**Megha Beohar**

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***To be an Asset for the organization and thereby adding value.***

**PROFESSIONAL OVERVIEW**

* A competent professional with more than **15 years** of rich experience in Product Ownership, Stakeholder / Customer Engagement, Service Delivery, Agile Project Management and People Management.
* ***Stable Scrum Master – 7+ years with Tata Consultancy Services - progressively grew thru the ranks.***
* Travelled to the US to support healthcare project
* Extensive experience with transitioning business and technology processes from on site to offshore, including transitioning from client to offshore directly – with built-in quality control measures.
* Deft in preparing written updates, creating slide presentations, and bringing ideas to the table about how team can contribute to the organisation efficiently and effectively.
* Excellent team building, communication, relationship management and analytical skills.
* Confident and poised while interacting with stakeholders at all levels. Detail-oriented and resourceful in completing projects.

**CORE COMPETENCIES**

**Project Delivery in Agile**

* Delivered many projects as Scrum Master
* Providing vision and direction to Agile development teams & stakeholders throughout the project lifecycle
* Plan and prioritize product feature backlog and development for the product
* Expertise in planning – release, product increment
* Define product vision, road-map and growth opportunities
* Assess value, develop cases, and prioritize stories, epics and themes to ensure work focuses on those with maximum value that are aligned with product strategy
* Provide backlog management, iteration planning, and elaboration of the user stories
* Work closely with Product Management to create and maintain a product backlog according to business value or ROI
* Provide an active role in mitigating impediments impacting successful completion of Release/Sprint Goals
* Keep abreast with Agile/Scrum best practices
* Strong conceptual understanding of Waterfall and Agile Methodologies
* Requirement Elicitation, Creating business requirement document, stakeholder’s analysis and management.
* Preparing test cases, structured analysis, conducting UAT and Business process engineering.
* Conducted baseline studies to build a business case; Evaluate efficiency gains related to deployment of new platforms, tools and technologies.
* Handle/Represent Change Management functions for Offshore operations.

**Certification (TCS level certifications)**

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| **Certification Name** | **Aquired On** |
| Assurance : Software Testing and Assurance\_Foundation | 03-May-2016 |
| iQMS for PLs Training - PM E0 | 15-Jul-2016 |
| ITIL 2011 WBTs - PM E1 | 25-Jun-2015 |
| Service Management (ITIL) | 08-Jul-2014 |
| Basic Agile Awareness for Team and Scrum Masters | 02-Jul-2018 |
| Integrated Quality Management System (iQMS) Curriculum | 25-Jun-2015 |
| PMBOK Fifth Edition WBTs - PM E0 | 25-Jun-2015 |
| PM\_Project Management (PMBOK-Fifth Edition aligned) | 04-Jul-2014 |
| Microsoft .NET for Developers: Configuration and Security with VB.NET | 24-Sep-2016 |
| Lean Six Sigma Green Belt | 16-Feb-2012 |
| Health Level 7 (HL7) Certification Test version 2.6 - HL7 Version 2.6 Control Specialist | 21-Jul-2006 |
| LDP\_ASCENT Program Certificate | 23-Jan-2015 |
| Process : Agile Way of Working Foundation | 04-Jun-2016 |

**Training (TCS level)**

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| **Offering Name** | **Training Date** |
| Develop an Agile Mindset-InHouse: SME Connect | 22-Jan-2020 |
| LDP : Staying Relevant with Stakeholders\_L2\_vILT | 28-Jun-2019 |
| Agile E0-Knowledge Transition Program - SoftSkills - ILT/Virtual ILT | 02-May-2016 |
| ASCENT\_Building High Performance Teams - ILT/Virtual ILT | 23-Jan-2015 |
| ASCENT\_Driving Results - ILT/Virtual ILT | 23-Jan-2015 |
| ASCENT\_Delegation - ILT/Virtual ILT | 23-Jan-2015 |
| ASCENT\_Impact and Influence - ILT/Virtual ILT | 23-Jan-2015 |
| ASCENT\_Leadership Styles - ILT/Virtual ILT | 22-Jan-2015 |
| ASCENT\_Presentation skills - ILT/Virtual ILT | 22-Jan-2015 |
| ASCENT\_The art of Communication Skills - ILT/Virtual ILT | 22-Jan-2015 |
| ASCENT\_Effective Self Management - ILT/Virtual ILT | 21-Jan-2015 |
| ASCENT\_Managing Risks - ILT/Virtual ILT | 21-Jan-2015 |
| ASCENT\_Organizing and Planning - ILT/Virtual ILT | 20-Jan-2015 |
| ASCENT\_Performance Management - ILT/Virtual ILT | 20-Jan-2015 |
| ASCENT\_Stakeholder Management - ILT/Virtual ILT | 20-Jan-2015 |
| ASCENT\_Negotiation skills - ILT/Virtual ILT | 19-Jan-2015 |
| ASCENT\_Transition of Individual Contributor to First Time Manager - ILT/Virtual ILT | 19-Jan-2015 |
| ASCENT\_Project Finance - ILT/Virtual ILT | 19-Jan-2015 |
| Internal Auditors Training (IAT) - ILT/Virtual ILT | 01-Dec-2014 |
| Project Management Professional (PMP) - Study Circle Facilitation - ILT | 26-Dec-2013 |
| Lean Six Sigma - Awareness - ILT/Virtual ILT | 11-Dec-2013 |

**TCS Awards**

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| **Award Name** | **Award Date** |
| Contextual Master Award | 30-Mar-2021 |
| Technical Excellence Award | 28-Apr-2020 |
| On The Spot Award | 27-Apr-2020 |
| On The Spot Award | 30-Sep-2019 |
| Best Auditor | 02-Nov-2016 |
| Best Auditor | 05-Nov-2015 |
| On The Spot Award | 27-Feb-2012 |
| Star Team | 17-Jan-2012 |
| On The Spot Award | 18-Nov-2011 |
| On The Spot Award | 26-Jul-2011 |
| On The Spot Award | 19-Nov-2010 |
| Best Team | 22-Oct-2010 |
| Best Team | 12-Nov-2009 |
| On The Spot Award | 07-Aug-2009 |
| Best Team | 18-Feb-2009 |
| Star of the Month | 06-Mar-2008 |

**EMPLOYMENT RECORD**

***From Dec’2005 - till date with TCS***

**TCS Experience**

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| **Project Name** | Ericsson Corporation |
| **Duration** | 1.5 yrs |
| **Roles** | Project Manager, Scrum Master |
| **Start Date** | 01-Sep-2017 |
| **End Date** | Till date |
| **Responsibility** | Scrum Master, and project manager -  Scrum Master responsibilities include ensuring all agile practices are followed in the team including events - Sprint planning, daily scrums, team demo and retros. Unblocking team in case of any impediments. Also, ensuring release planning and product increment planning.  As Project Manager - Team resourcing, team planning, team aspiration/ goal management, conflicting management, onsite-offshore coordination & risk management |
| **Achievements** | Contextual Master Award |

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| --- | --- |
| **Project Name** | McKesson Technologies Inc |
| **Duration** | 4 yrs |
| **Roles** | Project Manager, Scrum Master |
| **Start Date** | 06-Nov-2013 |
| **End Date** | 31-May-2017 |
| **Responsibility** | Scrum Master, and project manager -  Scrum Master responsibilities include ensuring all agile practices are followed in the team including events - Sprint planning, daily scrums, team demo and retros. Unblocking team in case of any impediments. Also, ensuring release planning and product increment planning.  As Project Manager - Team resourcing, team planning, team aspiration/ goal management, conflicting management, onsite-offshore coordination & risk management |
| **Achievements** | Star team award |

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| **Project Name** | Humana Inc |
| **Duration** | 4 yrs |
| **Roles** | Team Lead |
| **Start Date** | 22-Sep-2008 |
| **End Date** | 29-Feb-2012 |
| **Responsibility** | Complete production support, change management, problem management and team/ project lead responsibilities. At onsite, team coordination. high priority issue resolution |
| **Technical Skills** | ASP.net 3.5 |
| **Achievements** | Star of the month (by Humana client) |

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| **Project Name** | Parkway Shenton Pte Ltd |
| **Duration** | 1.5 yrs |
| **Roles** | Developer |
| **Start Date** | 26-Mar-2007 |
| **End Date** | 01-Aug-2008 |
| **Responsibility** | Requirement analysis and development of the product |
| **Technical Skills** | ASP.net 3.5 |
| **Achievements** | Star performer of the month (by TCS) |

**Technical Skills:**

* Expertise in SDLC Methodologies:
  + Agile, Scrum and Waterfall
* Immense ability to perform:
  + People Management, Process Improvement and Risk Management
* Enforced Kanban principles as a scrum master that resulted in reduction of Cycle time by 20% thus increasing team's throughput in less than 8 weeks.
* Enabled improvement in team delivery commitments and capacity planning for sprints by identifying & tracking hidden tasks that increased customer satisfaction.
* Facilitated Agile Adoption Retrospective for the organization with the leadership and guided teams with outcome resulting in enhanced performance.
* Removed obstacle for the team by escalating an issue to leadership resulting in early delivery of customer issue solution. Customer provided positive feedback.
* Preparation of Scrum boards, Burndown charts and Velocity charts.
* Monitored the development progress throughout each sprint to ensure project was within scope and budget.
* Conducted user interviews to help identify and understand different process for each user while simultaneously identifying their pain points.

**EDUCATION**

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| **Qualification** | **Subject** | **Percentage/Grade** |
| BACHELOR OF ENGINEERING | Computer Science | 75.6 |

**PERSONAL VITAE**

Address : Fno: G6, M Block, Aparna Cyberzon, Nallagandla, Hyderabad

Date of Birth : 20th March 1983

Linguistic Proficiency : English and Hindi

Hobbies : Cooking & Music