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**SUMMARY**

* Having 4.3 years’ experience in IT industry with specialization in Salesforce.com CRM Platform. Involved in various stages including, requirement analysis, deployment, and maintenance of multi-tier web-based applications.
* Salesforce DevOps/Release Engineer around 2 years of experience in release process, designing, planning and setup, admin activities, deployment handling and team management.
* Extensive experience in configuration management, change control, release engineering in multiple projects and multiple - branches environment.
* Implemented SSO in all our environments end to end.
* Hands on Experience in creating Custom Objects, Custom fields, Page layouts, Custom Tabs, Reports, and various other components as per the client and application requirements.
* Expertise in implementing field level security and page level security based on the profiles.
* Worked on OWD rules creating sharing rules and providing access to the groups and queues.
* Worked on Page layout creation andpage layout assignment based on the profile and assigning different pick list values to the different record types andworked on mini page layouts and public actions.
* Worked on sharing rules including Owner to Owner (Role/Public Group) and criteria-based sharing.
* Hands on working experience in Role Hierarchy, Custom Profiles and public Groups creation and user management.
* Created Formula fields, Validation rules to maintain the quality of the data.
* Creating roles, profiles,email services, page layouts, workflow alerts and actions, and approval workflows.
* Creating custom buttons and custom links in object detail page and related list page layouts.
* Maintained and customized Salesforce.com scopes such as users, roles, profiles, groups, accounts, contacts, record types, sharing   rules, custom objects, pick lists and page layout customization to support vital business functions.
* Managed multiple sandbox environments
* Providing the security access to business users using login IP ranges.
* Coordinated and transferred knowledge to the offshore team.
* Sound knowledge on Salesforce setup menu, Configuration, custom Application Development, Administration, Data Migration and Deployment of applications to Force.com platform
* Also used ApexData Loader to perform the DML operations by using CSV files.
* Plan, manage, and execute deliverables and timelines.
* Guide and Training junior members of team in technical matters.
* Experience in Heroku Deployment, providing access, creating apps and config dynos.
* Experience in Gitlab to creating branches and merge requests with identifying merge conflicts

**EDUCATION**

* B-Tech Engineering Degree in CSE, 2013 from JN Technological University.

**CERTIFICATIONS**

* Certified Copado Fundamental I

**WORK EXPERIENCE:**

* Working as a SFDC Admin/DevOps Engineer **in RCE IT SOLUTION PVT LTD** from July -2018 to till date

**TECHNICAL SKILLS**

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| **Technology** | Cloud Platform |
| **Project Management Tool** | Jira, ADO,Service now |
| **Release tools** | Copado,Jenkins |
| **Other Tool** | ANT, Workbench, Diff checker,Heroku |
| **Sandbox /Environment** | Salesforce CRM - Dev/QA/UAT/Production org |
| **Languages** | Soql |
| **Repository Tool** | GitHub |

**PROFESSIONAL EXPERIENCE**

**Project Name :** ITAAS

**Role :** Admin/DevOps Engineer

**Platform : Force.com**

**Duration : July 2018 to Till Date**

**Description:**

British American Tobacco plc is a British multinational company that manufactures and sells cigarettes, tobacco and other nicotine products. The company, established in 1902, is headquartered in London, England. As of 2019, it is the largest tobacco company in the world based on net sales.

**Responsibilities:**

* Planning the team structure, activities, and involvement in project management activities.
* My responsibility is to communicate with Project Teams, Service Now teams and ProjectManagers, and Functional Release Managers to understand the requirements.
* I will be participating in all the CAB meetings and prepare the landscape and sandbox setup
* proposal for the team.
* Worked on Copado POC.
* Have deployed the components into salesforce environments using ANT, Workbench, Copado ,Jenkins.
* Mentor the team, control and take responsibility for the project teams' area and manage and coordinate the deployment process.
* Implemented SSO in all our environments end to end.
* If any new End market comes to the pink stack repository and I will be providing branching strategy to the End market and explain the DevOps process to follow without fail throughout the project. All the end markets will be working parallel and comes for deployment. Currently working with the abovementioned country clients.
* I am responsible to review the merge request raised by Dev teams, if any issues found or theyare not following salesforce best practices, I will be rejecting the merge request then I will communicate with the Dev team to resolve and provide merge request. I always ensure that appropriate resources should present/available and communicate deployment status.
* I will be supporting to the DevOps team members and train other team members as well, if they are facing any issues in the deployment of their releases or end market projects.
* I will be responsible to refresh a sandbox and am expert in creating salesforce packages and deploy metadata components, proficient on release branching strategies, code merging and I worked on conflict resolution strategies for parallel deployments.
* Administrator various tools supporting Release Management including Source Control, Continuous Integration, and Change Management
* Worked with product development teams to create and meet development and deployment deadlines.
* Worked with internal development teams to develop build system changes per the improvement roadmap.
* Create and manage release plan for all development releases and provide instructions to teams on releases days.
* Worked on tools like ANT, Changesets, Azure repo,Git lab, Git bash, Jenkins.
* Worked with the development teams to drive and define branch management.
* Assisting developers with questions and problems related to the version control tool, or general configuration management process.
* Providing software configuration management expertise to all software development projects.
* Providing technical support to development regarding usage of development tools and processes.
* Involved in Release Management for multiple releases and Involved on Sandbox Refresh Activities
* Worked with Salesforce Support Teams on fixing outstanding issues.
* Worked on Code Review and merging the Merge Requests.
* Setup multiple Security Controls for business needs and implemented Sharing Rules, OWD
* Configured security settings, password polices for multiple Profiles and Permission Sets for various business needs.