



Prakhar Pandey

Role: Salesforce Technical Architect/Lead Consultant
Accenture
5x Certified

Profile & Summary

Technical Architect who responds to new technology needs and priorities in a systematic and effective way.

- 11+ years of professional experience in IT industry with strong object-oriented analysis, designing and programming technical skills. Have experience of working on multiple roles like Developer, Team Lead, Solution Architect
- Rich experience in absorbing new requirements into existing technology tiers.
- I am effective at developing and implementing operational processes and systems. Quickly grasps business priorities to identify optimal IT solutions.
- Experience in CRM/Fin/HCM domain and have very good knowledge of delivering CRM solutions in Sales and Services modules. Have experience in designing complex product configuration, pricing requirements, order management solutions, customer 360 view and case management. Have experience in requirement gathering, solution design, stakeholder management, project estimations and planning end to end project.
- Expertise in Salesforce Lightning platform with 5x Salesforce Certifications. Have worked with client on providing technical and functional solutions in Sales Cloud. Have knowledge in configuring solutions in Salesforce CPQ.
- Extensive technical knowledge and working experience on Salesforce User and Profile management, Security settings, Standard and Custom Objects, Automation Tools like Flow and Process Builder, App Builder and Lightning Pages, Workflow and Validation rules, SOQL, SOSL, Apex Code, Apex Triggers. Have exposure to Lightning Web Components, Aura Components, Community Builder.
- Experience in Vlocity (Salesforce Industries), OmniScripts, Core java, Shell Scripting, PL SQL, PeopleSoft.

Location

Bangalore, Karnataka, India

Phone/Mobile

+91-9731028007

Email:

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Links

[LinkedIn](#)

Skills

Salesforce Sales Cloud
Salesforce Service Cloud
Vlocity(Salesforce Industries)
Copado & Auto Rabbit
Release Planning
Change Management
Requirement gathering
Release planning
Change Management
Automation
Reimagine Project Scope
Project management
Cross-functional
Teamwork

Strengths

Patience & Adaptability
Problem Solving
Business Analysis
Communication
Agility

Industries

Telecommunications
Energy & Utility
Pensions & Insurance
Automobile
Banking

Hobbies

Cricket, Gaming, Travelling

Personal profile

DOB: 21st April 1988
Nationality: Indian

Employers & Projects

06/2022 – Current	Accenture, India	Xcel Energy	Sr. Consultant
01/2022 – 05/2022	Accenture, India	California DMV	Tech Lead & SA
05/2019 – 12/2021	Accenture, India	BCBSM	Sr. Consultant
06/2018 – 04/2019	Accenture, India	Navistar	Sr. Consultant
01/2018 – 06/2018	Infosys, India	Goldman Sachs	Sr. Consultant
08/2016 – 08/2017	Tech Mahindra, India	H3G UK	Solution Architect
09/2010 – 08/2016	Accenture, India	H3G Italy	Team Lead

Education

Bachelor of Technology, AKTU, Lucknow
05/2006 – 05/2010

Certifications

- Salesforce Certified Administrator
- Salesforce Certified Platform App Builder
- Salesforce Certified Platform Developer I
- Salesforce Certified Sales Cloud Consultant
- Salesforce Certified Service Cloud Consultant
- Certified PeopleSoft Application Developer I & II