Tandan Kumar

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Hosa Road,Bangalore

8603526360

Objectives

Secure a responsible career opportunity to fully utilize my training and skills, while making a significant contribution to the success of the company.

PROFESSIONAL SUMMARY

Software Engineer with 7 years of Techno-Functional skills in CRM domain, Oracle Sales Cloud and PL/SQL projects in a global business critical challenges.

Expert in working with high profile World-wide customers on most business critical issues.

Possess Excellent Customer Service Skills.

Education

|  |  |  |  |
| --- | --- | --- | --- |
| **Qualification** | **College** | **Duration** | **Aggregate** |
| B-Tech(CSE) | Haldia Institute of Technology, Haldia | 2008-2012 | 74.2 |
| 10+2(CBSE) | Guru Govind Singh Public School, Bokaro | 2005-2007 | 67.2 |
| 10(CBSE) | BAL Vidya Niketan, Jehanabad | 2004-2005 | 84.2 |

Skills

* **Oracle sales Cloud** – BI Analytics, BIP, Query Tuning, Web services, CSA , Opportunity management, Territory management, Forecast & Quota, Activities function, Leads management.
* **Oracle sales Cloud Extensibility** - Application composer, Page composer, BI composer, Groovy scripting, workflow.
* **Oracle sales Cloud Integration** – ICS integration
* **Oracle sales Cloud Implementation** – Setup and maintenance, setting up environment, Implementation project, User creating, roles provisioning.
* **Oracle sales Cloud Post live issue** – Network issues, Performance Issues, Server issues.
* Experience working with **Cloud Enterprise manager tools**(Cloud EM) – Selective tracing, Server bounce and MDS cleanup
* Experience with **Oracle Enterprise Repository** (OER), Data model, Security, web services.
* PeopleSoft ERP
* **Operating Systems** : Mac OS, Windows, Linux, UNIX
* **Tools** :  Informatica, SAP BO, Toad, Control M
* **Data Base** : Oracle, MySQL, SQL Developer Detailed
* **Scripting Languages**:  Shell Script, groovy script.

Experience

ITC Infotech

| Bangalore

Lead Consultant Sep 2019 – Till Date

RESPONSIBILITIES

* Gathered the requirement from customer.
* Worked with the customer to check the feasibility of solution
* Proactively assist customers to avoid or reduce sales cloud application-related problem occurrence.
* Implemented the requirement which was gathered from customer
* Coordinate with Testing team and business team for testing the functionality.
* Responsible for a smooth, error free and timely Implementation of Sales cloud in customer’s environment
* Observe trends with technical issues and recommend improvements to design, documentation or implementation
* Study the existing system and analyzing the challenges while developing the system.
* Have an understanding of all Oracle products in their competencies and in-depth knowledge of several products and/or platforms.
* Highly experienced in multiple platforms and be able to complete assigned duties with minimal direction from management.
* Routinely act independently while researching and developing solutions

Oracle

| Bangalore

Software Engineer Aug 2017 – Sep 2019

RESPONSIBILITIES

* Proactively assist customers to avoid or reduce sales cloud application-related problem occurrence.
* Coordinate with product developers, software designers, testing and consultants to ensure customer raised queries are answered.
* Assist in implementation of sales cloud application in user’s environment.
* Responsible for a smooth, error free and timely Implementation of Sales cloud in customer’s environment
* Observe trends with technical issues and recommend improvements to design, documentation or implementation
* Analyzing the business requirements for Oracle Fusion Sales Cloud domain.
* Study the existing system and analyzing the challenges while developing the system.
* Have an understanding of all Oracle products in their competencies and in-depth knowledge of several products and/or platforms.
* Highly experienced in multiple platforms and be able to complete assigned duties with minimal direction from management.
* Routinely act independently while researching and developing solutions to customer issues.
* Testing and debugging.

Infosys Technologies Limited | Bangalore

Senior Software Engineer June 2013 - Aug 2017

**Project #1:**

**Project Title : ESCHEATMENT**

Role : Informatica Developer

Client : WELLS FARGO (client location)

Duration : September to till date

Description : Escheatment project is clubbing of all the assets data which are unclaimed in banks in single table. So that business user take decision based on the data.

**Project #2:**

**Project Title : Reporting Base Layer**

Role : Informatica Developer and SAP BO Developer

Client : Royal Bank of Scotland

Duration : APR 2015 to AUG 2016

Description : Reporting Base Layer (RBL)

The purpose of RBL was to convert all the mortgages in BOND and pass it to client as deal for buying.

It also creates reports for those deals for analysis and passes to Tom& Moody agency for rating purpose.

**Project #3:**

**Project Title :** GO TO MARKET (GTM)

Role : Informatica and SAP BO Support

Client : Fruito Lay North America

Duration : October 2013 – March 2015

Description : Reporting Base Layer (RBL)

This project was the support project. This project was mainly focused on future for-casting of goods of FLNA. We used to take from 11 source systems. Based on the last 52 week data records for the goods and based on that it forecast the sales of goods on that particular day.

RESPONSIBILITIES

* Developed and performed unit testing in Informatica and UNIX and worked for ETL projects.
* Developed and performed unit testing in SAP BO for reports and have experience in reporting projects.
* Understand the Source System and Analyzing Design Document.
* Created the various Sources, Targets and Transformations using Informatica
* Power Center Designer.
* Used most of the transformations such as the Source Qualifier, Expression,
* Aggregator, Connected & Unconnected lookup, Filter, Router, Sequence
* Generator, Sorter, Joiner, Update Strategy, Normalizer.
* Have Good Knowledge on SCD types
* Involved in tuning the mappings.
* Involved in unit testing of ETL Mappings
* Worked with Stored Procedures
* Monitored the Data load on Daily basis
* Designed Universes to automate manual ad-hoc reports for various support teams/business objects end users.
* Catered requests from business analysts to build reports and make modifications to existing Universe /reports built by other business objects end users
* Was In-charge of creating new users/groups in business objects and assigning the necessary privileges required to carry out their tasks.
* Used the query builder to generate stats such as number of users created, number of reports built on universe, number of users assigned to a particular group etc

DECLARATION

I hereby declare that the above furnished information is true to the best of my knowledge.

Place : Bangalore

(Tandan Kumar)