**Arjun Sharma**

**Mobile:** +91-8447664647

**E-Mail:** arjunkuntisharma@gmail.com

**PROFESSIONAL SYNOPSIS**



* A result oriented professional with **over 8 years of experience** in Software Testing, Salesforce testing and Quality Assurance using Waterfall testing, Agile, Manual Testing, QTP, Web testing, UAT testing Data extraction, Test planning, API Testing, Salesforce testing and Manipulation using SQL and Management Information Services.
* Core competency in software development life cycle which includes Test.
* Experience in software testing process including executing tests, managing data, recording results, testing reports & tracking defects with ability in supporting offshore and onshore teams in Application Testing.
* Adroit at executing various software quality assurance activities for enhancing effectiveness of application by using Defect Management, UAT-BAT QA support, Production Verification QA support and Post Production QA support.
* Exceptional communication, analytical & team building skills with proficiency at grasping new technical concepts quickly and utilize the same in a productive manner.

**PROFESSIONAL EXPERIENCE**

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* **Currently working with DELOITTE as Senior Consultant.**
* **Have Worked with Fidelity Information Solutions as Sr. Software Test Engineer.**
* **Have Worked with Tech Mahindra Ltd as a Software Test Engineer.**

**SKILL SET**

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**FUNCTIONAL:**

**Software Testing**

* Functional Test Planning and Designing of the new projects coming in every release. During planning phase, identifying the possible test scenarios after understanding the SRS, BRS, HLD, Application design and other requirement documents.
* Provide estimation for the task assigned.
* Leading the team members in testing the Functionality related to Wireless, Wireline and U-Verse Services.
* Documenting all the test scenarios and steps in an excel document and post them in QC for future use.
* Executing test cases to verify the system functionality with the help of QC Tool.
* Use of SQL to query the database for testing and to extract data.
* Creation of Test Case Packages, Requirement Traceability Matrix and Review Record.
* Giving the External and Internal Walkthrough to the Client.
* Defect reporting and tracking on daily basis using HP ALM.
* Preparing and communicating status report to client.
* Involving the high-level functional test cases in Regression and executing them in the future regressions.
* Training new team members and reviewing their work.
* Optimizing the process in terms of daily execution and efforts to increase efficiency.
* Preparing Learning docs for each assignment after completion of task.

**TECHNICAL:**

Operating System : Windows Operating Systems.

Packages : MS-Office, MS-Excel

Other Tools : Telecom Domain, BFSI, Life sciences, Agile, Application testing,

Manual Testing, Automation Testing, HP QTP Web Based Application Testing, HP ALM 11.0, Jira, TFS, SQL Developer, LinuX

**EDUCATION**

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**PROFESSIONAL**

* **Bachelor of Technology (AE&I)** from MBS college Jammu, Under Jammu University in 2011 with 67.3%.

**PROJECT EXPOSURE**

**Project DTV Testing**

Customer AT&T Labs

Period March 2015-Aug 2016

Role Test Engineer

Responsibilities Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review,

Defect Tracking and Reporting

**Project Test Data Architecture and Solutions (TDAS)**

Customer AT&T Labs

Period Feb 2014- March 2015

Role Data Analyst and Defect Lead

Responsibilities Working closely with the test teams for requirement gathering, data setup, data creation and   
 manipulation, data validation and fulfilment and Training new resources. As a defect lead

for TDAS I was actively involved in Defect Analysis and Root Cause Analysis, Defect tracking

and reporting to client.   
 As a Data Analyst I provide data to various test teams by extracting data from the database

using SQL queries and other tools (Test data Warehouse)

**Project Unified Billing (Titan)**

Customer AT&T Labs

Period July 2013- Jan 2014

Role Test Engineer

Responsibilities Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review,

Defect Tracking and Reporting

**Project Shared Upgrade**

Customer AT&T Labs

Period Feb 2013- Jan-2014

Role Test Engineer

Responsibilities Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review,

Defect Tracking and Reporting

**Project Emerald Accounts (Next Instalments Billing)**

Customer AT&T Labs

Period Sep 2012 – Feb 2013

Role Test Engineer

Responsibilities Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review,

Defect Tracking and Reporting

**Project Delivery Collaboration Portal (DCP)**

Customer Cisco

Period May 2012 – Sep 2013

Role Test Engineer

Responsibilities Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review,

Defect Tracking and Reporting

Tools Salesforce

**Project Details:**

**Project : Business e-banking**

**Organisation: FIS GLOBAL**

**Role: Senior Software Tester**

**Brief about Project:**

The objective of this project is to test different types of services provided by banking software to bank users like electronic funds transfer such as Wire, ACH, Express transfer, Fund transfer etc. done from our application should successfully credit in recipients account. Also test changes done in Service tool should reflect in Business e-banking application and user is able to transact successfully from BeB application.

**Tools & Applications Used:**

HP ALM, Oracle SQL developer, Microsoft Visual Studio

**RESPONSIBILITIES:**

* Writing manual test cases in Quality centre and finding in-release and production defects
* I was the SPOC of the team for regression defects and involved for test data.
* Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review, Defect tracking and Reporting.
* Delivering Knowledge Transfer sessions, as a part of Learning Initiatives to various other teams in BFSI.

**Project Details:**

**Project : AbbVie Tesla/Link/AIX**

**Organisation: Deloitte**

**Role: QA Lead + Scrum Master**

**Brief about Project:**

AbbVie Tesla is a Clinical Trial management system, where all the monitoring activities, observations related to Study Site are managed.

AbbVie LINK – Is Clinical trial management CSB output report generated which further is analysed by FDA.

**Tools & Applications Used:**

Salesforce, Salesforce one app.

**RESPONSIBILITIES:**

* Writing Test Scripts uploading them on the Salesforce, finding in-release and production defects.
* Been Involved with the User story grooming sessions, User Stories writing, test estimations, story points to the User-stories.
* Test Planning, Test execution and reporting, Functional and Regression testing, Peer Review, Defect tracking and Reporting.

Delivering Knowledge Transfer sessions, as a part of Learning Initiatives to various other teams in BFSI.

**NOTABLE ATTAINMENT**

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* Awarded with **Bravo** for year 2013 for exceptional performance in project.
* Awarded with **Pat on the back** for year 2014 for exceptional performance in project.
* Awarded with **Associate of the month** for year 2015 for exceptional performance in project.
* Awarded with **SPOT** for year 2018 for contribution in Tesla Project.
* Awarded with Applause award for year 2019 for contribution to Abbvie LINK project.
* Won Intra Company Cricket Tournament – 2014.
* Participated and organised numerous events and activities.

**PERSONAL DETAILS**

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Date of Birth: 20th Sep 1990

Current Address: Indra Nagar, Gachibowli.

Languages Known: English, Hindi

Passport: J8672911

PAN Card: DKUPS0933M