Varun Gulati

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Objective:

Highly enthusiastic, self-driven and result oriented Engineering graduate focused on pursuing a career in an esteemed organization that provides an opportunity to utilize skills, improve knowledge with latest trends and to be a part of the team that works dynamically towards the growth of the company.

Professional Summary:

- 5 years of experience in CRM Application development, admin and Testing using Salesforce.com.
- 3 years relevant experience on CRM Application development using Salesforce.com platform in Admin & as well as Development Part.
- Implemented security and sharing rules at object, field, and record level for different users at different levels of organization.
- Created the Validation Rules, Approval Process, workflows, Process Builder,flow for automated lead routing, lead escalation and Email Alerts.
- Good knowledge on Standard/Custom Object, Relationships, Users, Roles & Profiles, Security & Sharing, Record Types, Page Layouts. Hands on experience on creating custom Objects and Tabs, designing Custom Fields.
- Worked on AutoRabit ,Jira, Azure and packages as per project demand.
- Knowledge in Force.com Apex Classes, Apex triggers, LWC, Vlocity, Visual force, Force.com API. Hands on experience in Trigger, Test Methods, and writing SOQL queries, Apex Components and Controllers and working with Force.com.
- Worked on Migration tools like Apex- Data Loader, Salesforce Import/Export Wizard.
- Experience on Salesforce CRM platform Worked on different environment of SFDC such as Sales Clouds.
- Experience in SFDC Configurations/Customizations - as Administrator and Developer.
- Ability to adapt to any environment such as working with small or large groups or independently and excellent communication skills.
- Excellent team player, self-motivated, quick learner with good communication skills and troubleshooting capabilities.
- 2 year of experience in Salesforce Testing.
- Participation in creation of test plans, creating test cases, bug reports and handling frontline reported issues.
- Hands on experience in Sanity testing, Functional testing, Regression Testing in Salesforce Application.

Salesforce Certifications:

- Salesforce certified Administrator
- Salesforce certified Platform Developer 1
- Salesforce JavaScript Developer 1
- Salesforce sales Cloud Consultant
- Vlocity Platform Essentials (VPE)

Working Experience:

- Currently working as a Consultant (SFDC Developer) in Wipro, Gurugram since February 2022 to till date.
- Worked as a Software Engineer (SFDC Developer) in Carelon Global Solution (Previous Name: Legato Health Technologies LLP), Bangalore since February 2021 to till February 2022.
- Worked as an Associate Software Engineer in L&T Technology Services Pvt. Ltd, Bangalore since April 2018 to till January 2021.

EDUCATIONAL QUALIFICATION:

- B. Tech in Computer Science and Engineering from Chandigarh Group of college (Landran), Punjab

Project #5	:	Bionical
Client	:	Bionical
Role	:	Sales force Experience Cloud/LWC
AdminEnvironment	:	Experience Cloud (Health Cloud), LWC

Bionical, a global provider of innovative healthcare solutions, required an advanced platform to automate the entire Doctor-Patient process within Salesforce CRM. To meet their requirements, a comprehensive data-centric application was developed that runs custom business logic and streamlines the end-to-end Doctor-Patient process.

The application is designed to work seamlessly on both Salesforce and Experience Cloud (Health Cloud) platforms, offering a user-friendly interface. The platform's customized business logic is tailored to the unique needs of Bionical's clients. By automating the Doctor-Patient process, the application provides a range of benefits in increased efficiency. Overall, the application developed for Bionical represents a significant advancement in healthcare technology.

Responsibilities

- Worked on Various LWC Screen as per the client and application requirements.
- Having good exposure in Development and Administration in Salesforce as well as in experience Cloud.
- Created the Field and given profile level Access and section in page layout as per project demand.

Environment: Experience Cloud (Health Cloud), Saleforce.com platform, Page layout, LWC, SOQL, HTML, JavaScript.

Project #4	:	Imperial
Client	:	Imperial
Role	:	Sales force B2B Commerce Developer/ Admin
Environment	:	B2B Commerce, LWC

This Project is for Imperial brand B2B Application. This company offers consumers in various countries. We create an application which is a Data centric Application. We run different kinds of business logic according to client requirements. This application totally worked on B2B Cloud. In this salesforce CRM platform, In this application we automate the entire sales operation in the Cloud.

Responsibilities

- Worked on Various LWC Screen as per the client and application requirements.
- Having good exposure in Development and Administration in Sales force B2B Commerce.
- Created the Field and given profile level Access and section in page layout as per project demand

Environment: B2B Commerce, Saleforce.com platform, Page layout, LWC, SOQL, HTML, JavaScript.

Project #3	:	Philips
Client	:	Philips
Role	:	Sales force Developer/Admin
Environment	:	LWC, Force.com Platform

This Project agenda is to everything in Philips should come under one org. They sell refurbish system and Healthcare devices. It is not about Particular Product but for the Healthcare Devices. We create an application which is a Data centric Application, where we centralize the Data From different sources of internal application. We run different kinds of business logic according to client requirements. This application totally worked on Sales Cloud. In this salesforce CRM platform, our main aim to automate the entire sales operation in the Cloud.

Responsibilities

- Worked on Various LWC Screen as per the client and application requirements.
- Having good exposure in Development and Administration in Sales force CRM.
- Created the Field and given profile level Access and section in page layout as per project demand.

- Having good exposure in Development and Administration in Sales force CRM.
- Sonar Issue Fixing for the old classes
- Involved in configuration and customization.

Environment: Saleforce.com platform, Page layout, LWC.

Project #2	:	ANTHEM, United State America
Client	:	Anthem
Role	:	Sales force Developer/ Admin
Environment	:	Force.com Platform, LWC and Vlocity Salesforce

This Project is for Anthem Health Insurance, a leading Health Insurance company of United State America. In general, this company offers consumers in various countries of United State America. We create an application which is a Data centric Application, where we centralize the Data From different sources of internal application. We run different kinds of business logic according to client requirements. This application totally worked on Sales Cloud. In this salesforce CRM platform, our main aim to automate the entire sales operation in the Cloud. Clients have option to choose the type of insurance they need depending upon their requirements. It is organized country wise so that application can be used in whole United State America.

Responsibilities

- Worked on Various LWC Screen as per the client and application requirements.
- Having good exposure in Development and Administration in Sales force CRM.
- Created the Field and given profile level Access and section in page layout as per project demand.
- Experience working on vlocity omniscript component for giving condition as well as to send payload to different team as a part of salesforce process.
- Worked on integration to send payload to other team

Environment: Saleforce.com platform, Page layout, LWC, Vlocity, Security Controls, Process Builder.

Project #1	:	Simplesurance GmbH, Berlin, Germany
Client	:	Huawei/Simplesurance
Role	:	Salesforce Admin/QA/Developer
Environment	:	Force.com Platform, Salesforce

This Project is for Simplesurance GmbH, a leading Insurance company of Berlin, Germany. In general this company offers consumers in various countries of Europe region an easy and convenient way to purchase

product insurances up to a couple of month after they have purchased a device. Mainly in this Project we have related the Huawei product across the world with simplesurance. Involved in gathering the required information from the agents, web, referral, creating workflows for approvals and finally enables issuing and monitoring insurance for Huawei products. Clients have option to choose the type of insurance they need depending upon their requirements. It is organized country wise so that application can be used Europe region with different limits.

Responsibilities

- Implemented Sharing rules of object, field, and record level for different users at different levels of organization. Also created various profiles and configured the permissions based on the organizational hierarchy.
- Worked on designing Custom Objects, Custom Tabs, custom fields, role, Page Layouts, designed Visual Force Pages and various other components as per the client and application requirements.
- Created the Triggers and Workflows for Email Alerts and Field Updates.
- Involved in implementing schema concepts for Obtaining Information, Objects, Fields, Tabs and its Properties.
- Experience working with Force.com Data Loader, Import Wizard and salesforce.com
- Taking ownership of complete testing of a Application.
- Timely tracking of open and fixed issues.
- Key role in testing Requirements and Functionality.

STRENGTHS:

- Total Commitment to the role and responsibilities.
- Participated in innovative idea in company and outside company got some of the Appreciation also from the senior of the Respective Company
- Proven strength in problem solving, coordination and analysis
- Professional athlete as well as rider.
- Strong Communication, Interpersonal, Learning and Organizational skills matched with the ability to manage stress, time and people effectively
- Strong client focus and Positive attitude
- Quick learning to my process
- Good at client interaction, Team works and maintaining good rapport in the team and the ability to make the best use of Individual resource.
- Good in process and Incident management
- Taking initiative and building new idea.

Place :Bangalore   Varun Gulati