**Arpitha J**

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###### Experience Summary:

* Having 6.1 years of experience in Salesforce CRM that includes Sales Cloud, Service Cloud, App-exchange applications, APEX Classes, Apex Triggers, Visual force, SOQL, and SOSL.
* Worked on Developer, Unlimited, Enterprise, Professional Editions of SFDC
* Hands on experience in APEX Classes, APEX Triggers , Visual Force, Batch APEX, Scheduling APEX
* Hands on experience in writing unit tests for APEX Classes, Triggers, Batch APEX, Scheduling APEX
* Worked on Process builder
* Experience in SFDC Configuration tasks like creating Profiles, Roles, OWD, Sharing rules, Users, Page Layouts, Record type, Validation rules Approvals, Workflows, Assignment rules, Auto response rule, Reports, Dashboards, Tasks and Events
* Hands on experience in data migration using Data Loader, change sets
* Hands on experience in CRM business processes like Lead Management, Account Management, Case Management, Content Management
* Having experience in analysing business requirements, entity relationships and converting to Salesforce custom objects, lookup relationships, junction objects, master-detail relationships
* Hands on experience in designing Custom Formula Fields, Field Dependencies, Validation Rules, Work Flows, and Approval Processes ,field updates
* Experience on Reports & Dashboards for various requirements
* Experience on custom settings
* Experience in building Salesforce Lightning aura components.
* Experience in converting existing classic components such as Visualforce pages, JAVA script button and other components to lightning.

**Certifications**

* Salesforce Certified Platform Developer 1.
* Salesforce Certified Administrator (ADM 201).

**Professional Experience**

* Working as a Senior Salesforce Developer at Cognizant, Banglore,INDIA from Dec 2017.
* Worked as Software Engineer at Lister technologies, Bangalore, INDIA from May 2016 to NOV 2017
* Worked as Salesforce Developer at KVP business solutions, Bangalore, INDIA from October 2014 to May 2016

**SKILL SET:**

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| --- | --- |
| Salesforce CRM | Apex Class, Apex trigger, Visual force, Unit Classes, Validations, Workflow, Email Templates, Process Builder, Flows, Reports, Dashboards, SOQL, SOSL, Scheduling APEX, Batch APEX,Lightning. |
| Tools | Eclipse |
| Languages and Scripts | C, JavaScript, HTML, CSS |
| Operating System | Windows Family, Linux Ubuntu. |

**EDUCATION:** BE in computer science, PESITM shimoga, 2014

**WORK EXPERIENCE:**

**# 1: Ally – DFS,Insurance**

**Role: Senior Salesforce Developer**

**Project Overview:** To enhance the functionality and to give a better and smooth user Experience, Salesforce was implemented. The project works in an agile methodology and involves everyday enhancements and new requirements from the business.

The project mainly involves development in Salesforce (APEX,VisualForcePage) , Integration of Salesforce with a third party application (Docusign) using SOAP and REST API calls, Data Integration/Migration and some UI changes using Jquery , JavaScript, Visual Force Pages and also implementing lightning features from salesforce.

**Responsibilities:**

* As a Senior Salesforce developer,Worked extensively with clients right from requirement discussion till delivery.
* Worked on Docusign & DDP Packages to send Documents for signature.
* Worked on Auto id ,Structure & Loss ratio Module to process CSV files through Batch class.
* Migrated Classic Org to Lightning.
* Worked on Lighning pages,Lighting aura Components ,Lightning app builder,Quickactions.
* Worked on Visualforce pages,Apex class,Apex Triggers.
* Worked on Configurations.
* Unit Testing, User Training.

**# 2: Lafarge Holcim**

**Role: Software Engineer**

**Project Overview:** Lafarge Holcim is a manufacturer of building materials (primarily cement, aggregates and concrete) which claims to be the largest in the world. This application focuses on sales, marketing service, and other business operations.

**Responsibilities:**

* As a Developer, I was involved right from the requirement discussions to delivery
* Resolving tickets ranging from bugs to new business
* Created validations, workflows, Email to case, Assignment rule, Auto response rule according to business
* Created dynamic approval process
* Created apex triggers to automate price book entries, quote line items
* Created visual force page for custom reports.
* Unit Testing, User Training

**# 3: Sterling holidays**

**Role: Salesforce Developer**

**Project Overview:** Sterling Holiday Resorts Limited (known as Sterling Holidays) a holiday lifestyle company was incorporated in the year 1986.This application provides holiday booking for users and focuses on sales process

**Responsibilities:**

* Created workflow rules, validation rules, formula fields
* Created triggers to find duplicate leads, batch class to capture unused leads
* Customized lead conversion process
* Created visual force page to calculate EMI,payment,balance

**# 4: Dover ESG**

**Role: Salesforce Developer**

**Project Overview:** Dover’s Environmental Solutions Group encompasses industry-leading companies

within Dover Corporation’s Engineered Systems Group — Heil Environmental, Marathon Equipment Company, Bayne Premium Lift Systems, and The Curotto-Can — to create a premier, fully integrated equipment group serving the solid waste and recycling industry. Through extensive in-house engineering and manufacturing capabilities, a wide-reaching service network, and unmatched industry expertise, ESG is uniquely focused on solving customer problems through environmentally responsible products and world-class service.

**Responsibilities:**

* As a part of Scrum team, I used to be part of Scrum planning discussion, analyze the requirement and delivery the demo at the end of the iteration to our project manager
* Created object, fields, formula fields, validation rules, workflow record types
* Customized approval process according to business
* Worked on content management
* Created apex triggers, unit test class

**#5: INDO-MIM**

**Role: Salesforce Developer**

**Project Description**: Indo-MIM is a leading global supplier of precision-engineered products using Metal Injection Molding (MIM) as the core manufacturing technology. With headquartered in Bangalore India. This application focuses on sales process of indo-mim Company. It includes all standard objects – Lead, Account, Contact, and Opportunity: Indo-MIM is a leading global supplier of precision-engineered products using Metal Injection Molding (MIM) as the core manufacturing technology. With headquartered in Bangalore India. This application focuses on sales process of indo-mim company. It includes all standard objects – Lead, Account, Contact, Opportunity

**Responsibilities:**

* Worked on workflow rules, validation rules
* Created visual force page to override the functionality of standard button
* Created visual force page to customize report functionality
* Customized dashboard functionality using Kendo UI

Date: 08/11/2020 (ARPITHA)