Sonal Gajbhiye

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Program / Project Management || Business Analysis || Functional Consultant
Location Preference – **Pune, Hyderabad, Mumbai**

Executive Profile

- Offering **nearly 12 years** of onsite & offshore experience in **Program/ Project Management**, **Agile**, **Scrum Master**, **Software Design & Development**, **People Management** and **Global Delivery** across **E-commerce, Multi-Company and Multi-region ERP, Web and mobile based applications**
- Played a key role as **Agile Team Facilitator & Scrum Master** for steering the entire projects & project planning, scheduling, monitoring, controlling & configuration; working on real time software application products
- Expertise in implementing **Agile, Scrum Methodologies, Waterfall** to add value to the deliverables; working with consultants in identifying process improvements in deliverables; developing methods to achieve delivery of desired results; acting as the quality control point for consultant deliverables
- Extensive **project management experience** with skills in grasping the big picture; conceptualizing, developing, implementing solutions, partnering closely with **business leaders & stakeholders** to achieve higher levels of efficiency and effectiveness
- **Product Management Professional:** consistently focused on instilling a highly effective product development roadmap and optimally managing the product pipeline using Agile
- Skilled in **new systems implementations** for streamlining operations within time & cost parameters as per organizations' quality standards
- Took charge as **delivery anchor** for multiple projects and application maintenance
- **Proficient in implementing:**
  - Ecommerce - Magento, Woocommerce, Prestashop, Shopify
  - SAAS/ IAAS Web Portals
  - ERP - ZOHO, Accumatica, ODOO CRM, Sales, Manufacturing, Project Management, HRMS Modules, Fleet Management, ODOO E-commerce
  - IBM FIleNet & Datacap
  - IOT based ERP implementation
- Excellence in **gathering and understanding requirements** of clients & other multiple stakeholders, followed by translation into functional specifications as well as provisioning of suitable software solutions
- **Project Management** using tools Wrike, Jira, Zoho Projects, and MS Visio, Excel & managing SWOT Analysis, Creating documents such as FRD, BRD, WBS, Use Case Document, BPD and Wireframes
- Excellent **leadership**, **planning**, **coordination** & **relationship management skills** with capabilities in managing cross-functional teams that evolves solutions collaboratively

Key Impact Areas

Agile / Scrum Implementation

Program / Project Management

Software Development Lifecycle

Global Service Delivery Management

Automation & Process Improvement

Client/ Stakeholder Management

Application Maintenance & Support

Technical/ Functional Documentation

Team Building & Management
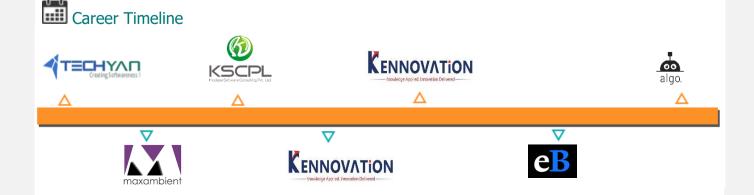
Soft Skills

Change Agent

Communicator

Collaborator

Problem Solver

Certifications

- Scaled Agile – SAFe 5.0 Agilist Certified (Leading SAFe 5.0)
- Pursuing Project Management Professional (PMP)

Education & Credentials

- **B.E.** (**Computer**) from Pune University with 55%

Career Timeline

💼 Organizational Experience

March'20 – August'20 : Algo INC, Pune as Project Manager - Delivery

Role:
- End to end Project Management, from concept to cash
- Front-leading delivery of projects from the stage of initiation till monitoring & control including planning, estimation & scheduling, integrating change control, planning risk responses and contingency planning
- Front-leading multiple Scrum Teams to ensure on time deliverables
- Ascertaining sprint priorities & goals are in line with portfolio requirements & roadmaps; initiating product release planning with Product Owners, Project Managers, Development Teams & Others as needed
- Driving product owners in building, maintaining & prioritizing product roadmaps; conducting weekly/ monthly portfolio review meetings to ensure that stakeholders are aware of development team commitments, progress & sprint achievement
- Devising & maintaining technology delivery progress reports encompassing engineering status, risk radiator, issues log, financial metrics & time card compliance
- Collaborating with Product Head to develop & deliver executive level reports on roadmap plans, status and achievement
- Acting as an Agile practitioner assist cross functional teams to undertake their agile journey facilitated by interacting with teams and conducting various training programs across organization
- Providing training to team on agile process during project execution and steering continuous improvement on velocity, quality & processes
- Interacting with team members for ensuring smooth progress of project work; ensuring adherence to quality norms throughout the implementation process
- Identifying documents related to components and maintaining detailed study of the same as per the product changes by getting in touch with the product developers
- Deploying standard test processes and deliverables (defect management & quality metric reporting) within the gated process to streamline testing, support automation and manual testing efforts
- Managing all phases of the project lifecycle inclusive of scoping, development, integration, deployment, testing, maintenance and production support
- Facilitating resource allocations & setting up communication channels across various horizons of the organization structure
- Planning & organizing Scrum meetings, facilitating sprint planning & review meetings, sprint retrospective meetings, sprint backlog, story estimation, daily stand-ups, iteration & release planning and reviews

Jan'19 – Nov'19: Element Blue, Hyderabad as Agile Project Manager - Delivery

Highlights:
- Managed S/w Develoment, Project management, Delivery Management
- Managed and Created documents such as work breakdown structure, Project plan, Project timeline

Jan'18 – Sept'18: Kennovation Software Services, Pune as Consultant

Highlights:
- Led software team and clients through the software development phases as Scrum Master
- Managed product development and product roadmap for Acumatica (ERP), ODOO (Open ERP) and Magento Integration

Jul'17 – Sep'17: Kennovation Software Services, Pune as Lead Business Analyst and Project Leader (Contract)
Highlights:
- Supervised BA for OPEN - ERP (v9.0, V10.0, V11.0) implementation
- Played a key role in replacement of existing Workflow Management System (WMS) that led to stronger platform

💼 Previous Experience

Jan'16 - May'17: KSCPL, Pune as Business Analysis & Business Development

Jan'12 - Dec'15: Maxambient, Pune as Business Analyst

May'07 - Nov'11: Techyan Systems, Pune as Technical Analyst

Technical Skills

- **Languages**: C, C++, HTML, PHP, J2EE, STRUTS
- **Database**: Postgres SQL, Oracle, MySQL
- **Toolkit**: JavaBeans, Eclipse
- **Server**: Tomcat, Apache
- **Operating System**: Windows, Linux

Personal Details
Date of Birth: 10th May 1986
Languages Known: Hindi, Marathi and English
Address: Pune- 411021

Annexure

Projects Managed

Shoebacca (USA)
Build Magneto Site and integrate with Content manager for various marketplaces (Amazon, Ebay) and Accumatica (ERP) and POS, Social media manager to post advertisements and itinerary manager to get stocks from the local vendors.

PSSL (USA)
Magento Ingegration with Accumatica for multicompany concept with AR and AP, Sock management, MRP, Manufacturing, Purchase, Stores

Rayman Bros (US)
Magento ecommerce site Design and develop from scratch in integration with Accumatica ERP to handle MRP, Sales, POS, Marketing, Project Management, Warehouse management

NewPark (US)
Design and develop WordPress from scratch and integrate with Open ERP

Bluefin – Toy store
Design, Build and manage Ecommerce Website and integrate with ERP (Acumatica) to manage Sales, AR, AP, Project Management, CRM, Marketing, Manufacturing, and Inventory Management For US based Company

GHL (Gearhart Law)
Implement OPEN ERP - ODOO modules with Project management, Sales, CRM, Accounting, HRMS, and Reporting for Multi Company concept and integrate it with UNITED STATES PATENT AND TRADEMARK OFFICE, also facilitate online payment from vendors/clients.

iApprove (UTCL)
Proposal approval and DMS. IBM BPM and Filenet Integration.

TFO (The Factory Online)
ERP for Fashion business (SAAS) - ERP for offshore client from Netherlands had a fashion business wanted to build an ecommerce Marketplace and manage inventory in ERP along with Sales, Accounting, and Marketing, Project Management. This will be used for vendors to sale their apparels online on this platform.

Nexlogic
ERP Implementation - Journey Management, Geo-Fencing, Eavesdropping, Remote vehicle immobility, Fuel management, Stolen vehicle support along with hardware.

CENT
ERP Marketing/Sales/Project Management - Establish the VOIP functionality with ERP and Knowlarity, Current system data import, Multi region, multi state, and multi branch functionality.

CEPL (Champion Electronics)
ERP for Manufacturing Company - To customize, configure and deploy ERP for the electronics-manufacturing firm with Product configurator, accounting, Sales with Specific requirements of the user access, asynchronous product specific marketing, competitor's product verification and comparison with the former products.

Valuethics – ERP Implementation (CRM & Marketing)
To build a content management system for website and WEB & Mobile Application for managing the entire data and derive the reports from that data facilitating easier access to information on an internal website and communication between the people of the organization with internal chatting system and file sharing system.

Dr. Healthsoft - EHR
To build a web application and Mobile app for facilitating doctors with their appointments, Schedule, Operations, Patient history and Staff/employee data. Deployed the application along with integration of the medical dictionary.

SEPL
DMS - Implement DMS using BPM, IBM filenet and IBM Datacap