

MOBILE: +91 9071343377

Email: singh.priyanka13031993@gmail.com

PRIYANKA

OBJECTIVE Seeking a challenging enterprise techno functional position with the company to utilize my skills and abilities in a competitive environment that encourages continuous learning and provides exposure of new technologies to achieve professional and personal growth in all fields.

- TECHNICAL HIGHLIGHT**
- ❖ 5 years of total IT experience out of which 4+years in Salesforce, Salesforce Administration/Development.
 - ❖ Hands on experience in Lightning Components, App builder, Force.com Apex Classes/controllers, SOQL, Apex Triggers.
 - ❖ Have good experience and knowledge of HTML5/CSS, Oracle, PL/SQL and UNIX.
 - ❖ Hands on experience in Asynchronous Apex like Future handler, Batch Apex, Queueable, schedulable.
 - ❖ Hands on experience in Process Builder, workflow, Validation rule.
 - ❖ Good experience in salesforce integration.
 - ❖ Played a role of Business Analyst – Data Gathering, Data Manipulation as per business requirement.
 - ❖ Hands on experience in CPQ Post refresh activities.
 - ❖ Hands on experience in Eloqua Marketing tool to help B2B marketers and organizations manage marketing campaigns and sales lead generation.
 - ❖ Strong analytical skills with ability to understand and communicate the meaning of the data being presented.
 - ❖ Good knowledge in Salesforce Administration - User Management, Troubleshooting, Automation, Customization, Workflows, Reports and Dashboard.
 - ❖ Good experience in Data Loader, workbench.
 - ❖ Hands on experience in Service Now and Remedy

EXPERIENCE DETAIL

DELL TECHNOLOGIES
(SENIOR SOFTWARE ENGINEER, JAN 2020 – TILL DATE)

PROJECT :

CLIENT	FINANCIAL FORCE
DURATION	JAN 2020 – TILL NOW
TECHNOLOGY	SALESFORCE.COM CRM, FORCE.COM PLATFORM

ROLES AND RESPONSIBILITIES:

- ❖ Playing a role of senior salesforce developer.
- ❖ Responsible for designing Reports, Dashboards.
- ❖ Created Lightning Components, App builder, Visual Force page, Visual Force components, custom controllers.
- ❖ Worked on integrations with multiple application For Example- FinancialForce to Click, SABA, Open Text, Workday, OCI, Boomi.
- ❖ Worked on end to functionality of FinancialForce.
- ❖ Deploying the code using our CI/CD pipelines
- ❖ Work with the dev leads and architects to understand the product requirements
- ❖ Maintained Knowledge base solution document for providing solutions for repeated issues.
- ❖ Knowledge transfer and reverse knowledge transfer given to my teammates and Analyze the issue and provided the solution

ACCENTURE SERVICES PVT. LTD.

(SOFTWARE ENGINEER, 8TH MARCH 2016 – DEC 2019)

PROJECT:

CLIENT	NBN
DURATION	8 TH MARCH 2016 – DEC 2019
TECHNOLOGY	SALESFORCE.COM CRM, FORCE.COM PLATFORM, HTML, CSS, JAVASCRIPT

PROJECT DESCRIPTION

Provide automation technologies and services for commercial, industrial and public buildings and infrastructures. The solution provides the Integration between CRM Systems and ERP System.

ROLES & RESPONSIBILITY

- ❖ Designed and developed Apex classes, Apex triggers, Apex Test classes and needful utilities.
- ❖ Created Lightning Components, Visual Force page, Visual Force components, custom controllers and Implemented jQuery, ajax for page optimization and validation purpose.
- ❖ Hands-on Experience on creating Dynamic approval process and Email Functionalities.
- ❖ Hands on experience in CPQ Post refresh activities.
- ❖ Hands on experience in Eloqua Marketing tool to help B2B marketers.
- ❖ Created workflows, validation rules, custom settings, custom metadata, custom label, Process Builder.
- ❖ Involved in creating objects, fields, record types and page layouts.
- ❖ Configuring securities based on roles, profiles, public groups and sharing settings.
- ❖ Worked on Apex Data Loader, workbench Custom Meta Data loader for Data migration purpose.
- ❖ Responsible for designing Reports, Dashboards.
- ❖ Worked closely with Integration Team, SAP Team and provided root cause of integration/Data issue
- ❖ Managed day to day incidents that have adverse impact on the deliverables.

EDUCATION

- [KIIT UNIVERSITY-B.TECH]**
B.Tech. (EE) from KIIT University, Bhubaneswar
 - [KENDRIYA VIDYALAYA]**
12th from Kendriya Vidyalaya, Varanasi, CBSE Board
 - [KENDRIYA VIDYALAYA]**
10th from Kendriya Vidyalaya, Varanasi, CBSE Board
-

