**CHANDAN GHOSH**

SENIOR QUALITY ANALYST

15D, Jagriti Apartment, Sector 71 | Noida-201301

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Github URL:- <https://github.com/ghoshchandan19>

**Professional Summary**

* Offering  4 years 11 months  experience in  Manual,Automation Testing(Frontend and Backend), Database, Rest API Testing
* 2.5 years experience into Salesforce Marketing Cloud Apps like Journey Builder,Automation Studio,Campaigns,AB testing,Salesforce Integration
* Domain knowledge on **Ecommerce, Salesforce CRM ,Salesforce Marketing Cloud,Investment banking(Mutual Funds)**
* 1 year 5 months experience in **Restful Webservices** using POSTMAN and **RestAssured.**
* Experience in designing **Data Driven Framework using TestNG**
* 1.5 years hands on experience on **Cucumber BDD**
* 2 years working experience in **core java** and  **selenium webdriver**
* Well versed in **JavaScript**
* Expertise in writing complex **Xpath**
* Working knowledge on code coverage tool **SonarQube**
* Reporting of test cases automation using **Extent Reports**
* Worked on **JIRA and Redmine** for bug logging
* Good working knowledge of relational database **Oracle 11G.**
* Experience working in **Agile and Scrum Environment.**
* Experience in Test Management tool **qTest and testlink.**
* Familiar with all aspects of SDLC and STLC

**Key Skills**

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| * Functional Testing
* Rest API automation Testing
* Selenium Webdriver
* Newman
* Python Scripting
 | * Regression Testing
* Oracle SQL
* Jenkins
* SonarQube
 | * Cucumber BDD
* Core Java
* Postman
* JIRA
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**Certifications & Training**

* ORACLE 11g Certification by Indiamart Intermesh ltd
* NCFM Certification:- Financial Markets

**Work Experience – Key Projects & Programmes**

**Senior Quality Engineer, ToTheNew (NOIDA)
Project:- HDFC Mutual Fund**

**Client:-HDFC BANK**

**Domain:-Investment Banking**

**May2019–Present**

**Project Description:-** HDFC Mutual Fund is one of the largest mutual funds and well-established fund house in the country with focus on delivering consistent fund performance across categories.

**Responsibilties:**

* Scenario Preparation,Test Case preparation and execution in Testlink.
* Performed API Testing using **Postman and Newman.**
* Created Automation Scripts using **RestAssured and Java.**
* Logging bugs for test case failure in JIRA

**Quality Analyst, Pisoftek (Noida)
Project:-Salesforce Marketing Cloud Rest API(Exacttarget)**

**Domain:-Email Marketing(SAAS)**

**Client:-Salesforce**

**Jan 2018–Feb 2019**

**Project Description:- Salesforce Marketing Cloud** API’s exposes the entire SFMC features via a standardized programmatic interface. Using SFMC’s API, you can do just about anything you can do on exacttarget.com via the customer interface.

**Responsibilties:**

* Responsible for preparing **Web Services Testing** Approach.
* Responsible to verify Web services API request, response data validations in REST API.
* Responsible for creating Test Environment for Web Services testing.
* Performed API Testing using **Postman and Newman**
* Created Automation Scripts using **RestAssured and Cucumber BDD framework**.
* Generated API test Report using **Extent Reports**
* Logged bugs for API test case failure in JIRA
* Scheduled Automation Test Framework using Jenkins cron scheduler.

**Quality Analyst, Pisoftek
Project:-Salesforce Marketing Cloud(Exacttarget) and Salesforce CRM**

**Domain:-Digital Marketing**

**Client:-Salesforce**

**March 2016–Jan 2018**

**Project Description:-** Salesforce Marketing cloud is a Digital Marketing Service leader that powers all types of interactive marketing messages –from targeted email marketing, mobile marketing, social media marketing and landing page marketing –through a single Interactive Marketing Hub. It’s mission is to deliver business results for clients –from small business to large enterprises.

**Responsibilties:**

* Scenario Preparation,Test Case preparation and execution in qTest.
* Tracking and logging defects in JIRA.
* Main responsibility is to check Integration testing between Salesforce CRM and Salesforce Marketing Cloud.
* Performed database testing using SQL in order to check Data Validation and Data Integrity.
* Performed Smoke Testing, Sanity Testing and Regression Testing
* Performed functional testing on Campaigns, Journey Builder, Automation Studio, AB testing
* Onsite client handling and interaction on regular basis through chat and calls.
* Acted as a SME for the new joiners

**Associate Test Engineer(IndiaMart Intermesh ltd)
Project:-Indiamart website ([www.indiamart.com](http://www.indiamart.com/)),**

**June 2014 –Febuary 2016**

* Created Test Scenario,Test Cases for the B2B e-commerce website of IndiaMart
* Performed smoke testing,sanity testing and Regression testing
* Functional testing, System Integration testing, Regression testing, Acceptance testing, Cross Browser Testing.
* Defect verification and maintaining defect log.
* Have done the daily and weekly status report and RCA for the team
* Cross browser testing on different browsers and versions

**Educational Qualificatio**

* Bachelor of Engineering (B.E) in Electronic and Communication Engineering, Nagpur University-71%
* Higher Secondary (Class XII) , ICSE Board , 72%
* High School (Matriculation / Class X) , ICSE Board ,79%

**Accomplishment**

**Pillar of Success** Award in IndiaMart for November-2015

**Personal Details**

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| **Full Name :****DOB :** | CHANDAN GHOSH18 Febuary,1991 |