

SAURABH KUMAR VERMA

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Experience Summary:

Total professional experience of 2.1 years with **2 years of Salesforce experience** in Design, Implementation, Rollout, Application Maintenance, and Testing.

Education

Computer Science & Engineering: First Class - SSGI, Bhilai. CSVTU, Chhattisgarh.

Certification

Salesforce Certified Administrator
Salesforce Certified Platform App Builder
Salesforce Certified Community Cloud Consultant
Salesforce Certified Platform Developer I

Experience

	Project	Industry	Consulting Org	From	To	Area*
1	VMware	Computer Software	Accenture	March 2019	Till Date	Saleforce.com Admin, Developer, Testing, RM

* RM - Release management

VMware (Accenture)
date

March 2019 to till

- Working on end to end projects execution:
 - Discussion of the business requirements with the local and global business process/product owners.
 - Discussed the business requirement within the team and analyzed them to check the feasibility of implementation in Salesforce by doing PoCs.
 - Working on the user stories as per the requirements from business. Configuration/ Development of applications (Enhancement/Ideas/Bug fixing) using Salesforce configuration as well as on customization using Lightning components and Apex.
 - Worked on Admin part like the creation of users, profiles, permission sets, OWD, role hierarchy, sharing rules, custom object and field creation, record types, page layouts, validation rules, assignment rules, approval process management etc.
 - Worked on Salesforce's automation tools like workflow rules, process builders, flows etc.
 - Creation of reports using standard reports types, creation of custom reports types, and the creation of dashboards.
 - Worked on App builder to build the lightning home, record pages and to create the customized apps and assignment of those apps in Salesforce as per requirements.
 - Worked on Salesforce Customization using Lightning components, LWC (recently started) Apex, Trigger, Batch Apex.

- Unit testing in Developer org and testing in QA after deployment in QA. ○ Worked on release management for end to end roll out of applications. Worked on change set and metadata/custom code merging.
- Worked on Data migration by using data loader. Worked on data updates using data loader and import wizards.
- Worked on email template provided by business to make the survey email branded.
- Deployment in QA and UAT environments using vDeploy and/or Perforce, working on deployments errors and fixing those instantly (if any).
- Worked on creation of cut over task for pre and post deployment activities. Performed the cutover task in QA, UAT and in PROD.
- Testing of application with different scenarios using test scripts and test scripts creation as per the user stories.
- Overall technical documentation creation and maintenance.
- Provided support after go live and worked on hot fixes if any.

Personal Details:

- Marital Status: Single
- DOB: 19 Jan 1997
- Hobbies: Playing Pool, Swimming, Travelling, Trekking, Listening to Music etc.