

CURRICULUM VITAE

Himanshu Kumar

Total Experience: 2.7 Yrs.

Email Id: himanshu.jee.1996@gmail.com

Hand on Experience in Salesforce : 2.5 Yrs.

Contact No: +91-8953879399

Current Company: Tavant Technology

Objective

Looking forward to work with an organization where I can enhance my technical skills especially in Cloud Computing Technology like Salesforce.com and Leverage on my experience to effectively contribute to the growth of the organization. While being productive & resourceful to organization with a strong desire to learn and implement good and customer friendly design.

Key Strengths and Technical Skills: Salesforce

- LWC
- Lightning components
- Event handling
- SOQL
- Trigger
- Test class
- Apex
- Integration. (Rest API, SOAP API, Future, Batch, Queueable)
- Sharing Rule, permission Set, Role Set
- Workflow
- Process Builder
- Approval process
- SLDS
- LDS
- Change Sets
- Developer Workbench
- Validation Rules
- Community cloud
- Translation workbench
- Standard Configuration (Custom Setting, Meta Data, User, Profile)
- Report and Dashboard
- Field, field Dependency, Record Type and Track field
- Data Loader

Professional Summary

Company	Technology	Position	Years
Startup Company	Java and Angular	Project Training	2018 July – 2018 October.
Tavant	Salesforce Training	Salesforce Developer	2018 October – 2019 Feb.
Tavant	Salesforce	Salesforce Developer	2019 Feb - present

Education Summary

College	Degree	Specialist	Period
AEC Agra	B-Tech	Computer Science and Engg.	2014-18

Profile Summary

- I have 2.7 years' experience in software development.
- Having **2.5 year** of hands-on experience of CRM application development in Salesforce.
- Proficient problem-solver who envisions business and technical perspectives to develop workable solutions.
- Enthusiastic and adaptive of new technologies with strong technical, Analytical and problem-solving skills.
- Co-ordinate with upstream & downstream application teams & come up with necessary changes for the Enterprise Architecture.
- Ability to work independently, as well as with distributed teams.
- Good communication skills and good in public relation skills.

Achievement

- **Trailhead:** Earning trail head badges are one of my best hobbies. It is one of the best platforms to learn by fun about Salesforce. Completed up to **203 badges** and **7 super badges**.
- I am **FSC Academy Specialist**.
- I trained in **LWC**
- Trailhead Profile link: <https://trailblazer.me/id/hdwivedi2>
- **Before I Doing online coding like Hackerearth, Inviewbit, Hackerrank with Good Rank**

Recent Projects

Project Name: CertainTeed Implementation (In LWC)

Description:

- **CertainTeed** Admin/Dealer/Customer/Warranty Process will have the capability to process warranty, claims and claim tracking.
- Just I started the project this is based on roofing and sliding Industry.

Role and Responsibilities:

- Worked as a part of Development for CertainTeed implementation for all the sprint.
- Created Lightning Web component, apex class, lightning event to meet the customer requirement.
- completed the configuration like created custom label, custom metadata types, custom setting,
- process builder, approval process, custom fields, Field level security, Profile, user.
- Client communication, project team communication.

Project Duration: Jan 2021 to till.

Project Name: CARRIER TRANSICOLD Implementation & Support

Description:

- carrier Dealers will have the capability to register and track purchased units and process warranty claims.
- **Multi-lingual.** All aspects of the User Interfaces will be available in all official 12 Agreed CARRIER languages. All data text fields will be maintained and displayed in multiple languages
- **Multi-Currency:** All financial transactions will be processed in and maintained in multiple currencies. Daily, weekly, and monthly conversion rates among all registered currencies will be maintained and applied to financial transactions.
- **Regional and Country structure:** Global Warranty will be processed within the Regions and Country where the unit was sold. The application will have the capability to associate all transactional and selected master data with a specific Region and Country. The CARRIER Administrator will have the capability to configure the application to cater for different processing options for each Region and County.
- The claims processing element of the application will include the execution of claim entitlement verification at entry point, audit trails of rejected / cancelled / appeal claims, parts return documentation and tracking, manual and automatic assessment of verified claims; manual and automatic payment of settled claims, and the ability to appeal claims.

Role and Responsibilities:

- Worked as a part of Development for CARRIER implementation for all the sprint.
- Created Lightning component, apex class, lightning event to meet the customer requirement.
- completed the configuration like created custom label, custom metadata types, custom setting,
- process builder, approval process, custom fields, Field level security, Profile, user.
- Client communication, project team communication.

Project Duration: May 2020 to December 2020

Project Name: AGCO EME Implementation

Description:

- AGCO Dealers will have the capability to register and track purchased units and process warranty claims.
- **Multi-lingual.** All aspects of the User Interfaces will be available in all official 14 Agreed AGCO languages. All data text fields will be maintained and displayed in multiple languages

- **Multi-Currency:** All financial transactions will be processed in and maintained in multiple currencies. Daily, weekly, and monthly conversion rates among all registered currencies will be maintained and applied to financial transactions.
- **Regional and Country structure:** Global Warranty will be processed within the Regions and Country where the unit was sold. The application will have the capability to associate all transactional and selected master data with a specific Region and Country. The AGCO Administrator will have the capability to configure the application to cater for different processing options for each Region and County.
- The claims processing element of the application will include the execution of claim entitlement verification at entry point, audit trails of rejected / cancelled / appeal claims, parts return documentation and tracking, manual and automatic assessment of verified claims; manual and automatic payment of settled claims, and the ability to appeal claims.

Role and Responsibilities:

- Worked as a part of Development for EME implementation for all the sprint.
- Created Lightning component, apex class, lightning event to meet the customer requirement.
- completed the configuration like created custom label, custom metadata types, custom setting,
- process builder, approval process, custom fields, Field level security, Profile, user.
- Client communication, project team communication.

Project Duration: Oct 2019 to March 2020

Project Name: AGCO NA Implementation Support

Description:

- TWOD (Tavant Warranty on Demand) is implemented for AGCO Corporation based on Salesforce Platform to provide North America (US, Canada, Mexico) & China Business a single functional platform for performing various warranty life cycle related activities. It automates various claims related activities, phase out the existing legacy systems and reduce manual intervention in claims processing thereby improving the warranty life cycle and in turn customer satisfaction.
- As part of implementation, AGCO Users and Dealers of AGCO Corp will be able to submit warranty registration requests, transfer requests and claims in TWOD. Also, they should be able to monitor the current claim status of the raised claim at any point of time.
- AGCO Corp will be able to monitor and control all warranty related activities like automated Claims processing, Policy setup, claim settlement, Part returns etc., using a single system.

Role and Responsibilities:

- Functionality and Bug Analyzing.
- Developed Lightning components, lightning Event, Apex class.
- Creation of objects, fields, relationships, page layouts and configurations, custom label, custom metadata type.

- Worked as a part of Support team for bug fixes of NA implementation.
- Worked as a part of Development for lightning Migration for Warranty Registration Module.
- Client communication, project team communication.

Project Duration: Feb 2019 to Oct 2019

Project Name: Salesforce Training

Description:

- *According to Salesforce MVP Santau Boral and Samir Conducted Training Program For Fresher*

Project Duration: Oct 2018 to Feb 2019

Project Name Startup Company

Description:

- *India based Startup.*

Project Duration: July 2018 to Sept. 2019

Place: Bangalore

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