BAYAPALLI SARAT CHANDRA

Certified Salesforce Consultant

### CONTACT:

Phone: 9966354844

Email: saratbayapalli27@gmail.com

Passport Number: M2866579

## **WORK EXPERIENCE:**

#### **INFOSYS: Senior Associate Consultant**

Certified Salesforce Administrator, Platform Developer-1, Copado Administrator.

Two years of Salesforce experience in Administration, Deployment and Production support.

Maintained and customized Salesforce.com scopes such as Users, Roles, Profiles, Groups, Objects, Record types, Sharing rules, Workflows, Document templates, Pick lists and Page layout customization to support vital business functions and Governance framework, Data mapping, Reporting and dashboard building and other Salesforce Configurations.

Mastered implementations of multiple uses of SOQL queries, SOSL, Custom object design & management, and the creation of Visual Force Pages, flows and resolved production incidents.

Expertise in CI/CD Pipeline creation, branching strategies and Code deployments using Copado tool, Change Sets, Workbench.

Expertise in Data migration Activities using Apex Data Loader, Data Templates and Workbench.

#### **TECH-MAHINDRA: SOFTWARE ENGINEER**

Performed unit testing, integration testing, and performance testing of new application functionality. Analyze and mitigate issues identified during testing.

Worked on test script execution using ALM tool.

Oversaw bug reports, ensuring they were resolved within an adequate timeframe.

Worked closely with other team members to identify and remove software bugs.

Maintained and customized Salesforce.com scopes such as Users, Roles, Profiles, Groups, Objects, Record types, Sharing rules, Workflows, Document templates, Pick lists and Page layout customization to support vital business functions and Governance framework, Data mapping, Reporting and dashboard building and other Salesforce Configurations.

Led a testing team for two years and handled all the testing related activities and strategies.

Generated reports and tracked the issues, bugs and team's performance using Rally.

**EDUCATION:**

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| **Year**  | **Degree**  | **University** |
| 2011 -2015 | Mechanical Engineering | JNTU Kakinada, India |

### CERTIFICATIONS:

SALESFORCE ADMINISTRATOR

SALESFORCE PLATFORM DEVELOPER-1

COPADO ADMINISTRATOR

FLOSSUM DEVOPS

**PROJECT:**

Client: Telstra- Communication

Client: GE (General Electric) Health Care.

Project: One Service Cloud CRM.

Duration: November 2015—till date.

Domain Role: Salesforce Consultant.

**SKILLS:**

SALESFORCE ADMINISTRATOR

SALESFORCE DEVOPS CONSULTANT

AGILE METHODOLOGY

COPADO, FLOSSUM

GITHUB, BAMBOO, BITBUCKET

ALM, RALLY, JIRA

SONARQUBE, WORKBENCH, DATALOADER, CHANGE SETS

SALESFORCE MANUAL TESTING AND PRODUCTION SUPPORT

EXPERTISE IN SALES AND SERVICE CLOUDS

**DECLARATION:**

I hereby declare that the above information is true to the best of my knowledge.

 (B. SARAT CHANDRA)