blackstratus Jan 17 – Apr 17**

**Client:** BlackStratus

**Client Location: USA**

**Environment: Salesforce, Apex, Force.com Sites**

 **Description:** BlackStratus is a leading provider of cloud-based security and compliance technology customized for both small to midsize businesses (SMBs) and large enterprises. It was a Salesforce migration project. The goal was migration of their legacy Salesforce instance to a new Salesforce instance and conversion of Customer portal to community cloud.

* Responsible for the migration of data, components from legacy Salesforce instance to new Salesforce instance which includes

(Accounts, Contacts, Leads, Cases, Contracts, Activities, Users, Opportunities and 3 custom objects.)

* Prepared data mapping between legacy and new Salesforce instances and created data sets to move data to the new Salesforce instance
* Conducted random checks to compare data and permissions between two Salesforce instances to confirm the successful migration
* Tested the community in the new Salesforce instance to compare the functionality to the customer portal in the legacy Salesforce instance
* Designed a plan to migrate the existing Salesforce instance and execute the migration

**Sky River Communications Sep 16 – Nov 16**

**Client**: Sky River Communications

**Client Location: USA**

**Environment: Salesforce, Sales Cloud, Apex, Batch Classes, Triggers**

**Description:** Sky river Communications is a broadband Internet provider serving thousands of businesses across Southern California. It was a Data migration project, which involved Data migration from Professional edition of Salesforce to the new Enterprise edition for managing support services. The business users upgraded the support system by implementing Skedulo schedule service and Financial force SCM

* Understanding the requirements from the customer
* Worked on data migration from Professional edition to their Enterprise edition such as Lead-80k, Account-12k, Contact-10k, Opportunity-18k, Activities-4k
* Documented the object relations, permissions, data Security and field mappings as part of the migration plan
* Created datasets based on the data mapping between two Salesforce instances to move the data to the new Salesforce instance.
* Worked on the actual migration based on the plan and demonstrated the work completed to the customer at regular intervals

**ERG Distributors Jun 16 – Aug 16**

**Client:** ERG Distributors

**Client Location: USA**

**Environment: Salesforce**

**Description:** Description: ERG Distributors is manufacturing company selling quality electronics to B2B clients at aggressive pricing. It was a Salesforce implementation project, which involved the implementation of Sales Process in Salesforce that caters to both Direct Sales and Channel Sales. Modules from Sales cloud such as Accounts, Partners, Opportunities, Quotes, Products were configured. Additionally, implemented task automation process to create tasks and assign them to different users through the life cycle of the Opportunity.

* Automated the Sales process by developing triggers to create next tasks in the sales process workflow on completion of the tasks assigned
* Implemented business rules by creating new validation rules and Apex triggers
* Created 4 workflows and 1 process builder that automate task assignments to reduce manual steps in the business process
* Created Apex classes to generate a PDF quote based on a custom quotation template
* Configured Role based Authorization on Object/Field Level
* Gave training to Marketing and Sales Team

**Garda World Sep 15 – Dec 16**

**Client:** Garda World

**Client Location: USA**

**Environment: Salesforce, Apex, Visualforce**

**Description:** Garda World is a second largest consulting and security services company having over 200 offices worldwide. It was a complex Sales Cloud implementation project. The objective was development and administration of App-exchange application installation, setup, data correction, customization of existing functionality, new functionality, building reports (both standard and Custom VF) and Dashboards**.**

* Developed a trigger to implement custom approval process for different geolocations, which includes 10 approval steps
* Developed Visual force page to query complex data and report in a bar chart, which is not supported by the standard Salesforce report interface
* Created new User Accounts and assigned appropriate Profiles based on role in role hierarchy.
* Created 10 Workflow rules, 25 Workflow actions, 10 Approval processes, 5 Approval page layouts, and 40 approval actions to automate the processes
* Responsible for understanding the data migration requirements and analyze data to be loaded from one Salesforce org to another.
* Created different reports using the report types Tabular, Summary, and Matrix

## EDUCATION

**M.TECH**

**B.TECH**