JAYASHREE RAMAN

Associate Consultant - Scrum Master

Chennai, TamilNadu

rjaiuin@gmail.com

+91 9962097971

SKILLS

Database: SQL, Hadoop
Agile Development and Best Practices
Agile Framework: Scrum , Safe

Testing tools: Cloudera IMPALA, Zephyr, JIRA,SAS VA, Selenium Webdriver , Git and GitHub, AutoIT, SOAPUI, Mercury Quality Center, Microstrategy Reporting Tool, Scarab

TRAINING & CERTIFICATONS

- ✓ Professional Scrum Master –I
- ✓ ISTQB Certified Tester
- ✓ Mercury Quality Center
- ✓ Mercury Quick Test Professional
- ✓ Six Sigma Green Belt

💡 Professional Summary

Certified(PSM-1)management professional with 15+ years of experience with stakeholder management delivering challenging projects with expertise in multiple domains.

🗂 Work Experience & Responsibilities

Scrum Master(BFSI & Insurance)(2019 –Till now)

- ✓ Facilitate Agile Sprint Planning, Product backlog grooming/ Backlog Refinement, Managing Sprint ceremonies – Daily Scrum, Sprint Review/Retrospective/ etc.
- ✓ Lead 2 Scrum teams consisting of 10+ members to streamline a project.
- ✓ Resource planning and utilization as per client requirement & stakeholder management.
- ✓ Worked closely with product management and technical stakeholders to clarify schedule, status and details of project
- ✓ Supported the product owner in managing customer expectations for project deliverables and managed internal stakeholder communications
- ✓ Improved Team Performance by identifying ,managing and supporting resolution during their impediments
- ✓ Mentored the team to adopt the JIRA Practices to show the progress ,queries which saved the time for team resolution
- ✓ Direct and lead development team from project initiation through the delivery of final product
- ✓ Strong interpersonal and team working skills.

🗂 Work Experience & Responsibilities

Manager – Testing Domain, Tata Consultancy Services , Chennai (Until 2018)

- ✓ Manage team deliverable and people development
- ✓ Resource planning and utilization, test estimation as per client requirement & stakeholder management.
- ✓ Planning Automation requirement as per required
- ✓ Delivery of the product test cases as per the schedule.
- ✓ Carried out script fixing for required changes using Selenium web driver with Java.
- ✓ Designing of functional test strategy, test planning, Completion report, TIC.
- ✓ Good Exposure in Property & Casualty Insurance domain
- ✓ Agile (Scrum) Sprint Planning, Product backlog grooming/ Backlog Refinement , Managing Sprint ceremonies – Daily Scrum, Sprint Review/Retrospective/ etc.
- ✓ Experienced in execution of System Integration testing, System, Regression, Smoke testing, UAT.

- Coordinated with the team to study and analyze the Requirements /User stories
- Facilitating Audits, PMR and shared the quality details
- Responsible for defect Management, status reporting

Clients:
- **Finance**
  Royal Bank of Scotland - 8+ Yrs
  Deluxe - 2 yrs
  Financial Service Group - 1 Yr
- **Telecom**
  Rogers Communications - 2 Yrs
- **Retail**
  Target – 1Yr

Test Analyst – Testing Domain, India Comnet International (June – 2005 – Sept 2007), Chennai

- Verifying the regression, Sanity and integration testing of the product
- Preparing Feature Test Plan.
- Finding bugs locked in quality Assurance tool like scarab.
- Create test scripts, execute tests, and manage defects.
- Create SQL queries to manage data.
- Preparation of release notes during the version release.
- Interaction with project leads and sharing the progress status during weekly/monthly meeting.

Clients:
- **Telecom**
  Panduit - 1+
  Metasolv - 1 yrs